

PRIOR INFORMATION NOTICE

Services

I: CONTRACTING AUTHORITY

I.1) NAME, ADDRESSES AND CONTACT POINT(S)

Official name:

Schiphol Nederland BV

National ID:

3710536

Postal address:

Evert van de Beekstraat 202

Town:

Schiphol

Postal code:

1118 CP

Country:

NL

Contact point(s):

-

For the attention of:

Joke Dekker

Telephone:

-

E-mail:

egtender_facilities@schiphol.nl

Fax:

-

Internet address(es):

General address of the contracting authority:

<http://www.schiphol.nl>

Address of the buyer profile:

<http://www.schiphol.nl/aanbestedingen>

Further information can be obtained from

The above mentioned contact point(s)

I.2) TYPE OF THE CONTRACTING AUTHORITY

Other: Airport

I.3) MAIN ACTIVITY

- Other: Airport

**I.4) CONTRACT AWARD ON BEHALF OF OTHER CONTRACTING
AUTHORITIES**

The contracting authority is purchasing on behalf of other contracting authorities: no

II.B: OBJECT OF THE CONTRACT - SUPPLIES OR SERVICES

II.1) TITLE ATTRIBUTED TO THE CONTRACT BY THE CONTRACTING AUTHORITY

Request for Information "Personal- and Remote Customer Contact / Information - Schiphol"

II.2) TYPE OF CONTRACT AND PLACE OF DELIVERY OR OF PERFORMANCE

Type: Services

Category: 27 Other services

Main place of performance or of delivery: Schiphol

NUTS code:

NL

II.3) INFORMATION ON FRAMEWORK AGREEMENT

The notice involves the establishment of a framework agreement: -

II.4) SHORT DESCRIPTION OF NATURE AND QUANTITY OR VALUE OF SUPPLIES OR SERVICES

Schiphol Nederland B.V. (SNBV) hereby invites you to participate in a Request for Information ('RFI') on "Personal- and Remote Customer Contact / Information - Schiphol" . This RFI does not constitute any form of (European) tender nor is it open for acceptance. All information exchanged between SNBV and interested parties is for information purposes only, and no rights may be derived. SNBV reserves the right to use (anonymized) information obtained through this RFI in a possible future (European) tender procedure. At the discretion of SNBV, interested parties may be requested to clarify on their RFI response.

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Lots

This contract is divided into lots:

no

II.5) COMMON PROCUREMENT VOCABULARY (CPV)

Main object:

Main vocabulary:

79342320 - Diensten voor klantenservice

Supplementary vocabulary:

-

Additional object(s):

Main vocabulary:

64216000 - Elektronische berichten- en informatiediensten

Supplementary vocabulary:

-

Main vocabulary:

79342300 - Dienstverlening voor klanten

Supplementary vocabulary:

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Main vocabulary:

35721000 - Elektronisch inlichtingensysteem

Supplementary vocabulary:

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Main vocabulary:

79620000 - Diensten voor de terbeschikkingstelling van personeel, met inbegrip van tijdelijk personeel

Supplementary vocabulary:

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II.6) SCHEDULED DATE FOR START OF AWARD PROCEDURES

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II.7) INFORMATION ABOUT GOVERNMENT PROCUREMENT AGREEMENT (GPA)

The contract is covered by the Government Procurement Agreement (GPA):

yes

II.8) ADDITIONAL INFORMATION

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III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

III.1) CONDITIONS RELATING TO THE CONTRACT

III.1.1) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

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III.2) CONDITIONS FOR PARTICIPATION

III.2.1) Information about reserved contracts

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VI: COMPLEMENTARY INFORMATION

VI.1) INFORMATION ABOUT EUROPEAN UNION FUNDS

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) ADDITIONAL INFORMATION

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VI.3) INFORMATION ON GENERAL REGULATORY FRAMEWORK

Relevant governmental Internet sites where information can be obtained:

Tax legislation:

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Environmental protection legislation:

-

Employment protection and working conditions:

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VI.4) DATE OF DISPATCH OF THIS NOTICE

19/09/2016

A: ADDITIONAL ADDRESSES AND CONTACT POINTS

A.II) Address, contact points and internet site of the relevant government service from which information can be obtained about taxes

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A.III) Address, contact points and internet site of the relevant government service from which information can be obtained about environmental protection

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A.IV) Address, contact points and internet site of the relevant government service from which information can be obtained about employment protection and working conditions

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B: INFORMATION ABOUT LOTS

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