

Algemene informatie

Aanbesteding: Smart Design Solution
Aanbestedende Dienst: Enexis Netbeheer BV/Enexis Personeel BV
Referentie: IRT-1001030

Toelichting:

Please note: Certain question numbers may be missing from this Memorandum of Information.

These question numbers relate to questions that are not considered appropriate for inclusion in a publicly published Memorandum of Information. This includes, among other things, questions relating to the Non-Disclosure Agreement (NDA) and questions concerning the contents of the Draft Requirements document.

The Draft Requirements document is only made available to candidates who have signed the applicable NDA and does not form part of the public procurement documentation. As the Memorandum of Information is published publicly, Enexis will not publish questions or answers relating to the Draft Requirements document through this channel.

The Draft Requirements currently have an indicative and informative status. They are intended to provide insight into the envisaged direction, context and challenges of the Smart Design Solution. The requirements are not yet final and may be amended, refined, supplemented or removed during the dialogue phase.

The dialogue phase is specifically intended to discuss these Draft Requirements in detail and to obtain feedback, insights and improvement proposals from the selected candidates. The outcomes of these discussions will be incorporated into the final procurement documentation.

Once the final requirements have been issued as part of the award phase, the remaining participants in the procedure will again have the opportunity to submit questions and comments regarding those definitive requirements in accordance with the procurement procedure.

Vraag en antwoord

Ref.nr.	Onderwerp:
1	Tender Documents

Vraag:

There are 17 Documents in the Portal, and on page 3 of the Selection Guideline – SDS the following can be found:

Documents to be submitted

Signed ESPD

Commercial register extract

An organisational chart and a description of the relevant roles, responsibilities and expertise available

If applicable a detailed and credible implementation plan to obtain a SOC

II type 2 certificate

Reference submission CC1 – CC4Selection

Criteria responses SC1–SC3.

Currently there are no CC1, CC3 and CC4, only CC2 (Appendix - Reference Statement CC2 - SDS). Can you please share the other three CC?

Antwoord:

For CC1, CC3 and CC4, you can use Appendix – Reference Statement – SDS. This appendix is part of the tender documents available on TenderNed.

Fase:

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Onderwerp:

DRAFT - NFR - SDS

Vraag:

The XLS Appendix - DRAFT - NFR - SDS has red marked fields. Can you please share the XLS with the missing numbers?

Some of the documents are DRAFTS, e.g. the above mentioned XLS. Can you please share the Final Versions of the documents?

It would be Excellent if you please could share the abovementioned documents.

Hab bedankt a lot & Cheers,
Mischa

Antwoord:

The procedure we are using is a competitive dialogue. This means that, in the next phase, we will enter into discussions with suppliers to explore how we can best specify our requirements. The draft documents that have been shared at this stage are not yet final or fully completed, because we do not yet have sufficient knowledge to complete them properly. This information is not required for the first phase. However, we consider it important to share as much information as possible with you at an early stage, so that you have the most complete possible understanding of the requirement we are bringing to the market.

The red-marked fields will therefore only be completed in draft form during the dialogue phase and will subsequently be refined and finalised based on the information obtained during that phase.

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Onderwerp:
SOC 2 Type II

Vraag:

The tender documents request a SOC 2 Type II report. Could the contracting authority clarify whether a valid ISO 27001 certification would also be accepted as sufficient evidence of demonstrable information security assurance?

Antwoord:

"A valid ISO 27001 certification alone is not considered equivalent to a SOC 2 Type II report, as the two forms of assurance serve different purposes.

For SaaS solutions or COTS solutions for which the supplier is responsible for operating or managing the production environment, the Tenderer must hold a valid ISO 27001 certificate, including the associated Statement of Applicability, covering the products and services offered to Enexis, or provide an equivalent certification. In addition, the Tenderer must provide a valid and recent SOC 2 Type II report, or an equivalent independent assurance report, covering the full scope of the services and service components delivered to Enexis.

An equivalent assurance report may be accepted if it demonstrably provides comparable assurance regarding the design and operational effectiveness of the relevant controls. The Tenderer must substantiate the equivalence, including by providing a control mapping matrix against the AICPA Trust Services Criteria. The assessment of equivalence rests with Enexis."

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Onderwerp:
GIS scope

Vraag:

1. Are you considering replacing the current GIS, i.e. GE Smallworld?
2. Please confirm whether SDS is expected to coexist with existing GIS/Smallworld systems or replace any GIS/NIS components.

Antwoord:

1. We are not considering replacing the current GIS GE Smallworld. SDS is envisioned as the primary engineering and design environment and is expected to replace existing design tools. However, GE Smallworld remains the authoritative asset registration system and continues to play an important role within the overall landscape.

2. SDS is expected to coexist with existing GIS/Smallworld systems. SDS will integrate with Smallworld to consume up-to-date network information, exchange relevant design data, and

enable revision processing by ensuring that validated design outputs can be efficiently incorporated into the authoritative asset records.

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Onderwerp:

Draft requirements

Vraag:

Please confirm how suppliers can access Draft Requirements Documentation after NDA signature.

Antwoord:

To obtain the Draft Requirements, suppliers are required to submit a request via the messaging module on TenderNed. Upon receipt of this request, we will provide the NDA together with further instructions. Once the NDA has been duly executed by both parties, the Draft Requirements will be made available to the supplier.

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Onderwerp:

Deployment

Vraag:

Please confirm preferred deployment model: SaaS/cloud, private cloud, on-premise or hybrid.

Antwoord:

"Enexis does not prescribe a single mandatory deployment model at this stage of the procurement procedure. The proposed solution may be based on a SaaS/cloud, private-cloud, on-premises or hybrid deployment model, provided that the Tenderer demonstrates that the proposed model meets the applicable functional, technical, integration, security and operational requirements. The specific requirements and responsibilities depend on the proposed deployment and operating model. In particular, a distinction will be made between:

1. SaaS or COTS solutions for which the supplier is responsible for operating or managing the solution; and
 2. COTS solutions deployed on Enexis infrastructure and operated or managed by Enexis.
- Tenderers should clearly describe their proposed deployment model, the allocation of responsibilities between Enexis and the supplier, any relevant dependencies, and the implications for security assurance, operations, maintenance, continuity and integration. The deployment model and the associated requirements will be discussed and further detailed during the dialogue phase."

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Onderwerp:

Users

Vraag:

Please provide expected internal/external user volumes, concurrency and growth assumptions over each year

Antwoord:

Current estimates indicate that SDS will primarily be used by approximately 200-400 engineers and 150-300 technical support engineers. The extent to which additional internal user groups will be granted access is still being determined. The extent to which external user groups, e.g. contractors, will make use of SDS depends on the solution and willingness of contractors. At this stage, Enexis cannot provide detailed forecasts regarding year-by-year growth assumptions. However, a key objective of SDS is to help Enexis scale its engineering capacity by significantly increasing output and efficiency while maintaining a largely stable engineering workforce.

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Onderwerp:

RTO/RPO

Vraag:

Please confirm required recovery time and recovery point objectives per service tier.

Antwoord:

The final Recovery Time Objectives (RTOs) and Recovery Point Objectives (RPOs), including any differentiation by service tier, have not yet been prescribed. These requirements depend on the proposed solution architecture, deployment model, criticality of the relevant service or component, data-processing responsibilities and the allocation of operational responsibilities between Enexis and the supplier.

During the dialogue phase, Enexis will further discuss the required service continuity, availability, backup, recovery and disaster-recovery arrangements with the Tenderers. Tenderers may be requested to explain which RTOs and RPOs they can support for the proposed solution and to identify any related assumptions, dependencies, limitations and cost implications.

The definitive requirements will be included in the final tender documents.

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Onderwerp:

Connectivity

Vraag:

Please confirm whether VPN/private connectivity is mandatory and which patterns are acceptable.

Antwoord:

Enexis has not prescribed VPN or private connectivity as a mandatory connectivity pattern for every possible solution or deployment model at this stage of the procurement procedure. The appropriate connectivity pattern depends on the proposed deployment model, solution architecture, integration requirements, data classification and applicable security requirements. Potential connectivity patterns may therefore be assessed as part of the proposed technical solution.

Tenderers should describe their proposed connectivity model, including the security measures, network dependencies, authentication mechanisms, data flows and any Enexis infrastructure or configuration required. The acceptable connectivity patterns and any circumstances in which private connectivity or VPN connectivity will be mandatory will be further discussed during the dialogue phase and specified in the final tender documents.

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11****Onderwerp:**

Standards

Vraag:

Please confirm NLCS++ and other Dutch sector standards expected for drawings/data exchange.

Antwoord:

Enexis expects SDS to support relevant Dutch utility-sector standards for engineering and information exchange. At a minimum, alignment with NLCS++ is expected. In addition, SDS should be capable of supporting sector-wide information model initiatives from parties such as Taskforce Elektra and TNO IXCESS, to enable consistent data exchange, information reuse and future automation of downstream processes such as revision handling. The definitive set of mandatory standards will be further specified during the procurement process.

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12****Onderwerp:**

Artefacts

Vraag:

Please confirm required downstream artefacts and the desired automation level.

Antwoord:

Based on the current vision, SDS should support the generation and continuous enrichment of design-related outputs that are required throughout the engineering, work preparation and execution process. Examples of downstream artefacts include design drawings, material lists, permit-related information, project and planning data, cost-related information and revision inputs.

With regard to automation, Enexis envisions a high degree of support through standardization, data reuse and automated generation of downstream artefacts. SDS should minimize manual rework and enable information to flow seamlessly through the value chain. At the same time, SDS is intended as a decision-support platform in which users remain responsible for validating and approving design choices and outputs. Fully autonomous engineering is therefore not envisaged.

The desired level of automation and the definitive scope of downstream artefacts will be further refined during the procurement and implementation phases.

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Onderwerp:

Reference requirement

Vraag:

Please confirm accepted format for references of individual solution components in a combined SDS architecture

Antwoord:

As stated in the SDS Selection Criteria Appendix and Section 2.4 of the Selection Guideline, tenderers may submit a maximum of one reference per selection criterion.

Where the referenced solution has been delivered with the involvement of multiple third parties responsible for different solution components, the reference form must clearly identify all such third parties and specify their respective roles and responsibilities within the reference.

The allocation of responsibilities for each solution component must be explicitly described to enable the contracting authority to assess the reference against the relevant selection criterion.

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Onderwerp:

Warranty/Acceptance

Vraag:

Please clarify warranty, maintenance period and support expectations after go-live.

Antwoord:

At this stage, Enexis cannot yet provide definitive warranty, maintenance period, and post go-live support requirements. These aspects depend on the final solution and operating model and will therefore be further discussed and elaborated during the dialogue phase.

An updated draft version of the Non-Functional Requirements (NFRs) will be made available. However these NFRs are provided for information purposes only and have not yet been finalized. The final NFRs and the associated warranty, maintenance, and support requirements will be determined during the dialogue phase and reflected in the subsequent procurement documents.

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16

Onderwerp:

ISO certification

Vraag:

Would Enexis consider ISO 27001 and equivalent security assurance evidence sufficient where a supplier is not responsible for operating the production environment?

Antwoord:

Where a COTS solution is deployed on Enexis infrastructure and operated or managed by Enexis, a valid ISO 27001 certificate, including the associated Statement of Applicability, or an equivalent

certification, is required but is not by itself sufficient.

In this situation, the Tenderer must also demonstrate that it maintains a properly implemented and continuously applied Secure Software Development Lifecycle for the proposed COTS solution. The relevant security measures covering, among other matters, design and development, source-code management, security testing, software dependencies, build and release management, vulnerability management and maintenance must have been independently assessed. A SOC 2 Type II report may be used as evidence if its scope genuinely covers the relevant software-development, build, release, vulnerability-management and maintenance processes and the proposed solution. An independent assessment against NIST SSDF, OWASP SAMM or another standard, methodology or assurance framework may also be accepted, provided that Enexis considers it demonstrably equivalent.

Accordingly, the required assurance evidence is linked to the supplier's role and responsibilities. Where the supplier does not operate the production environment, the additional assurance should primarily address the security and operational effectiveness of the product-development and software-maintenance processes for which that supplier is responsible.

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Onderwerp:

SOC2

Vraag:

SOC 2 Type II is traditionally used to provide assurance regarding the operation of cloud-hosted and managed service environments.

As SDS appears to be procured as a broader engineering transformation platform and integration initiative rather than solely as a SaaS service, could Enexis clarify whether the requirement is intended to apply only to suppliers operating the production environment, or to all consortium members, software vendors, and implementation partners participating in the SDS programme?

Antwoord:

The assurance requirements are role-based and depend on the services, solution components and processes for which each party is responsible. A SOC 2 Type II report is therefore not automatically required from every consortium member, software vendor or implementation partner merely because it participates in the SDS programme.

