1. Buyer

1.1 Buyer

Official name:	Schiphol Nederland B.V.
Activity of the contracting entity:	Airport-related activities

2. Procedure

2.1 Procedure

Title:	Parking Payment Services
Description:	European tender for a Payment Service Provider (PSP) for Schiphol Airport, covering payment processing (POS and e-commerce), acquiring, payment orchestration, settlement and reconciliation services, merchant portal functionality, service management and support, and payment terminal replacement and management for approximately 4 million annual transactions and €164 million annual payment volume.
Procedure identifier:	1a79dc65-5897-48ec-ac83-af9656618ad7
Internal identifier:	9ae8ff02-f9cc-4b4d-b438-10c2cf1b8dd8
Type of procedure:	Open
The procedure is accelerated:	no

2.1.1 Purpose

Main nature of the contract:	Services
Main classification (cpv):	66110000 Banking services
Additional classification (cpv):	66133000 Processing and clearing services
Additional classification (cpv):	66172000 Financial transaction processing and clearing-house services

2.1.2 Place of performance

Country subdivision (NUTS):	Groot-Amsterdam (NL32B)
Country:	Netherlands
Additional information:	Schiphol Nederland B.V. is seeking a Payment Service Provider (PSP) for the provision of integrated payment services across multiple business domains, including parking, VIP Services, Privium, badge-related payments, lockers and airport fees. The scope includes payment processing (POS and online), acquiring services, payment orchestration, settlement and reconciliation services, merchant portal functionality, service management and support, and the replacement, implementation and lifecycle management of attended and unattended payment terminals. Schiphol intends to establish a long-term partnership with one supplier under an open procedure, with a strong focus on continuity, innovation, interoperability, security and future-proof payment services.

2.1.3 Value

Estimated value excluding VAT:	13 000 000 Euro

2.1.4 General information

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Legal basis:

Directive 2014/25/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion:	European Single Procurement Document (ESPD)

5. Lot

5.1 Lot technical ID: LOT-0000

Title:	Parking Payment Services
Description:	European tender for a Payment Service Provider (PSP) for Schiphol Airport, covering payment processing (POS and e-commerce), acquiring, payment orchestration, settlement and reconciliation services, merchant portal functionality, service management and support, and payment terminal replacement and management for approximately 4 million annual transactions and €164 million annual payment volume.
Internal identifier:	282ed249-9d6f-4e1c-a79e-58b0d6b84557

5.1.1 Purpose

Main nature of the contract:	Services
Main classification (cpv):	66110000 Banking services
Additional classification (cpv):	66133000 Processing and clearing services
Additional classification (cpv):	66172000 Financial transaction processing and clearing-house services

5.1.2 Place of performance

Country subdivision (NUTS):	Groot-Amsterdam (NL32B)
Country:	Netherlands
Additional information:	Schiphol Nederland B.V. is seeking a Payment Service Provider (PSP) for the provision of integrated payment services across multiple business domains, including parking, VIP Services, Privium, badge-related payments, lockers and airport fees. The scope includes payment processing (POS and online), acquiring services, payment orchestration, settlement and reconciliation services, merchant portal functionality, service management and support, and the replacement, implementation and lifecycle management of attended and unattended payment terminals. Schiphol intends to establish a long-term partnership with one supplier under an open procedure, with a strong focus on continuity, innovation, interoperability, security and future-proof payment services.

5.1.3 Estimated duration

Start date:	22/02/2027
Duration end date:	22/02/2032

5.1.4 Renewal

Maximum renewals:	2
Other information about renewals:	Initial period of 5 years with an extension possibility of 2 years and a final extension possibility of 1 year.

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5.1.5 Value

Estimated value excluding VAT:	13 000 000 Euro

5.1.6 General information

Reserved participation:	Participation is not reserved.
The procurement is covered by the Government Procurement Agreement (GPA):	yes

5.1.9 Selection criteria

Sources of selection criteria:	European Single Procurement Document (ESPD)

5.1.11 Procurement documents

Languages in which the procurement documents are officially available:	English
Address of the procurement documents:	https://s2c.mercell.com/today/234859

5.1.12 Terms of procurement

Terms of submission:

Electronic submission:	Allowed
Address for submission:	https://s2c.mercell.com/today/234859
Languages in which tenders or requests to participate may be submitted:	English, Dutch
Electronic catalogue:	Allowed
Deadline for receipt of tenders:	30/11/2026 22:00 +00:00
Deadline until which the tender must remain valid:	12 Month

Terms of contract:

The execution

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of the contract must be performed within the framework of sheltered employment programmes:	No
Conditions relating to the performance of the contract :	The contract includes implementation and migration services, payment processing and acquiring services, payment terminal management, service management and support, KPI and SLA-based performance monitoring, reporting obligations, service credits for non-performance, governance obligations, security and data-protection requirements, and exit and transition support.
Financial arrangement:	Financing is provided from the Contracting Entity's operational budget. Payments shall be made based on monthly invoicing in accordance with the Agreement, Annex 4 (Pricing and Fee Structure) and the General Purchase Conditions IT & Systems

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation:	Rechtbank Den Haag
Information about review deadlines:	OPT-301-Lot-ReviewInfo
Organisation providing additional information about the procurement procedure:	Schiphol Nederland B.V.
Organisation providing more information on the review procedures:	Schiphol Nederland B.V.

8. Organisations

8.1 ORG-0001

Official name:	Schiphol Nederland B.V.
Registration number:	34166584
Postal address :	Evert van de Beekstraat 202
Town:	Schiphol
Postcode:	1118CP
Country subdivision (NUTS):	Groot-Amsterdam (NL32B)

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Country:	Netherlands
Contact point:	Tim Overmars
Email:	Tim.Overmars@schiphol.nl
Telephone:	+31689928750
Internet address:	https://www.schiphol.nl
Buyer profile:	https://s2c.mercell.com/buyer/31189

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1 ORG-0002

Official name:	Rechtbank Den Haag
Registration number:	82946175
Town:	Den Haag
Postcode:	2595 AJ
Country subdivision (NUTS):	Agglomeratie 's-Gravenhage (NL361)
Country:	Netherlands
Email:	info.gerechtshofdenhaag@rechtspraak.nl
Telephone:	+31883616161

Roles of this organisation:

Review organisation

Notice information

Notice identifier /version:	f630739c-71a4-43ea-8e64-e4494cd30077 - 01
Form type:	Competition
Notice type:	Contract or concession notice – standard regime
Notice dispatch date:	18/09/2026 10:19 +00:00
Notice dispatch date (eSender):	18/09/2026 10:26 +00:00
Languages in which this notice is officially available:	English

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