For SaaS solutions or COTS solutions for which a supplier or subcontractor operates or manages the production environment, the SOC 2 Type II report, or equivalent assurance report, must cover the services and service components that the relevant party actually provides. Reports from subcontractors may be combined to demonstrate coverage of the complete service scope. For COTS solutions deployed on Enexis infrastructure and operated or managed by Enexis, the required independent assurance must cover the relevant secure software-development, testing, build, release, vulnerability-management and maintenance processes, as well as the proposed

product line and relevant solution components. A SOC 2 Type II report is acceptable where its scope covers these matters, but other demonstrably equivalent independent assessments may also be accepted.

In the event of a consortium bid, each consortium member must independently operate an information security management system based on, or equivalent to, ISO 27001. However, the additional assurance to be submitted by each party will depend on that party's actual role and responsibilities within the proposed solution and service-delivery model.

Tenderers must ensure that, collectively, the assurance evidence covers the entire scope of the proposed solution and services, including relevant shared services, service organisations and subcontractors insofar as they affect the applicable processes.

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Onderwerp:

Onderaanemer

Vraag:

Can a party act as a subcontractor for multiple tenderers, and does this possibility differ between the various phases of the procurement procedure?

Antwoord:

Yes, a party may act as a subcontractor for multiple tenderers. This possibility applies equally throughout all phases of the procurement procedure and does not differ between phases.

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Onderwerp:

23

Dialoofase

Vraag:

Could you please provide further details on how the dialogue phase is structured, including the various steps, timeline, and what is expected from participants?

We have reviewed the Selection Guideline and noted the dates specified for the dialogue phase. In addition to the activities included in the schedule, we would appreciate some further context regarding the practical setup of this phase, the intended interaction moments, and the specific expectations placed on participants throughout the process.

Antwoord:

"The dialogue phase will commence with a general information session, followed by one or more dialogue meetings.

After the first round of dialogue sessions, Enexis reserves the right to reduce the number of selected candidates from five to three parties.

The dialogue meetings will be organized around different substantive topics. At this stage, Enexis envisages four topics, each to be discussed in a separate meeting. Should it become apparent during the dialogue phase that additional discussions are required to further explore specific topics, Enexis reserves the right to schedule additional meetings.

At the start of the dialogue phase, the selected parties will receive the complete set of documents forming part of the award phase. In addition, supplementary documentation required to adequately prepare for the dialogue meetings will be provided.

The purpose of the dialogue meetings is to gain insight into the suppliers' views on the proposed challenge and to leverage their knowledge, expertise, and improvement proposals. The insights obtained during the dialogue phase will be used to further refine and optimize the award documentation where appropriate. In doing so, Enexis aims to create a procurement process that enables the selected suppliers to submit their best possible proposal, aligned as closely as possible with Enexis' needs."

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Onderwerp:

Dialoofase

Vraag:

Bestaat de mogelijkheid om het consortium gedurende de dialoofase uit te breiden of te wijzigen? Zo ja, onder welke voorwaarden?

Is it possible to expand or modify the consortium during the dialogue phase? If so, under what conditions would such changes be permitted?

Antwoord:

"No. The composition of a consortium may not be changed after submission of the application. The composition must also remain unchanged throughout both the award phase and the contract phase.

A participant may, however, engage additional third parties or subcontractors during the dialogue and award phases, provided that this does not alter the basis on which the participant was selected. The consortium must continue to meet the suitability requirements in the same manner as at the time of application submission.

Any such changes must be communicated transparently to the contracting authority."

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Onderwerp:

Algemeen

Vraag:

Can Enexis indicate the overall status of the "Samen, Slimmer, Verder" vision for Engineering and Asset Management, and specifically for the projects that interface with the SDS tender?

Antwoord:

The vision is being implemented through multiple initiatives aimed at improving engineering and asset registration. SDS is considered a key enabler of this vision and is expected to deliver a significant part of the targeted improvements in engineering productivity, standardization, quality, and digital collaboration. In parallel, additional initiatives are ongoing within the Asset Registration domain, including the development of automated revision processing, data models, and integration capabilities with SDS. Key SDS touchpoints are currently being refined as part of the broader target architecture. In addition, Enexis actively follows and contributes to sector-wide developments aimed at establishing common standards for design and asset registration information. SDS is expected to support these standards.

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26**Onderwerp:**

Algemeen

Vraag:

We assume that the solution includes BIM, GIS, and environmental management. To what extent are these applicable, and how does Enexis estimate their relative importance within the project? Where is the main focus?

Antwoord:

Geographic Information Systems (GIS) and geospatial data form an important component of SDS. Environmental and location-based information supports activities such as risk assessments, route determination, and location selection throughout the engineering process.

Detailed 3D BIM authoring and BIM model management are considered out of scope for SDS. The primary focus of SDS is the support and digitalization of the engineering and work preparation process, including route and location determination, engineering design, information modelling, data reuse, and integration across the tool landscape.

Within Enexis, BIM is primarily applied to complex substation projects, such as High Voltage /Medium Voltage (HV/MV) substations and TVRS installations, where it is used to design and manage 3D models of primary, secondary, and tertiary assets and installations.

These BIM models may serve as a relevant source of information for SDS and the broader network design process. However, the precise approach for integrating and utilizing BIM information within SDS has not yet been defined and will be further elaborated as part of the target architecture and during the dialogue phase.

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27**Onderwerp:**

Marktconsultatie / Selectiecriteria - Co-creatie

Vraag:

Based on the market consultation, Enexis places significant value on collaboration across the chain with contractors, permitting authorities, and other stakeholders. Can Enexis indicate what level of chain collaboration it considers representative of a strong reference: collaboration between client and supplier, client-supplier-contractor collaboration, or a broader chain involving multiple external parties and competent authorities?

Antwoord:

A strong reference demonstrates active collaboration between multiple parties across the value chain, such as the client, supplier, and a partner, contractor, or executing party. Involvement of a broader ecosystem may further evidence the complexity of the engagement; however, no fixed minimum number of external parties is required. The assessment focuses primarily on the quality of the collaboration and the demonstrable results achieved through it.

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Onderwerp:

Selectiecriteria - Beoordelingsmethodiek

Vraag:

The evaluation matrices use terms such as complex collaboration, full chain integration, demonstrable impact, and concrete results for the highest score. Can Enexis explain which characteristics it considers to be the most distinguishing between a good reference (score 7) and an excellent reference (score 10)?

Antwoord:

For each score level, the required characteristics of the response are specified. There are no characteristics that carry more weight than another criterion. The selection criteria are assessed holistically.

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Onderwerp:

Selectieleidraad / Selectiecriteria - Domeinkennis infrastructuur

Vraag:

For the criterion Domain Knowledge of Dutch Infrastructure, cables, pipelines, and substations are mentioned. Can Enexis indicate which reference context best aligns with its needs, for example distribution system operators, utility companies, telecommunications infrastructure, rail infrastructure, municipal infrastructure, or other asset-intensive environments?

Antwoord:

"The most relevant reference concerns Dutch above-ground and/or underground infrastructure in the public domain, involving non-complex assets comparable to cables, pipelines, and substations, and demonstrating a clear relationship between design, execution, as-built processing, and asset registration.

Experience gained within a utility company aligns directly with this requirement; however, a demonstrably comparable context will be considered equivalent for the purposes of this criterion."

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Onderwerp:

Selectieleidraad / Selectiecriteria - referenties

Vraag:

Can you let us know how, how many, and which references should be submitted, in what format they should be provided, and which procurement documents are leading in this regard?

Antwoord:

"A maximum of one reference may be submitted per core competency. The same reference may be used for multiple core competencies, provided it is clearly specified which aspects of the reference relate to each competency.

For CC1, CC3, and CC4, the general Reference Statement should be used; for CC2, the separate CC2 Reference Statement must be used.

For the selection criteria, candidates should use Appendix – Selection Criteria 1, 2 and 3. A

maximum of one reference also applies to each selection criterion."

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Onderwerp:

SOC 2 type II report

Vraag:

Selection Guideline, 2.3:

Would a ISAE 3402 type II certificate be acceptable instead of a SOC 2 type II report?

Antwoord:

An ISAE 3402 Type II report may be considered as part of the evidence package, but only if the report demonstrably covers controls comparable to the AICPA Trust Services Criteria and is accompanied by a detailed control mapping showing equivalence to the requested SOC 2 Type II requirements. The final assessment of equivalence rests with Enexis.

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Onderwerp:

Documents to be provided by subcontractors

Vraag:

Selection Guideline, 2.3 and 2.8:

Could you please provide a full list of documents that subcontractors need to provide (both for the initial submission as well as after the selection decision)?

Antwoord:

"A subcontractor whose capabilities are relied upon to satisfy a minimum requirement must submit its own ESPD.

Following the selection decision, that subcontractor must provide the supporting evidence relevant to the suitability requirement on which reliance has been placed.

Any known execution subcontractors should be listed in Part II.D of the ESPD."

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Onderwerp:

ISO 27001 and SOC 2 type 2 required

Vraag:

Regarding Selection Guideline, 2.3 and Appendix - Digital Security & Privacy addendum (High) - SDS 4.6

Unlike a SOC 2 attestation report which covers a specific timeframe, ISO 27001 results in a formal certificate valid for three years with annual surveillance audits. It therefore carries significantly more weight than SOC 2.

The Digital Security & Privacy addendum states in 4.6: "... Counterparty shall hold a valid third-party declaration (Third Party Statement) in accordance with ISAE 3000 or SOC2 Type 2, or an ISO 27001 (or equivalent) certificate..." - so in fact stating that one of the three is enough.

Could you please explain why you demand both ISO 27001 and SOC2 type II in the Selection Guideline?

Antwoord:

A concise response from Enexis could be:

The requirement for both ISO 27001 and SOC 2 Type II (or an equivalent assurance report) is intentional because the two forms of assurance serve different purposes and are complementary rather than interchangeable.

ISO 27001 primarily provides assurance that the supplier has implemented and maintains an Information Security Management System (ISMS) and is subject to periodic certification audits. SOC 2 Type II and equivalent ISAE 3000 Type II reports provide assurance regarding the design and operational effectiveness of specific controls over a defined review period and offer a higher level of transparency into the control environment and testing results.

For SaaS and supplier-managed services, Enexis considers both perspectives relevant. Therefore, the Selection Guideline requires:

A valid ISO 27001 certificate (or equivalent) to demonstrate the existence and governance of an effective ISMS; and
A recent SOC 2 Type II report or equivalent third-party assurance report to demonstrate the effective operation of controls relevant to the services delivered to Enexis.

We acknowledge that section 4.6 of the Digital Security & Privacy Addendum allows a Third Party Statement in accordance with ISAE 3000, SOC 2 Type II, or ISO 27001. However, the Selection Guideline contains a more specific procurement requirement for the assessment of supplier-managed services. In the event of an apparent difference between documents, Enexis applies the requirements as stated in the procurement documentation and assesses submitted equivalent assurance evidence on a case-by-case basis.

Suppliers who cannot provide a SOC 2 Type II report may submit an equivalent assurance report. As described in the Selection Guideline, the supplier must then demonstrate equivalence through a control mapping against the AICPA Trust Services Criteria, after which Enexis will assess whether the submitted evidence provides an equivalent level of assurance.

This answer stays consistent with the wording in Reactie op SOC2 & ISO27001 vragen SDS.docx, which explicitly requires both ISO 27001 and SOC 2 Type II (or equivalent) for the SaaS/supplier-managed scenario.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
34

Onderwerp:

Documents to be submitted before 30 Sept

Vraag:

Are we correct to assume that the table on page 24 of the Selection Guideline holds ALL of the documents to be provided before the deadline of "Submit Application for admission" (30 Sept)?

Antwoord:

"No. In addition to the documents included in the checklist, candidates must also submit the organizational overview and a description of relevant roles, responsibilities, and expertise.

If the candidate does not yet possess a SOC 2 Type II report, the prescribed implementation plan must also be included.

The provisions of Section 2.3 and the accompanying summary are also governing."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

35

Onderwerp:

Selection guideline Smart Design Solution, 1.3 Value/scope

Vraag:

Can Enexis confirm that all candidates may assume that the technical information, interfaces, and other cooperation reasonably required to integrate SDS with the Network Calculation Tooling (Gaia, VCS, Vision NA) included in the Current and Target IT Tooling will be made available, enabling each candidate to offer such an integration?

Antwoord:

Enexis aims to provide the market with as much transparency as possible regarding the intended direction, scope, and target architecture of SDS. However, the requirements published at this stage should be considered concept requirements and are intended to provide guidance on the envisioned solution rather than define a final integration scope. Consequently, Enexis cannot yet confirm which specific integrations with Network Calculation Tooling, including Gaia, VCS, and Vision NA, will ultimately be required. Enexis is currently developing both a more detailed architecture view for SDS. These architectural view, together with the associated requirements, will be further discussed, validated, and enriched during the dialogue phase. Enexis considers the dialogue phase an important opportunity to address architectural questions and uncertainties together with candidates, ensuring that market feedback can be incorporated where appropriate. In subsequent phases, Enexis will further elaborate and clarify the SDS requirements, including the expected integrations and the technical information required to support them. This will ensure that candidates have a clear and consistent understanding of the integration landscape on which to base their proposed solution.

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.**Onderwerp:**

36

Selection Guideline

Vraag:

The Selection Guideline defines the Contracting Entity as Enexis Personeel B.V., "also acting on behalf of the other companies belonging to the group". Who will be the contracting party and licensee, and will the license also apply to future group companies and to contractors performing engineering work on behalf of Enexis?

Antwoord:

"Enexis Personeel B.V. is the Contracting Entity and acts on behalf of the other companies within the Enexis group.

Contractors that are contractually engaged by Enexis to carry out the production activities arising from the SDS solution may be entitled to obtain licenses under the same terms and conditions as those agreed between Enexis and the contractor.

Such licenses may only be used for activities performed for and on behalf of Enexis."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

37

Onderwerp:

Selection Guideline

Vraag:

How many users does Enexis expect per role (engineer, technical support engineer, permit coordinator, data specialist, and external contractor, as mentioned in the Selection Guideline p. 7) at contract start and at the end of the eight-year contract term?

Antwoord:

Please refer to the response to Ref. Nr. 8 for the currently available estimates regarding engineer and technical support engineer user numbers. With respect to permit coordinators, data specialists, contractors, and other potential user groups, Enexis is currently assessing the scope of SDS and the extent to which these roles will be granted direct access to the platform. As a result, Enexis is not yet in a position to provide reliable estimates for these user categories at contract start or at the end of the eight-year contract term.

The final number of users per role will depend on future decisions regarding process design, deployment scope, contractor collaboration models, and the evolution of SDS functionality. These aspects are still being refined, and additional details will be provided as they become available.

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Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

38

Onderwerp:

Selection Guideline

Vraag:

The Selection Guideline states that the toolset differs by region (p. 6) and that SDS will not replace all existing applications (p. 8). Which existing engineering and work preparation tools will remain in use and need to be integrated with SDS in each region, which tools will be replaced, and will SDS be rolled out centrally or region by region?

Antwoord:

Please refer to ref. nr. 109. SDS is intended to harmonize and simplify the current tooling landscape, and regional differences are expected to be minimal.

The final target operating model, integration scope, and rollout strategy are still being refined. Further details will be provided as the SDS requirements and implementation approach mature.

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

40

Onderwerp:

Selection Guideline - SDS.pdf

Vraag:

The Selection Guideline places business implementation and change adoption outside the scope of the supplier and assigns these responsibilities to "its internal implementation team" (p. 12). How does Enexis envision adoption in practice: who will be the business owner with decision-making authority, how will the internal implementation team be composed, and how will regions and

contractors be involved in prioritizing the roadmap?

Antwoord:

The supplier is expected to support the technical implementation of the solution, including documentation, training, and knowledge transfer. Enexis is responsible for organizational deployment, process adoption, change management, and end-user implementation. These activities are managed through Enexis' established internal change organization.

Enexis Productie acts as the business owner for the SDS program and holds decision-making authority. Decisions regarding the SDS implementation are taken through the existing governance and change management structures. The implementation team includes a dedicated Change Lead, who is already actively involved in internal communications and stakeholder engagement.

Across all regions, key users and their managers are involved in the program and will play an important role in the rollout and adoption of SDS. The governance model for roadmap prioritization and the involvement of contractors will depend on the selected solution. These aspects will be further explored and discussed during the dialogue phase.

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

41

Onderwerp:

Selection Guideline - SDS.pdf

Vraag:

Can Enexis indicate, for each functional requirement in the Draft Requirements, which requirements must be operational at contract start in April 2027 and which may be included in a roadmap with go/no-go decision points, given that the guideline states that scope and phasing will be determined during the dialogue phase (p. 11)?

Antwoord:

At this stage, Enexis cannot provide a requirement-by-requirement classification of which functionalities must be operational at contract start and which may be delivered through a phased roadmap. The Draft Requirements should be considered indicative and are intended to provide direction regarding the envisioned scope and capabilities of SDS. Enexis recognizes the importance of providing clarity on the expected phasing of functionality, so that suppliers have a clear understanding of what is expected at go-live versus what may be delivered in subsequent releases. The final scope, priorities, phasing, and implementation approach will therefore be further refined during the dialogue phase.

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
43**Onderwerp:**

Appendix - DRAFT - NFR - SDS.xlsx

Vraag:

NFR 80 requires SSO via the approved identity provider as the only login method for "customer users", while DES-023 requires external contractors to work simultaneously on the same design. Do contractors fall under the definition of "customer users"? If not, is federation via their own identity provider permitted, given that NFR 78 refers to "identity providers approved by the customer" (plural)?

Antwoord:

Users must be able to access the solution through Single Sign-On (SSO). Multiple identity providers may be used for authentication. For internal employees, authentication is provided through our Entra ID environment. For contractors and external personnel, access is managed through federation.

Federation is therefore not only permitted but a mandatory requirement. We do not want to create or maintain external user identities in our internal identity store in order to grant them access to the solution. Instead, the solution must support federated identity management, allowing users to authenticate using their home organization's identity provider.

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Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
47**Onderwerp:**

Selection Guideline

Vraag:

The Selection Guideline (pp. 15 and 23) provides for an initial dialogue session, including a demonstration, to be held between 9 and 13 November 2026, after which the number of candidates may be reduced from five to three. On which use case and dataset will this demonstration be based, and will candidates be granted access to anonymized Enexis data in advance, or are they expected to use their own data?

Antwoord:

The first dialogue session and demonstration are provisionally scheduled between 9 and 13 November. The information required to prepare for and conduct the demo will be shared in a timely manner with the parties selected to participate in the dialogue phase.

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
50

Onderwerp:

Appendix - DRAFT - NFR - SDS

Vraag:

NFR 1 through 7 contain placeholders for availability, MTTR, RPO, and RTO, while the "Evidence / Verification Method" column already specifies concrete values: 15 minutes MTTR, 2 hours RTO, 5 minutes RPO, 5 working days' notice, and 95th percentile response times within 2 seconds. Can Enexis confirm whether these are the intended SLA values, and do they also apply to the field application in situations with limited connectivity (FLD-003)?

Antwoord:

These field applications have not been explicitly included in the current scope and requirements. This is a topic that can be further explored and refined together during the dialogue phase.

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Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
53

Onderwerp:
Appendix - DRAFT - NFR - SDS.xlsx

Vraag:
NFR 38 requires delivery as a “cloud-based service (preferably SaaS, otherwise PaaS/IaaS)” and NFR 41 requires separate DTAP environments. Does Enexis have a preference for hosting in its own Azure tenant or in the supplier’s environment, and what requirements does Enexis have regarding access for its own administrators to the DTAP environments?

Antwoord:
This is something we will have to further clarify in our dialogue phase. Answers would depend on the proposed solution(s).

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Vragenronde:
Vragenronde 1

Beantwoord op:
18 sep 2026

Percelen:
P1 Smart Design Solution

Ref.nr.
54

Onderwerp:
Appendix - DRAFT - Requirements - SDS.xlsx

Vraag:
In what format and through which technology will the OTL and ATL referenced in DES-004 and DES-005 be made available (for example, linked data in accordance with NEN 2660, a CIM profile, or a tabular format), and how will changes to these libraries be published to consuming systems?

Antwoord:
Based on the information available in the procurement documentation, this cannot be explicitly confirmed.

OTL and ATL tooling are outside the scope of the SDS procurement, and future libraries and associated content will be managed by Enexis. At this stage, the data format, information model, interface protocol, and change management mechanism for interaction with these libraries have not yet been defined.

These aspects are expected to be further elaborated as part of the future architecture and implementation approach and may be discussed in more detail during the dialogue phase.

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

60

Onderwerp:

Selection Guideline

Vraag:

The definitions in the Selection Guideline (p. 4) refer to a "(Framework) Agreement" with "Further Agreement / Purchase Order", while the contract notice (5.1.15) states "No framework agreement". Which contract model will apply, will the agreement include a minimum purchase commitment, and how will optional modules and additional licenses be ordered and priced?

Antwoord:

"The definitions were inadvertently included in the definitions list.

At present, Enexis intends to enter into an ICT services agreement with the successful bidder covering software usage rights, maintenance and support services, and optional further development activities.

However, the final contractual structure will also depend on the type of solution proposed. Consequently, the contract model remains one of the topics to be discussed during the dialogue meetings."

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.

61

Onderwerp:

Selection Guideline - SDS.pdf

Vraag:

Paragraph 1.3 states that the ceiling amount is "excluding VAT and price indexations", and the contract notice (5.1.12) requires electronic invoicing. Which indexation mechanism and payment

term will apply, and will payments be linked to milestones and acceptance, or to periodic invoicing?

Antwoord:

"Enexis is currently working on the draft versions of the agreement and related documentation in which, among other things, these questions will be addressed.

This will also form one of the subjects of the dialogue meetings, enabling Enexis to gain a clear understanding of suppliers' standard practices and to align the Enexis requirements and supplier standards as closely as possible.

Op dit moment werken wij nog aan de DRAFT versies van de overeenkomst en bijbehorende documenten waarin wij invulling geven aan onder andere deze vragen. Dit zal ook een onderwerp zijn van de dialooggesprekken om duidelijk inzichtelijk te krijgen wat de standaard is vanuit de leveranciers zodat we de Enexis wens en de leveranciers standaard zoveel mogelijk op elkaar aan kunnen laten sluiten."

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
62

Onderwerp:

Selection Guideline - SDS.pdf

Vraag:

Paragraph 2.3 (p. 18) states that Enexis intends to discuss during the dialogue phase "the potential financial losses that may arise from the use of the product", while Article 9.3 of the DPA limits liability to €2 million per event and Article 9.4 excludes the application of the general limitations of liability. What liability caps, penalties, and service credits does Enexis apply under its Procurement Terms and Conditions 2025, what specific types of financial losses does Enexis have in mind, how should DPA Articles 9.3 and 9.4 be interpreted in relation to each other, and what "appropriate contractual measures" (p. 19) does Enexis envisage if the certification requirements referred to in Paragraph 2.3 are not met on time?

Antwoord:

"Enexis is currently working on the draft versions of the agreement and related documentation in which, among other things, these questions will be addressed.

This will also form one of the subjects of the dialogue meetings, enabling Enexis to gain a clear understanding of suppliers' standard practices and to align the Enexis requirements and supplier standards as closely as possible."

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
63**Onderwerp:**

Appendix - Summary - Market Consultation - SDS.pdf

Vraag:

The market consultation (p. 7) states that SDS is "not a custom-built Enexis product, but a solution suitable for any party." Can Enexis confirm that the intellectual property rights to the standard software and to any functionality developed in co-creation during the contract term will remain with the supplier, that Enexis will obtain a right to use such functionality, and that the supplier will be free to provide this functionality to other distribution system operators in the Netherlands and abroad, and to refer to Enexis as a reference customer?

Antwoord:

"At this stage, Enexis is not in a position to provide confirmation regarding the allocation of intellectual property rights, usage rights, the reuse of functionality, or the use of Enexis as a reference customer.

The legal documents made available during this phase have draft status and will be discussed in greater detail during the dialogue phase. An explicit objective of the dialogue phase is to further develop and refine the contractual arrangements together with the selected candidates and, where appropriate, to adjust them based on the feedback received.

Intellectual property rights, including ownership of standard software, functionality developed during the term of the agreement, usage rights, reuse for other customers, and reference rights, form part of this further contractual elaboration.

The outcomes of the dialogue phase will be incorporated into the final procurement documentation. Subsequently, during the award phase, bidders will continue to have the opportunity to submit questions and improvement proposals regarding the final contractual documents. This approach ensures that these topics can be addressed carefully and in conjunction with the chosen solution approach."

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

64

Onderwerp:

Appendix - Digital Security & Privacy addendum

Vraag:

DV&P Article 3.4 provides for the return of information "in a readable file format" upon termination of the agreement, and DPA Article 10.2 provides for the deletion or return of personal data. What additional exit obligations will apply (such as transition support, source code escrow, and transfer of configurations), and will transition costs be reimbursed in the event of contract expiry or early termination?

Antwoord:

Exit obligations are intended to ensure business continuity upon the expiry or termination of the agreement. For Enexis, it is essential that data, documentation, system access, knowledge transfer, and cooperation with any successor supplier are provided in a timely, controlled, and orderly manner. The scope of the exit obligations will be proportionate to the criticality of the service, the volume of data involved, the degree of dependency on the supplier, and the transition period required to ensure a successful handover.

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.

65

Onderwerp:

Appendix - DRAFT - NFR - SDS.xlsx

Vraag:

If the solution is hosted in Enexis' Azure tenant, who will be responsible for the consumption costs and the management of the landing zone? If the solution is provided as SaaS and hosted by the supplier, which data location and subprocessor requirements will determine the pricing?

Antwoord:

"Questions relating to the Data Processing Agreement (DPA), the Data Privacy & Protection (DV&P) Addendum, and the contractual arrangements contained therein cannot be answered in detail at this stage of the procurement procedure.

The legal and contractual documents made available during the selection phase are draft documents and will be further discussed during the dialogue phase. One of the objectives of the dialogue phase is to jointly refine these documents with the selected candidates and, where

appropriate, amend them based on feedback received from the market.

Topics such as hosting models, responsibilities for management and operations, allocation of costs, data residency requirements, use of subprocessors, and other privacy, security and data protection-related contractual provisions form part of these discussions.

The outcomes of the dialogue phase will be incorporated into the final procurement documents. Once the final documents have been issued as part of the award phase, tenderers will again have the opportunity to raise questions and submit improvement suggestions in accordance with the procurement procedure. This enables these subjects to be addressed in a thorough manner and in conjunction with the selected solution approach."

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
66

Onderwerp:

Signing of references

Vraag:

Is a digital signature via a tool such as DocuSign accepted for the signed reference statements (CC1, CC2, CC3, CC4), or is a handwritten signature required?

Antwoord:

Yes, a digital signature created using a tool such as DocuSign is accepted. A handwritten signature is not required, provided that the digital signature solution used can demonstrably guarantee the authenticity and integrity of the signature. Enexis reserves the right to request additional verification if there is any doubt regarding the validity of the submitted signature.

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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67

Onderwerp:

Appendix - DRAFT - NFR - SDS.xlsx

Vraag:

NFR 51 and DV&P Article 3.7 restrict processing to the EEA. If the solution is hosted in Enexis' Azure tenant, who will be responsible for the consumption costs and the management of the landing zone? Alternatively, if the solution is provided as SaaS and hosted by the supplier, which data location and subprocessor requirements will determine the pricing?

Antwoord:

NFR 51 and the DPA require that data processing takes place within the EEA. At this stage of the procurement, the allocation of Azure consumption costs, landing zone management responsibilities, hosting responsibilities, sub-processor requirements, and the potential impact of these aspects on pricing have not been further specified. These topics will be discussed and clarified during the dialogue phase as part of the detailed solution and operating model discussions.

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Vragenronde 1

Beantwoord op:

18 sep 2026

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Ref.nr.
68

Onderwerp:

Appendix - DRAFT - NFR - SDS.xlsx

Vraag:

NFR 47 requires first-line support "in Dutch during the agreed service hours (at least normal business hours CET)". NFR 49 leaves the incident support window as a placeholder, while the evidence column refers to an "on-call rota for 24/7 support" and an "SLA specifying 24/7 coverage for critical incidents". Can Enexis confirm that 24/7 coverage for Priority 1 incidents is expected and that the requirement for Dutch-language support also applies without exception outside normal business hours? Will hypercare after go-live (IMP-006) be compensated separately?

Antwoord:

The applicable limits are defined in version 1.1 of the requirements and should be considered leading. If any verification criteria contain different limits, these may be disregarded. Enexis expects suppliers to clearly indicate whether the requested requirement can be met. Where full compliance is not possible, please provide a proposal outlining what can be delivered by the offered service or solution.

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Vragenronde 1

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18 sep 2026

Percelen:

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69

Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

The DV&P Addendum states that the Enexis Purchasing Terms and Conditions 2025 apply and refers to Articles 11, 12, 18, 20, 32, 38, 43, 44, and 48 thereof; the DPA refers to Article 37. These terms and conditions are not included in the procurement package. Can they be provided immediately, and are deviations from them subject to discussion during the dialogue phase?

Antwoord:

"Enexis is currently working on the draft versions of the agreement and related documentation in which, among other things, these questions will be addressed.

This will also form one of the subjects of the dialogue meetings, enabling Enexis to gain a clear understanding of suppliers' standard practices and to align the Enexis requirements and supplier standards as closely as possible."

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Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

70

Onderwerp:

Selection Guideline - SDS.pdf, deel IV Errors and inconsistencies

Vraag:

Part IV (p. 31) requires candidates to report errors and objections no later than the question deadline and, if necessary, to repeat them in "a next round of questions"; the planning (p. 23) provides for a question round in week 4 of 2027, while p. 28 states that no rights may be derived from the draft documents. Can Enexis confirm that objections to the draft documents (NFR, DV&P Addendum, DPA, draft Award Guideline) may be raised during that question round in the award

phase without any loss of rights?

Antwoord:

Yes, Enexis confirms this.

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

71

Onderwerp:

Selection Guideline - SDS, deel IV Working Language

Vraag:

The contract notice (5.1.12) states that Dutch is the only permitted language for requests to participate and tenders, whereas the Selection Guideline (Part IV, p. 30) mentions English or Dutch. Can Enexis confirm that, in accordance with the contract notice, only Dutch is permitted for participation requests, dialogue sessions, presentations, and tenders, and that the provision in Part IV therefore no longer applies?

Antwoord:

"For this procurement procedure, the provision set out in the Selection Guideline shall apply. The official languages of this procurement procedure are Dutch and English. Documents may therefore be submitted in either Dutch or English.

A request to participate that contains documents wholly or partially drafted in English, including reference forms, responses to the selection criteria, and supporting documents provided by third parties, will be fully considered, provided that all other requirements set out in the procurement documentation are met."

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
72

Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

DV&P Article 7.2 requires the contractor to impose “at least the same obligations” on all third parties, and Article 7.1 permits the use of a third party that cannot comply only with Enexis’ prior approval. For hyperscalers such as Microsoft Azure, does Enexis accept their standard terms and certifications (ISO 27001, SOC 2) as equivalent, given that no supplier can impose bespoke contractual terms on a hyperscaler?

Antwoord:

The NFR requires that cloud service providers and subcontractors are contractually bound to comply with the agreed security and privacy requirements and are included in an up-to-date supplier register.

In addition, relevant assurance reports for these services must be available to demonstrate compliance with the applicable controls and requirements.

A general exemption for hyperscalers will not be granted, nor will standard supplier terms and conditions automatically be deemed equivalent to the agreed security and privacy requirements. Compliance must be demonstrable and verifiable through contractual commitments, supporting evidence, and applicable assurance reporting.

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Aanmeldfase

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
73

Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

DV&P Article 4.2 grants the auditor “unrestricted access to all systems, documents and locations” and Article 4.1 extends that right “throughout the entire supply chain”, while DPA Article 7.2 limits audits to once every two years and requires consideration of existing certifications. How does Article 4.2 apply in a multi-tenant SaaS environment containing data from other customers, what notice period and audit frequency apply, and can the audit right be satisfied through the reports referred to in Article 4.6 (ISAE 3000, SOC 2, or ISO 27001)?

Antwoord:

The NFR stipulates that Enexis has the right to perform audits and/or require the supplier to provide an annual independent assurance report. Examples of acceptable assurance reports

include ISAE 3402 Type II, ISO 27001 audit reports, or SOC 1/SOC 2 reports, provided that the report adequately covers the services delivered to Enexis and demonstrates compliance with the agreed security and privacy requirements.

The assurance report must provide sufficient evidence that the relevant controls are operating effectively and that the supplier meets its contractual obligations. Where such assurance reporting provides adequate coverage, it may serve as an efficient means of demonstrating compliance with the applicable requirements.

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Vragenronde:

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18 sep 2026

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Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

DV&P Article 9.1 permits termination "with immediate effect and without notice of default" for any breach of Articles 2, 3, or 6, while Article 11.1 grants Enexis a unilateral right to amend the agreement, with compensation only for demonstrably unreasonable effort (Article 11.2). Is Enexis willing to include a cure period and a materiality threshold in Article 9.1, and an objective change management procedure, including a right to terminate in the event of disproportionate consequences, in Article 11?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.
75

Onderwerp:
Selection Guideline - SDS.pdf

Vraag:

The Selection Guideline (p. 31) only addresses intellectual property rights in relation to the procurement documents. Which intellectual property regime do the Purchasing Terms and Conditions 2025 apply to the software to be delivered, and can Enexis confirm that ownership of standard software, generic improvements, configurations, and custom developments created by the supplier for Enexis remains with the supplier, with Enexis receiving a right to use such software and developments?

Antwoord:

Please refer to the answer provided to Question 63.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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76

Onderwerp:
Appendix - Template DPA within EER

Vraag:

DPA Article 1.1 refers to Annex 1 for the categories of personal data, but Annex 1 has not yet been completed in the template. Which categories of personal data does Enexis expect SDS to process? Are cadastral ownership details (EXP-026) considered personal data under the DPA? And how does the twelve-hour notification obligation (DV&P Article 6.3 and DPA Article 4.1) relate to the notification timelines under the Cybersecurity Act?

Antwoord:

Annex 1 of the draft Data Processing Agreement (DPA) will be completed at a later stage of the procurement process.

The detailed information required for this annex will be further defined and agreed upon during the subsequent phases of the engagement. At this stage, Annex 1 should therefore be regarded as a placeholder that will be finalized once the scope of processing and the associated contractual arrangements have been sufficiently detailed and agreed between the parties.

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Vragenronde:

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77

Onderwerp:

Appendix - Template DPA within EER

Vraag:

The DPA limits liability under the DPA to €2 million per event (Article 9.3) and explicitly excludes the liability limitations contained in the main agreement (Article 9.4), which may result in cumulative liability and uncertainty about what constitutes a single "event". Can liability under the DPA be incorporated into a single overall contractual liability cap, and can "per event" be interpreted as a single series of related events?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

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78

Onderwerp:

Appendix - Template DPA within EER

Vraag:

Article 5.4 of the DPA provides that the Processor remains fully liable for damage caused by subprocessors, including where the Processor is unable to negotiate the standard terms and conditions of cloud or infrastructure providers. Does Enexis agree that liability for subprocessors should fall within the same overall liability cap and be assessed based on attributable fault?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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79

Onderwerp:

Appendix - Template DPA within EER

Vraag:

Article 6.1 of the DPA prohibits the processing or transfer of personal data outside the EEA, while Article 6.2 permits such processing or transfers only with the prior consent of Enexis, in addition to the use of Standard Contractual Clauses and a Data Transfer Impact Assessment where no adequacy decision exists. Can Enexis provide prior approval for specifically identified suppliers and lawful transfers based on SCCs, an adequacy decision, and a transfer impact assessment, so that separate approval is not required for each individual transfer?

Antwoord:

Enexis assesses the use of data processing outside the European Economic Area (EEA) from the perspectives of privacy, security, business continuity, and regulatory compliance.

Processing of data outside the EEA is only permitted where it complies with all applicable laws and regulations, is supported by appropriate contractual safeguards, and where the associated risks to Enexis have been adequately identified and mitigated.

In addition, Enexis evaluates such arrangements on a case-by-case basis, taking into account the nature of the data, the criticality of the services involved, and the overall risk profile of the proposed solution.

For critical business processes or sensitive data, Enexis may require that data remain within the EEA to ensure compliance with applicable requirements, maintain operational resilience, and reduce security and regulatory risks.

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Vragenronde:

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Onderwerp:

80

Appendix - Template DPA within EER

Vraag:

Article 12.2 of the DPA only permits the Appendices to be supplemented or updated; the DPA itself may not be amended. Can Enexis confirm that any deviations documented in Annex 1 or in the main agreement will be binding and will prevail over the standard wording of the DPA?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

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81

Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

Article 4.1 of the DV&P Addendum requires the Counterparty to secure audit rights from Critical Third Parties designated by Enexis throughout the entire supply chain, and Article 4.2 grants the auditor unrestricted access to all systems, documents, and locations. Does Enexis accept SOC 2, ISO, and independent assurance reports (as referred to in Article 4.6) as the primary form of evidence, with direct audits being limited to situations where there is a specific cause for concern?

Antwoord:

The NFR accepts audit rights and/or an annual independent assurance report covering the relevant services and requirements.

As such, ISO, SOC, or ISAE reports are explicitly accepted as evidence, without specifying that direct audits may only be conducted in the event of a specific trigger or justified cause.

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Aanmeldfase

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Vragenronde:

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82

Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

Article 7.2 requires the Counterparty to impose on third parties at least the same obligations that apply under the DV&P Addendum, and Article 7.3 requires at least annual audits of each engaged third party. May the supplier rely on risk-based supplier assessments and available certifications instead of conducting annual audits of every third party?

Antwoord:

The revised NFR requires a structured supplier and supply chain security process, including at least annual performance and risk assessments of sub-suppliers. Contractual requirements, registers, certifications, and periodic reviews serve as evidence. This confirms the requirement for a risk-based assessment but does not explicitly waive any more extensive DV&P audit obligations.

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Vragenronde:

Vragenronde 1

Beantwoord op:

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Percelen:

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83

Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

Article 6.3 of the DV&P Addendum requires incidents to be reported within 12 hours; Appendix 8 (Patch Management, Section II) requires critical patches to be installed within three working days of publication; and Appendix 9 (Vulnerability Management, Section IV) requires critical vulnerabilities to be remediated within five days. Do these time periods start only after validation and classification, and are they limited to components that are actually under the supplier's control? How are "emergency" and "critical" defined for these purposes?

Antwoord:

A short notification timeframe for security incidents is proportionate when such incidents may impact business continuity, personal data, confidentiality, or supply chain security.

Enexis requires timely information in order to assess the situation and implement appropriate mitigating measures. At the same time, an initial notification does not need to be complete. Suppliers are expected to notify Enexis without undue delay of what is known at that time, followed by updates as additional information becomes available.

Subsequently, the supplier is expected to provide an analysis and/or incident report as soon as reasonably practicable.

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Aanmeldfase

Inschrijfronde:

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Vragenronde:

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84

Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

Article 9.1 of the DV&P Addendum entitles Enexis to terminate the main agreement with immediate effect and without notice of default in the event of any breach of Articles 2, 3, and/or 6, while retaining the right to claim damages; Article 9.2 excludes any further compensation for the Counterparty. Would Enexis be willing to include a cure period before termination may take place, except where there is a demonstrable acute and severe risk to Enexis?

Antwoord:

A remediation period will only be granted to the extent that this is considered appropriate in light of the severity of the risk involved.

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Aanmeldfase

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Vragenronde:

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85

Onderwerp:

Appendix - Digital Security & Privacy addendum (High)

Vraag:

Article 10.1 of the DV&P Addendum requires a cyber insurance policy with coverage of at least "[EUR 2,500,000]" per event; however, this amount remains in quotation marks and, according to

the footnote, is still to be determined together with an insurance expert. What will be the final insured amount, what coverage will be required, will an annual aggregate apply, and may coverage be demonstrated on a consortium-wide or combined basis?

Antwoord:

In the next phase, the final level of liability and insurance coverage will be determined, among other things, through discussions with bidders and consultation with insurance experts.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

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86

Onderwerp:

Appendix - Digital Security & Privacy addendum

Vraag:

Article 11.1 grants Enexis the right to amend the DV&P Addendum unilaterally in response to new insights, changes in laws and regulations, or changes in circumstances or risks; Article 11.2 only entitles the Counterparty to additional compensation where the amendment requires demonstrably unreasonable effort. Can any material amendment be implemented only through a written change procedure, including impact assessment, planning, and agreement on pricing, before it becomes effective?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

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Onderwerp:

87

Selection Guideline SDS, section 1.3 Value/scope

Vraag:

Can Enexis confirm that all candidates may assume that the technical information, interfaces, and other cooperation reasonably required to integrate SDS with the systems GEN, SAP, Lapis Mundi, FluX, and WoW Portal included in the Current and Target IT Tooling will be made available, enabling each candidate to offer such integrations?

Antwoord:

Enexis intends to provide suppliers with sufficient information regarding the current and target application landscape to enable well-founded solution proposals. However, the detailed requirements, interfaces, and integration scope are still being refined and should be considered indicative at this stage. The expected integrations and corresponding technical details will be further clarified as the SDS scope, target architecture, and implementation approach mature, ensuring that candidates have a clear and consistent understanding of the integration landscape on which to base their proposed solution.

Fase:

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Vragenronde:

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90**Onderwerp:**

Selection Guideline SDS, 2.4 Technical competence, core competences

Vraag:

Can Enexis reconsider and confirm that, in the case of a consortium bid, one reference per core competency may be submitted by each consortium member, thereby allowing the strengths of the consortium as a whole to be demonstrated more effectively?

Antwoord:

No. A consortium must submit a single application and does not have any rights that differ from those of other candidates, regardless of the manner in which the application is submitted.

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Aanmeldfase

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Vragenronde:

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91

Onderwerp:

Document: Selection Guideline Smart Design Solution, paragraaf "Quality management", pagina 18

Vraag:

Obtaining ISO 27001 certification typically requires a lead time that exceeds the submission deadline for this procurement. We expect that this may apply to multiple parties and understand that Enexis would like to attract the widest possible field of bidders. Would Enexis therefore consider amending the requirement as follows?

"The bidder declares that it holds a valid ISO 27001 certificate, or alternatively that it will obtain such certification no later than twelve (12) months after contract award. In the latter case, the bidder shall include an implementation plan with milestones as part of its tender submission."

Antwoord:

Enexis acknowledges that obtaining ISO 27001 certification may require a lead time that exceeds the submission deadline of this procurement. To maintain broad market participation while safeguarding information security, Enexis agrees that bidders who do not yet hold a valid ISO 27001 certificate at the time of submission may participate, provided they commit to obtaining certification before the start of the service delivery / implementation. In such cases, the bidder must include an implementation plan with clear milestones and target dates as part of its submission, demonstrating how certification will be achieved within the specified timeframe. Enexis reserves the right to monitor progress against this plan during contract execution.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

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92

Onderwerp:

Document: Selection Guideline Smart Design Solution, paragraaf "Quality management", pagina 18

Vraag:

A SOC 2 Type II assessment evaluates the effective operation of controls over a continuous observation period. The auditor forms an opinion based on samples taken from that period, such as implemented changes, granted access rights, and resolved incidents. For a platform that still needs to be developed and put into production as part of this assignment, such observations can only be collected from the moment the platform goes live. When taking into account a realistic development trajectory, an observation period of at least five months, and the time required to

complete the audit report, the total timeline exceeds twelve months after contract award.

We would therefore like to ask whether Enexis would be willing to clarify and/or amend the requirement as follows:

that this requirement is considered a contract performance condition rather than a suitability requirement, whereby a bidder may suffice at the time of submission with an implementation plan and a declaration committing to obtaining the certification;
that the period within which the certification and/or SOC 2 Type II report must be obtained starts from the go-live date of the platform rather than from contract award, since the observation period cannot commence earlier;
that either a valid ISO 27001 certificate or a SOC 2 Type II report is sufficient, allowing the contractor to choose the framework it uses, given the substantial overlap between the two frameworks;
that, if Enexis intends to maintain the requirement that certification be obtained within twelve months of contract award, Enexis confirms that the scope of the requested certification or report relates to the contractor's organization and existing services, rather than to the platform that is to be developed under this assignment.

Antwoord:

Answer

We acknowledge that a SOC 2 Type II report for a newly developed service that has not yet been placed into production can only be issued once sufficient operational history is available to assess the effective operation of controls over an observation period.

The requirement is therefore considered a contract performance condition rather than a selection criterion. At the time of submission, bidders should demonstrate experience with delivering services for which a SOC 2 Type II report is available, or otherwise demonstrate that comparable control frameworks have been implemented. In addition, bidders must commit to designing and operating the service for Enexis in such a way that a SOC 2 Type II report can be obtained as soon as reasonably possible.

With regard to timing, we recognize that a SOC 2 Type II report for the service developed under this contract can only become available after the service has gone live and the required observation period has been completed. The report for this service must therefore be provided as soon as it can reasonably be issued based on a representative observation period.

An ISO 27001 certification is not considered a substitute for a SOC 2 Type II report. While the two frameworks share certain objectives and controls, they serve different purposes and provide different forms of assurance. Where both ISO 27001 certification and a SOC 2 Type II report are required under the procurement documents, compliance with both requirements is expected.

Where a SOC 2 Type II report for the specific service developed for Enexis is not yet available at the time of bid submission or during the initial implementation phase, bidders are expected to demonstrate that they obtain SOC 2 Type II assurance for existing services and provide relevant reports as evidence. For the service developed under this contract, the SOC 2 Type II report must be delivered as soon as it can reasonably be produced following a representative operational observation period.

Fase:

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93**Onderwerp:**

Algemeen

Vraag:

Will architectural documentation, interface specifications, and integration principles be made available during the dialogue phase to enable suppliers to assess the scope of integrations and the required implementation effort?

Antwoord:

Additional information regarding both the current and target IT landscape will be shared during the dialogue phase. This will include further details on existing systems, planned architecture developments, integration requirements, and the role of supporting applications within the future SDS ecosystem. The purpose of these discussions is to ensure a common understanding of the target landscape and the required capabilities of the proposed solution. We encourage participants in the dialogue phase to challenge this content.

Fase:

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Vragenronde:

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94**Onderwerp:**

Algemeen

Vraag:

Can Enexis confirm whether SDS is based on an existing commercial platform that has been further configured and extended, or whether custom development is expected to constitute a substantial part of the solution?

Antwoord:

"Enexis has a strong preference for a solution that maximizes the use of standard product capabilities and minimizes bespoke development where possible.

At the same time, Enexis recognizes that the SDS scope addresses highly specific engineering, work

preparation, and asset-related processes within the utility sector. As a result, Enexis expects that some degree of tailored functionality will be required to support its target operating model. This is particularly relevant for capabilities that automate downstream processes based on engineering outputs and finalized designs, as well as the integration of SDS within the broader engineering and asset management landscape.

Enexis therefore does not expect SDS to be solely a configured standard product nor a fully bespoke solution. Rather, Enexis is looking for a sustainable balance in which standard capabilities are leveraged wherever possible, while allowing for targeted extensions where necessary to support the specific needs of the business. The dialogue phase will be used to further explore and refine this balance with suppliers."

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Onderwerp:

Algemeen

Vraag:

Does Enexis expect the successful supplier to deliver a solution that will become the property of Enexis, or is a supplier-owned product/platform model also acceptable?

Antwoord:

"At this stage, Enexis is not in a position to provide confirmation regarding the allocation of intellectual property rights, usage rights, the reuse of functionality, or the use of Enexis as a reference customer.

The legal documents made available during this phase have draft status and will be discussed in greater detail during the dialogue phase. An explicit objective of the dialogue phase is to further develop and refine the contractual arrangements together with the selected candidates and, where appropriate, to adjust them based on the feedback received.

Intellectual property rights, including ownership of standard software, functionality developed during the term of the agreement, usage rights, reuse for other customers, and reference rights, form part of this further contractual elaboration.

The outcomes of the dialogue phase will be incorporated into the final procurement documentation. Subsequently, during the award phase, bidders will continue to have the opportunity to submit questions and improvement proposals regarding the final contractual documents. This approach ensures that these topics can be addressed carefully and in conjunction with the chosen solution approach."

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96

Onderwerp:

Selection Guideline - SDS, How we currently work, p.7

Vraag:

Is the designated permit coordinator an internal Enexis employee or an external party?

Antwoord:

"The permit coordinator referred to in the Selection Guideline is an internal Enexis role that has recently been introduced as part of the permit process.

At the same time, it is important to note that Enexis is increasingly outsourcing engineering and work preparation activities to contractors. Depending on the sourcing model, responsibilities related to permit applications may therefore also be performed by external parties on behalf of Enexis.

Enexis cannot comment on how external organizations structure these activities or whether they employ roles that are equivalent to the permit coordinator. From an SDS perspective, however, the solution should be capable of supporting permit-related activities regardless of whether they are performed by internal users or external partners acting on behalf of Enexis."

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Vragenronde:

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97

Onderwerp:

Selection Guideline - SDS, 2.6 Planning, contact and submission of Tenders; Part IV – Standstill period and objections, p.23-24; p.30

Vraag:

Different standstill periods are applied during the selection phase, dialogue phase, and award phase. In a European competitive dialogue procedure, a standstill period (Alcatel period) of 20 calendar days is generally common practice. Why has Enexis chosen to deviate from this approach?

Antwoord:

The statutory standstill period (Alcatel period) applies exclusively to the final contract award decision.

The Dutch Public Procurement Act 2012 does not prescribe a standstill period following the selection of candidates or after any reduction in the number of participants during the competitive dialogue procedure. The timelines applied to these phases have therefore been established by Enexis in accordance with the principles set out in the Dutch Public Procurement Act 2012 and the Dutch Proportionality Guide.

For the final contract award decision, the legally required standstill period will be observed.

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98

Onderwerp:

Selection Guideline - SDS, 3.2 Het beoordelingsteam en de wijze van beoordeling, p.29

Vraag:

The evaluation team consists of a multidisciplinary team of subject matter experts. It is not clear to candidates which experts will be involved in the assessment. Can the roles and areas of expertise of these subject matter experts be further clarified?

Antwoord:

The evaluation team for this phase consists of four Business Consultants specializing in Engineering. Together, they represent the Enexis Operations organization and provide extensive practical knowledge of engineering processes and the supporting tool landscape. The evaluation team is complemented by a System Architect, who provides expertise in solution architecture, integration, and technology alignment.

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Onderwerp:

Selection Guideline - SDS, 2.8 Verificatie/indiening van bewijsmateriaal, 26

Vraag:

For the minimum quality management system requirements, the certificates are listed individually using "or", while on page 28 all three certificates appear to be required collectively. Which interpretation applies?

Antwoord:

"The ISO 9001 and ISO 27001 certifications are mandatory requirements for all candidates and are independent of the proposed solution.

For Software-as-a-Service (SaaS) solutions or supplier-managed services, an additional requirement applies in the form of a SOC 2 Type II report or equivalent independent assurance covering the full scope of the services provided.

For Commercial Off-The-Shelf (COTS) software deployed on Enexis-managed hardware and operated under Enexis management, an additional requirement applies in the form of a demonstrable and independently assessed Secure Software Development Lifecycle (SSDLC)."

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100

Onderwerp:

Selection Guideline - SDS, Een referentiecontract moet aan de volgende criteria voldoen, p.21

Vraag:

Following a positive award decision, a signed reference statement (Appendix - Reference Statement - SDS and Appendix - Reference Statement CC2 - SDS) must demonstrate that the reference project has been or is being performed successfully and to the satisfaction of the client. Can an existing customer-signed statement of satisfaction confirming this be accepted, so that the

client does not need to sign a second declaration with the same substance?

Antwoord:

This will only be sufficient if it is clearly, unequivocally, and conclusively demonstrated that it concerns the same reference.

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Onderwerp:

Selection Guideline - SDS, Kerncompetentie 3: Samenwerking in co-creatie binnen de waardeketen, p.20

Vraag:

Is it correct that the term "value chain" refers to collaboration with customers and supply chain partners?

Antwoord:

We confirm that collaboration across the value chain refers to collaboration with both customers and supply chain partners. Demonstrating effective cooperation between these parties, together with the supplier, contributes to evidencing the ability to operate successfully in a multi-stakeholder environment.

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102

Onderwerp:

Selection Guideline - SDS; Appendix - Selection criteria - Selection phase - SDS, 2.4 Technical competence, core competences en algemene referentieregels; Selection criterion p.1, p.19 en p.21-

22; p.3

Vraag:

How will the contracting authority assess the demonstrable contribution and responsibility of a candidate for the relevant activities and results in jointly executed reference projects?

Antwoord:

The assessment will be carried out on the basis of the substantiation and supporting evidence provided by the candidate.

In addition, both the candidate and any third party on whose capacities the candidate relies must sign a European Single Procurement Document (ESPD), thereby declaring that the information provided is accurate, complete, and truthful.

Should Enexis have any reason to doubt the accuracy or completeness of the information submitted, it reserves the right to conduct further verification or investigations and to request additional supporting evidence where deemed necessary.

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103

Onderwerp:

Selection Guideline - SDS, 2.4 Technical competence, core competences – CC3, p.20

Vraag:

Can the contracting authority confirm that co-creation may exist where the client is not itself the primary user, but has provided requirements, feedback, or improvement proposals that have demonstrably been translated into functional changes or releases?

Antwoord:

Yes, this is permitted, provided it can be conclusively demonstrated that genuine co-creation took place and that feedback or requirements from the involved parties were translated into improvements to the solution.

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Aanmeldfase

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Onderwerp:

Selection Guideline - SDS, 2.4 Technical competence, core competences – CC4, p.21

Vraag:

Must a reference project for CC4 include all of the listed process steps in an integrated manner, or is a candidate required to demonstrate experience with only a minimum number of those process steps?

Antwoord:

"Your response to CC4 must demonstrate that, within the reference:

Infrastructure was central

The project related to the engineering and work preparation of underground infrastructure, with a focus on non-complex assets comparable to cables, pipelines, and substations.

The candidate was involved in engineering, work preparation, execution, and asset registration processes

The candidate delivered software solutions supporting parts of the process from assignment through asset registration, including risk assessment, route and location determination, design, work preparation, execution, revision processes, and asset registration.

Work was carried out in the public domain within the Dutch context

The project was executed within the Dutch context, or in a demonstrably comparable environment, taking into account environmental factors such as spatial planning considerations and spatial integration.

The design was linked to asset registration processing

There was demonstrable interaction between design, execution, and asset registration.

The designs were used during preparation, execution, and as-built processing activities."

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Aanmeldfase

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Vragenronde:

Vragenronde 1

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Percelen:

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Ref.nr.

105

Onderwerp:

Selection Guideline - SDS, 2.1 Aanbestedingsprocedure, p.14

Vraag:

On the basis of which objective assessment criteria will the reduction from five to three candidates

after the first dialogue phase be carried out?

Antwoord:

"Enexis is currently preparing the documentation for the dialogue phase. The Appendix – DRAFT – Ranking Criteria Dialogue Phase provides an indication of the intended approach. Following the selection phase, the final documentation, including the evaluation criteria, will be shared with the selected parties.

As a result of your question, Enexis has become aware that no formal question-and-answer round had yet been included for the dialogue phase. This will be added, enabling participants to submit questions or comments regarding the dialogue-phase documentation."

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Vragenronde 1

Beantwoord op:

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Ref.nr.
106

Onderwerp:

Selection Guideline - SDS, 1.3 Waarde/bereik, p.11

Vraag:

"SDS is required to make use of OTL and ATL structures, while it is also indicated that such a solution is not yet available and that a separate initiative will be launched at a later stage.

Which assumptions should bidders apply regarding OTL and ATL during the design, implementation, and pricing of the solution?"

Antwoord:

"Enexis recognizes that the OTL and ATL are still under development and that this creates uncertainty for suppliers.

At present, the engineering landscape does not yet rely on mature OTL and ATL structures. Therefore, if these structures are not available at the time of implementation, Enexis expects SDS to support the management and application of assets, standard asset configurations, and related engineering content using the solution's native capabilities.

At the same time, Enexis expects the solution to be designed in a way that facilitates the future adoption of OTL and ATL structures as they become available. Suppliers should therefore assume that compatibility with evolving data standards and reference models is an important design principle.

At this stage, it is too early to comment on commercial implications, pricing assumptions, or risks associated with the introduction and evolution of OTL and ATL. Enexis welcomes a discussion during the dialogue phase on practical, sustainable, and future-proof implementation approaches."

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.
107**Onderwerp:**

Selection Guideline - SDS, 1.3 Waarde/bereik, p.11

Vraag:

Does the contracting authority already have target architecture principles or architectural frameworks for SDS, and will these be made available during the dialogue phase?

Antwoord:

The target architecture is currently being further developed and will be one of the key topics discussed during the first session of the dialogue phase. To support these discussions, an initial set of architectural principles and boundary conditions will be shared with suppliers in advance. These principles are intended to serve as a starting point and may subsequently be refined or adjusted based on supplier input and insights gathered during the dialogue phase.

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108**Onderwerp:**

Selection Guideline - SDS; Appendix - DRAFT - NFR - SDS, 1.3 Value/scope; algemeen – sizinggegevens ontbreken, p.10-11

Vraag:

Can the contracting authority provide a sizing and volume profile, including the expected numbers of internal and external users, concurrent users, projects and case files, documents and drawings, objects, integrations and messages, transactions, storage volume, annual growth, and peak loads,

and, where possible, a breakdown across relevant workstreams?

Antwoord:

"Please refer to the response to Ref. Nr. 8 & 37.

The revised NFR defines performance and capacity requirements, including dynamic scaling capabilities and testing under agreed peak-load conditions. However, it does not provide a detailed volume profile specifying the number of users, projects, assets, storage requirements, or expected annual growth. As a result, compliance with such volume-related requirements cannot be conclusively assessed at this stage, although the supplier's capacity planning and sizing obligations are now articulated more clearly."

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Vragenronde 1

Beantwoord op:

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Percelen:

P1 Smart Design Solution

Ref.nr.
109

Onderwerp:

Selection Guideline - SDS, Optioneel qua omvang, p.11

Vraag:

Is it correct to interpret that the systems shown in the process map form part of the current scope, while, within the optional scope, alternative or replacement tools may be proposed, provided they meet the SDS objectives and can interoperate with the Enexis application landscape?

Antwoord:

The proces map illustrates both the current and target landscape. As stated in Appendix - DRAFT - proces map, once the target architecture has been realized, SDS can be fully utilized for (1) Desk Study; (2) Route- & Location Determination & scenario development; (3) Design; (5) Site inspection; (6) Detailed engineering; (10) Execution plans. Within the scope of this tender, we are not seeking a replacement for the tools identified in the IT related scope. Instead, we expect SDS to integrate with the existing tool landscape supporting (4) Network calculations, (7) Permitting, (8) Site preparation & coordination and (9) Work preparation.

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Vragenronde:

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Ref.nr.
110

Percelen:

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Onderwerp:

Selection Guideline - SDS, Gewenste toekomstige staat, p.8

Vraag:

Does the reference to scalable growth of infrastructure delivery capacity relate to the scalability of the IT landscape, or to the energy transition and grid congestion challenges?

Antwoord:

With 'scalable growth of infrastructure delivery capabilities', Enexis primarily refers to its ability to deliver the significant increase in infrastructure projects required by the energy transition. This includes increasing engineering, work preparation, and execution output despite the limited availability of technically skilled resources. SDS is expected to contribute to this objective by improving productivity, standardization, automation, quality, and collaboration across the engineering value chain. While scalability of the IT landscape is an important enabler, it is not the primary objective of this statement. The primary focus is on enabling Enexis to realize a substantially higher infrastructure delivery capacity and to address the challenges associated with the energy transition and network congestion.

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Vragenronde 1

Beantwoord op:

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Percelen:

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Ref.nr.
111

Onderwerp:

Selection Guideline - SDS, Beperkte ketensamenwerking, p.8

Vraag:

Can Enexis clarify what is meant by "seamless collaboration" in this context?

Antwoord:

In this context, 'seamless collaboration' refers to enabling engineers, work preparers, contractors, and other stakeholders to work together on the same project information with minimal manual handovers, duplicate data entry, data loss, or transfer of information between disconnected systems. The objective is to improve information continuity and collaboration across the engineering value chain by providing a shared and consistent view of project, design, and work preparation data, while supporting efficient collaboration between internal and external parties involved in the delivery process.

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Percelen:

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Ref.nr.

112

Onderwerp:

Selection Guideline - SDS, Gewenste toekomstige staat, p.8

Vraag:

Does "external execution" refer to work being performed by another department within Enexis, or by an external contractor?

Antwoord:

"The question does not clearly specify which statement on page 8 is being referred to.

Generally, Enexis considers it important that SDS can support both internal users and external parties acting on behalf of Enexis. Enexis is increasingly collaborating with contractors, not only in execution activities but also in engineering and work preparation activities. As a result, SDS should facilitate efficient collaboration, information sharing, and process execution across organizational boundaries."

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Vragenronde 1

Beantwoord op:

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Percelen:

P1 Smart Design Solution

Ref.nr.

113

Onderwerp:

Selection Guideline - SDS; Appendix - DRAFT - proces map - SDS; Appendix - Digital Security & Privacy addendum (High) - SDS, 1.1 Description of the Assignment; 1.3 Value/scope; 2.1 Tender procedure; Process and Tooling Overview; status DV&P Addendum, p.7,

Vraag:

"Can the contracting authority clarify the following:

- a. the primary role and final core scope of SDS;
- b. which elements are definitively out of scope, optional, or still to be determined;
- c. which parts of the process map and the DV&P Addendum are indicative, definitive, or illustrative, including whether the systems referenced therein are part of the current scope;
- d. and whether existing products, configurable platforms, custom-built solutions, hybrid solutions, and alternative or replacement tools may participate on an equal footing, provided that they achieve the SDS objectives and can interoperate with the Enexis application landscape?"

Antwoord:**"A) Role of SDS**

The primary role of SDS is to enable the creation of engineering designs using all available geographic information and to build upon existing information throughout the design process. An assignment marks the start of data creation. SDS enriches an assignment with a detailed engineering design. This design contains structured data that enables further automation, such as generating material lists or identifying required permits. Furthermore, the design, including all associated data, serves as the basis for the as-built revision that is ultimately transferred to GEN (GIS Enexis Networks).

B) Scope of SDS

Based on the Appendix - DRAFT - Process Map, GEN, SAP, GIS, Lapis Mundi, network calculation tooling, site-conditioning investigations, the WoW Portal, and work management (FluX) are outside the scope of SDS. The same applies to tooling used for processing as-built revisions. However, SDS is expected to integrate with these systems. All other components referenced in this appendix may potentially form part of SDS. The final scope will be determined during the dialogue phase and will also depend on the capabilities and proposals offered by suppliers.

C) Scope Interpretation of the Process Map and DV&P Addendum

The Process Map and the DV&P Addendum are intended to provide guidance on Enexis' current and target operating context and should be used as input for understanding the envisaged solution landscape and business processes.

While these documents reflect the current understanding of the scope and relevant process areas, they should not be interpreted as a definitive or exhaustive specification of the final solution scope. The exact scope, boundaries, priorities, optional components, and the role of individual systems will be further elaborated and refined during the dialogue phase. The systems depicted in these documents primarily serve to illustrate the current and target landscape and do not automatically imply that all such systems are within the scope of the procurement.

D) Supplier Solution Approach

Enexis is seeking a solution that effectively supports the SDS objectives and can operate within the broader Enexis application landscape.

Suppliers are therefore free to propose existing products, configurable platforms, custom-built solutions, hybrid approaches, or alternative tooling, provided that the proposed solution meets the functional and non-functional requirements and can integrate with the relevant systems and processes. The precise scope, solution boundaries, optional capabilities, and target architecture will be further discussed and refined during the dialogue phase. Enexis welcomes supplier input and expects the dialogue phase to contribute to the further definition and validation of the preferred solution approach."

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Percelen:

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Ref.nr.
114**Onderwerp:**

Selection Guideline - SDS, Wat leveranciers moeten begrijpen, p.7

Vraag:

What is meant by "administrative completion"?

Antwoord:

With 'administrative completion', Enexis refers to activities required to formally close a project, such as completing required project records and documentation, supporting financial settlement and payment processes, and registering realized assets in the appropriate asset management systems.

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Beantwoord op:

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Percelen:

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Ref.nr.
115**Onderwerp:**

Appendix - Selection criteria - Selection phase - SDS, Algemeen – weging van subcriteria, p.9

Vraag:

Can the contracting authority explain why all sub-criteria within a selection criterion are weighted equally, regardless of their substantive relevance to SDS?

Antwoord:

"Enexis has deliberately chosen to assign equal weight to the subcriteria within each selection criterion.

The selection criteria have been designed such that the underlying subcriteria collectively describe the desired competency area. Enexis assesses the overall picture presented by the reference in terms of relevant knowledge, experience, and achieved results.

This holistic evaluation approach best aligns with the objective of the selection phase, namely identifying parties that can demonstrably show possession of the competencies required for SDS and the interrelationship between those competencies.

As a result, all subcriteria within a selection criterion contribute equally to the assessment."

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Percelen:

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Ref.nr.
116

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Algemeen – beoordelingswijze, p.9

Vraag:

Will an assessment protocol or evaluation guideline be prepared in advance to ensure consistency between evaluators?

Antwoord:

"Yes. Prior to the evaluation, Enexis provides the evaluators with a joint briefing on the evaluation methodology and the use of the evaluation guidance. The procurement lead subsequently facilitates both the evaluation process and the consensus meeting and ensures that the evaluation criteria are applied consistently. Any differences in assessment are discussed and weighed during the consensus meeting, thereby ensuring a careful, consistent, and uniform consensus evaluation of all submissions."

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Vragenronde 1

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Percelen:

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Ref.nr.
117

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Selection criterion p.3, p.7

Vraag:

Must a reference project cover both above-ground and underground infrastructure, or is demonstrable experience with either one sufficient?

Antwoord:

The selection criteria refer to above-ground and/or underground infrastructure. No explicit requirement has been included that a reference project must cover both categories. However, the criteria do explicitly refer to non-complex assets comparable to cables, pipelines, and substations. References that demonstrate experience in such infrastructure environments will therefore be considered most relevant for the assessment.

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Beantwoord op:

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Percelen:

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Ref.nr.
118

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Selection criterion p.3, p.7

Vraag:

Within this criterion, is the primary focus on assessing domain knowledge or on the delivery of software solutions?

Antwoord:

Within this criterion, the assessment focuses on the extent to which the candidate demonstrates experience in relevant infrastructure domains and the support of those domains through appropriate digital solutions. The criterion therefore explicitly evaluates the combination of both domain expertise and the successful delivery and application of software solutions within that domain. References should demonstrate how the supplied software has effectively supported the relevant infrastructure processes and activities as well as how domain knowledge has helped the success of this software.

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Ref.nr.
119

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Governance & decision-making, p.6

Vraag:

What elements are expected, at a minimum, for a governance structure to be assessed as "excellent"?

Antwoord:

"Enexis does not maintain a predefined list of mandatory governance elements that a reference must contain in order to achieve an "Excellent" rating. The assessment is based on the extent to which the reference convincingly demonstrates the existence of clear governance structures and transparent decision-making processes. This may, for example, include clearly defined roles and responsibilities, demonstrable stakeholder alignment, structured consultation and decision-making processes, and transparency regarding how decisions were made and communicated. These examples are not exhaustive. The evaluation focuses on the overall picture presented by the reference and the extent to which the governance structure described effectively contributed to the successful delivery of the relevant solution or project."

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Beantwoord op:

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Percelen:

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Ref.nr.
120

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Selection criterion 2 - Collaboration in Co-Creation within the Value Chain, p.5

Vraag:

How many parties must be involved at a minimum to satisfy the requirement for "collaboration across the chain"?

Antwoord:

Also refer to Ref. No. 27. A strong reference demonstrates active collaboration between multiple parties across the value chain, such as the client, supplier, and a partner, contractor, or executing party. Involvement of a broader ecosystem may further evidence the complexity of the engagement; however, no fixed minimum number of external parties is required. The assessment focuses primarily on the quality of the collaboration and the demonstrable results achieved through it.

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Ref.nr.

121

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Selection criterion 2 - Collaboration in Co-Creation within the Value Chain, p.5

Vraag:

What does Enexis mean by "co-creation" in the context of these selection criteria?

Antwoord:

Within the context of the selection criteria, co-creation is understood as a collaborative approach in which the parties involved jointly contribute to the development, enhancement, and ongoing evolution of the solution. This collaboration is driven by shared insights, feedback, expertise, and objectives, with all parties actively participating in shaping and improving the solution over time. Demonstrable examples of such cooperation may include joint design activities, roadmap development, continuous improvement initiatives, or other forms of structured collaboration that have contributed to the successful delivery and evolution of the solution.

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Ref.nr.

122

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Architecture & scalability, p.4

Vraag:

Which objective indicators distinguish a score of 7 from a score of 10 for this criterion?

Antwoord:

"Enexis distinguishes between a score of 7 and a score of 10 based on the extent to which architecture, scalability, and future readiness are demonstrated in a concrete, verifiable, and convincing manner within the reference.

For a score of 7, architecture and/or scalability considerations are present and described, but only supported to a limited extent. For example, the reference may describe the considerations that were made without clearly demonstrating the results achieved or how these considerations were implemented in practice.

For a score of 10, the reference clearly demonstrates how architecture, scalability, and future readiness were incorporated into the solution and supports this with concrete examples, achieved results, or demonstrable outcomes. The reference provides insight into the decisions that were made, the rationale for those decisions, and how those decisions contributed to a sustainable and scalable solution.

The assessment is based on the overall picture presented by the reference. No predefined checklist or separate indicators are used that automatically result in a particular score."

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123

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Selection criterion 1 - Platform Development & Integration Capability, 3

Vraag:

Which industry standards does Enexis specifically envisage in this context, for example OTL, ATL, IMKL, NLCS, DSGO, CIM, or other standards?

Antwoord:

"Also refer to Ref. Nr. 181.

For design and as-built data relating to underground assets, Enexis adheres to the industry standard NLCS++. Consequently, it is a mandatory requirement that SDS is capable of both consuming and producing NLCS++ compliant data.

For network models, Enexis follows the Common Information Model (CIM) CGMES standard. In particular, integration with network calculation and analysis tools requires SDS to be capable of consuming and producing CIM CGMES-compliant data.

At present, no additional standards have been identified that SDS must support. However, the solution should be sufficiently flexible to accommodate future standardization requirements should they emerge during the implementation or operational phases."

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124

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Selection criterion 1 - Platform Development & Integration Capability, p.3

Vraag:

Which objective characteristics are used to qualify an environment as a "complex IT landscape"?

Antwoord:

"The objective characteristics of a "complex IT landscape" are described in the selection criterion itself. This refers to an environment comprising internal and external applications, data sources, and/or business-critical systems, such as ERP, GIS, or comparable systems, where integrations are required for the solution to function effectively.

Enexis does not apply a predefined checklist, minimum number of integrations, or other quantitative thresholds to determine whether a reference qualifies as a "complex IT landscape." The assessment will instead be based on the specific context and the extent to which the reference demonstrates that the solution was implemented and operated within a complex IT environment.

To achieve an "Excellent" assessment, Enexis expects the reference to convincingly demonstrate the presence of multiple integrations within a complex IT landscape, while providing clear insight into relevant dependencies, risks, and the mitigating measures that were applied. In addition, the reference should clearly describe how the solution was successfully implemented and put into operational use.

The evaluation will focus on the overall picture presented by the reference. The number of systems or integrations in itself is not decisive. Instead, the key consideration is the extent to which the reference provides concrete and convincing evidence of the complexity of the environment and demonstrates successful management of that complexity."

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Ref.nr.
125

Onderwerp:

Appendix - Selection criteria - Selection phase - SDS, Selection criterion 1 - Platform Development & Integration Capability, p.3

Vraag:

Can the contracting authority clarify what is meant by a "reference project"? May this also include programmes, ongoing development initiatives, framework agreements, or product developments with multiple implementations?

Antwoord:

"A reference project is defined as an assignment or project that has been carried out for an independent client or customer. The requirements set out in Section 2.4 of the Selection Guideline apply equally to both the core competencies and the selection criteria.

Programmes, ongoing development initiatives, framework agreements, and product development activities that have resulted in one or more implementations may be submitted as references, provided they meet the requirements of Section 2.4 and the experience gained and results achieved have been realised with an independent client or customer.

Internal projects or product developments that have not been demonstrably implemented for, and cannot be verified by, an independent client or customer will not be accepted as reference projects."

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126

Onderwerp:

Selection Guideline - SDS; Appendix - Selection criteria - Selection phase - SDS; Appendix - Reference Statement CC2 - SDS, 2.4 Technical competence, core competences; assessment matrix en scoring; CC2-beoordelingsmatrix, p.20; p.9

Vraag:

"Can the contracting authority provide further clarification on the assessment framework for CC1 through CC4, specifically:

- a. how scores per core competency are calculated and weighted in the ranking process;
- b. whether a minimum score applies per core competency or per individual aspect;
- c. whether it is correct that no minimum score applies to CC1, CC3, and CC4;

- d. whether the scores assigned by the reference contact for CC2 will be adopted as submitted or will be subject to additional substantive assessment;
- e. how the objectivity, consistency, and verifiability of the assessment process are ensured;
- f. and why a minimum score applies specifically to CC2?"

Antwoord:

"a) Ranking is determined solely on the basis of the assessment of the selection criteria. The core competencies (CC1 through CC4) are assessed for compliance with the stated requirements and do not form part of the ranking.

b) A minimum score requirement applies only to CC2. For the other core competencies, the assessment is limited to determining whether the relevant competency has been demonstrated.

c) Yes, that is correct. No minimum score applies to CC1, CC3, or CC4.

d) The score assigned by the reference provider for CC2 will be adopted. This score is not used for ranking purposes but solely to determine whether the minimum score requirement for CC2 has been met.

e) For the measures applied to ensure objectivity, consistency, and auditability, Enexis refers to the answer provided to Question 116.

f) A minimum score applies to CC2 because, unlike CC1, CC3, and CC4, this core competency is not also included within the selection criteria. However, Enexis considers this competency to be of such importance that it is not sufficient merely to demonstrate the existence of relevant experience; it must also be demonstrated that this experience was delivered at or above a minimum acceptable level. For that reason, a minimum score requirement has been established for this core competency."

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127

Onderwerp:

Appendix - DRAFT - proces map - SDS, Process map – huidige systemen en gegevensstromen, p.3

Vraag:

Which existing data, designs, project files, libraries, and historical data must be migrated into SDS, and which party will be responsible for extraction, cleansing, transformation, validation, and acceptance?

Antwoord:

At this stage, Enexis cannot provide a definitive overview of which data, designs, project files, libraries, and historical information, if any, will be migrated to SDS. The future operating model and target architecture of SDS are still being further defined, and Enexis cannot yet confirm whether migration of existing data and assets will be required, or to what extent. Any migration responsibility will be clarified once the target architecture and solution scope have been further defined.

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128

Onderwerp:

Appendix - DRAFT - proces map - SDS, Process map – veldactiviteiten, p.3

Vraag:

Must SDS support functionality for use during site inspections and other field activities? If so, what requirements apply with regard to mobile use, offline use, photography, geolocation, forms, and synchronization?

Antwoord:

"The extent to which SDS should support location inspections and other field activities is still being determined. Enexis recognizes the importance of activities such as site surveys and field data collection within the engineering process, but the exact scope of SDS in this area has not yet been finalized.

Consequently, Enexis cannot currently provide specific requirements regarding mobile usage, offline capabilities, photography, geolocation, forms, or synchronization. These topics will be further refined as the SDS scope and target operating model mature.

More generally, Enexis welcomes supplier perspectives on how field activities can be effectively supported within SDS and intends to further explore this topic during the dialogue phase."

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129

Onderwerp:

Appendix - DRAFT - proces map - SDS, Process map – interne en externe actoren, p.3

Vraag:

Which parts of SDS must be made available to contractors and other external partners, and what differences are expected between internal and external users in terms of functionality, authorizations, licensing, data visibility, and support?

Antwoord:

SDS is intended to support collaboration between Enexis and external partners, including contractors. Enexis expects that contractors can use SDS directly through their own SDS licenses where required to perform engineering and work preparation activities. In principle, users with access to SDS should be able to use the functionality relevant to their assigned activities, regardless of whether they are employed by Enexis or a third party. Contractors and other parties without an SDS license are expected to interact primarily with the outputs produced by SDS, such as designs and related project information. The extent to which additional read-only capabilities will be required is still being assessed. As contractors may not have access to Enexis-specific systems, SDS should not depend on such systems for core functionality. The SDS architecture should therefore support flexible collaboration models and standards-based information exchange, enabling effective cooperation between Enexis, contractors, and other partners while minimising dependencies on organisation-specific integrations. The detailed requirements regarding licensing, authorisations, data visibility, support arrangements, and external access will be further refined during the dialogue phase. Candidates are encouraged to share relevant experience and recommendations in this area.

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Vragenronde 1

Beantwoord op:

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Ref.nr.

130

Onderwerp:

Appendix - DRAFT - proces map - SDS, Explanation of the Process and Tooling Overview – niet-uitputtend overzicht, p.2

Vraag:

Which important process variants are not reflected in the process map, for example differences between electricity and gas, low-voltage and medium-voltage networks, project types, regions, or planned versus fault-related work? Will these variants be made available during the dialogue

phase?

Antwoord:

"It is correct that Enexis distinguishes between different types of work. At the highest level, this includes a distinction between Gas and Electricity activities, as well as between Asset Management-driven work and Customer-driven work.

All of these work categories are within the scope of the future SDS solution. As a result, SDS must be a versatile engineering platform capable of supporting the design of assets across multiple energy carriers and business domains within Enexis' service area.

Maintenance and outage-related activities are explicitly out of scope for the process chain in which SDS will be applied. Consequently, SDS is intended to support engineering and design processes rather than operational maintenance or fault restoration activities."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
131

Onderwerp:

Appendix - DRAFT - proces map - SDS, Explanation of the Process and Tooling Overview; process map – rollen, p.2-3

Vraag:

Can the contracting authority provide a RACI matrix or similar overview setting out, for each process step and management process, the roles of Enexis, contractors, engineering partners, the software supplier, and chain partners, including responsibilities for workflow, data entry, data accuracy, validation, approval, data management, incidents, releases, and further development?

Antwoord:

"A RACI matrix is currently not available. In the target operating model, the tooling should support all process steps that fall within the project scope or IT-related scope, regardless of which party is responsible for executing those activities.

Depending on the selected solution, the software vendor will be assigned appropriate responsibilities for incident management, release management, and further solution development. Responsibility for workflow execution, data input, and data quality remains with the party performing the work, whether this is Enexis, a contractor, and/or an engineering partner.

Subject to the governance model to be defined, responsibilities related to validation, approval, and data management will be established accordingly.

The governance framework is one of the topics that will be further elaborated and agreed upon

during the dialogue phase."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
132

Onderwerp:

Appendix - DRAFT - proces map - SDS, Process map – uitvoering en revisie, p.3

Vraag:

Can the scope transitions between SDS, execution, and as-built processing be described, including the data, documents, statuses, events, and responsibilities to be transferred and returned, and can the contracting authority indicate which functionality SDS must support to enable a closed information chain and as-built information processes?

Antwoord:

"At this stage, Enexis cannot yet provide a detailed description of the scope boundaries, responsibilities, and information flows between SDS, execution, and revision processing.

What Enexis can confirm is that SDS is not intended to function as an asset information system. SDS is expected to produce and manage engineering and preparation information that serves as input for execution activities and subsequent revision processing, ultimately supporting asset registration. But, SDS is not a asset registration tool itself.

The exact scope boundaries, handovers, and responsibilities are still being refined. Enexis will use the dialogue phase to further clarify these topics and will make reasonable efforts to provide suppliers with the information required to shape a well-founded solution. Enexis also welcomes supplier perspectives on how these transitions and the overall information chain can best be supported."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
133

Onderwerp:

Appendix - DRAFT - proces map - SDS, Explanation of the Process and Tooling Overview; process map, p.2-3

Vraag:

"Can the contracting authority indicate, for each existing system and process component, including GEN, FluX, BDOK, VCS, GAIA, and WoW Portal:

- a. which functionalities and data remain authoritative;
- b. which responsibilities are assigned to SDS;
- c. which interfaces, data flows, statuses, documents, and audit trail capabilities are required;
- d. and whether migration, replacement, or continued integration is envisaged?"

Antwoord:

"At this stage, Enexis cannot provide a detailed process-by-process and system-by-system description of functionality, responsibilities, interfaces, data flows, status transitions, document exchanges, audit trail requirements, or whether migration, replacement, or long-term integration is foreseen. What Enexis can confirm is that SDS is intended to become the primary platform for engineering and adjacent work preparation activities.

Nevertheless, Enexis views the design as the central source of information. SDS is intended to support the creation and management of that design, from which downstream deliverables and processes can be derived, such as permits, network calculations, revision information, and other project outputs. SDS is therefore not intended to function as an asset information system, network calculation platform, permit management system, or execution management system itself, but it is expected to exchange information with such systems where required."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
134

Onderwerp:

Appendix - DRAFT - proces map - SDS, Process map – genummerde proces- en toolingonderdelen, p.3

Vraag:

Can the contracting authority provide a legend explaining the numbered process and tooling components 1 through 11 and mapping them to processes, functionalities, current applications,

interfaces, and intended SDS capabilities?

Antwoord:

"This overview is intended to provide directional guidance and should not be considered an exhaustive representation of the future solution, processes, or system landscape. The details presented are subject to further refinement and elaboration during the dialogue phase. Additional information, requirements, responsibilities, and architectural considerations will be discussed with the selected supplier to establish a shared understanding of the target operating model and solution scope.

1. Desk Study

Current: GIS viewers and map portals provide insight into the physical environment.

Target: Relevant geographical and environmental insights are available directly within SDS and can be used throughout the design process.

2. Route & Location Determination / Scenario Development

Current: Cyclomedia and Lovion Viewer are used to assess the environment, network situation, and create design sketches.

Target: These insights are integrated into SDS, enabling seamless route determination, location selection, scenario development, and design.

3. Design

Current: Detailed designs are created in AutoCAD and NetPlan.

Target: Detailed engineering drawings and designs are created directly within SDS.

4. Network Calculations

Current: Network analyses and simulations are performed in Vision Cloud Solutions and GAIA.

Target: SDS provides standardized CIM/CGMES-compliant output for integration with calculation engines.

5. Site Inspection

Current: FluX supports the registration of inspection findings.

Target: SDS supports both the recording of findings and real-time design updates during site inspections.

6. Detailed Engineering

Current: Detailed engineering is performed in AutoCAD or NetPlan.

Target: Detailed engineering is carried out directly within SDS.

7. Permitting

Current: Permit applications are submitted through WoW Portal and drawings are manually prepared.

Target: SDS identifies permit requirements and automatically generates permit documentation.

8. Site Preparation & Coordination

Current: BDOK is used for site-conditioning and enabling investigations.

Target: SDS designs serve as the primary input for preparatory investigations.

9. Work Preparation

Current: Work preparation is facilitated through workflows in FluX.

Target: SDS designs enable automation of material lists, cost estimates, and project budgets.

10. Execution Plans

Current: Execution plans are created in AutoCAD or NetPlan.

Target: SDS design data is used to generate execution plans.

11. Switching Plans

Current: Switching plans are created in GEN.

Target: SDS provides the design input required to create switching plans."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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135

Onderwerp:

Appendix - DRAFT - NFR - SDS, Algemeen – afhankelijkheden, randvoorwaarden en verantwoordelijkheden bij relevante NFR's

Vraag:

Can the contracting authority document, for each relevant NFR, the dependencies, assumptions, constraints, and responsibilities of Enexis?

Antwoord:

"

This cannot be explicitly confirmed based on the available tender documentation. The NFRs describe the desired characteristics of the solution but do not contain a comprehensive overview of all dependencies, preconditions, and responsibilities of Enexis. These matters can be further elaborated during the dialogue phase."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.
136

Onderwerp:

Appendix - DRAFT - NFR - SDS; Appendix - Digital Security & Privacy addendum (High) - SDS, Kolom Leverancier Classificatie; preambule – DV&P Analysis, p.3

Vraag:

Can the contracting authority explain what the supplier classifications "Low", "Medium", and

"Medium/High" mean and how they relate to the "High" risk classification applied to the DV&P Addendum provided for SDS?

Antwoord:

A Digital Security & Privacy impact assesment specifies the classification; this determines which Digital Security & Privacy addendum applies, as well as which NFRs are applicable to the solution. This solution is stated as High impact so all NFR's and the High addendum applies.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
137

Onderwerp:

Appendix - DRAFT - NFR - SDS; Appendix - Template Data Processing Agreement (DPA) within EER - SDS, NFR ID 51; DPA art. 6.1 en 6.2, p.6

Vraag:

"Requirement ID 51 states that processing and storage may only take place within the EEA or in countries that are subject to an adequacy decision. The previously provided DPA is titled "within EER" and states in Article 6.1 that processing may not take place outside the EEA, while Article 6.2 permits international transfers under certain conditions. In addition, the NFR appears to broaden this scope to include countries covered by an adequacy decision.

How should Requirement ID 51 be interpreted in relation to the DPA, which establishes as its starting principle that no processing outside the EEA will take place?"

Antwoord:

Data must be stored within the EU and must be encrypted.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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138

Onderwerp:

Appendix - DRAFT - NFR - SDS, NFR ID 47-49 en 76

Vraag:

Does ID 47, which requires the supplier to provide Dutch-language first-line user support, imply that Enexis will maintain its own internal service desk and/or functional application management organization, given that IDs 48, 49, 76, and other support requirements also require second- and third-line support?

Antwoord:

The revised NFR assigns first-line support to the supplier and also requires second- and third-line support. This clarifies that the supplier must provide a support model. The role of any internal Enexis service desk or functional management organization is not specified; therefore, it remains to be determined who will call upon the supplier for first-line support.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.
139

Onderwerp:

Appendix - DRAFT - NFR - SDS, NFR ID 41, N.v.t. (Excel)

Vraag:

"ID 41 requires the supplier to provide separate development, test, acceptance, and production environments. Can the contracting authority clarify:

- a. whether these are four permanently available environments;
- b. who will manage the acceptance environment;
- c. whether Enexis will have access to the development and test environments;
- d. which data may be used in each environment;
- e. and whether capacity and performance must be equivalent across environments?"

Antwoord:

"a) This depends on the configuration of the solution (SaaS, vs PaaS vs IaaS) for SaaS solutions and development at vendor site only and acceptance and production environment is needed where new releases will be accepted by Enexis before they will be deployed to production.
b) Needs to be decided in the consultation phase

- c) Enexis doesn't need to have access to development and test environments
 - d) production data only in production environment, anonymous data that is representative for development, testing, and acceptance purposes
 - e) Acceptance environment preferably equal to be able to do load and performance tests, but should preferably be scalable when needed.
- "

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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140

Onderwerp:

Appendix - DRAFT - NFR - SDS, NFR ID 39 en 43

Vraag:

"ID 39 states that the core of the solution must not require custom code to meet the functional requirements. ID 43 requires configuration capabilities without supplier code changes, while other procurement documents assume ongoing development, iterations, and co-creation.

Can Enexis define what is meant by "core", "custom code", "configuration", "extension", and "add-on", and clarify how the principle that functional requirements must be met without modifying the core solution relates to the intended co-creation and further development of SDS?"

Antwoord:

In principle, Enexis relies on a standard product (COTS or SaaS) supplied by a vendor. Product enhancements will be delivered to Enexis via product releases. To meet Enexis's functional requirements, we prefer to avoid custom development specific for Enexis; instead, we aim to achieve this through configuration as much as possible. Should customization prove necessary, it should preferably be implemented outside the application's core in an extension or add-on.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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141

Onderwerp:
Appendix - DRAFT - NFR - SDS, NFR ID 38

Vraag:
Are private cloud, tenant-specific SaaS, managed PaaS, and hybrid deployment models permitted?

Antwoord:
This will need to be examined during the further designing of the solution to determine what is and is not permitted.

Fase:
Aanmeldfase

Inschrijfronde:
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Vragenronde:
Vragenronde 1

Beantwoord op:
18 sep 2026

Percelen:
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142

Onderwerp:
Appendix - DRAFT - NFR - SDS, NFR ID 38 en 42

Vraag:
If PaaS or IaaS is permitted, which party will be responsible for technical management, platform management, patching, monitoring, backup, continuity, and security of the underlying environment?

Antwoord:
"If PaaS or IaaS is used for the solution, Enexis will provide the platform and different patterns are possible:
1. Enexis team is full stack responsible
2. Enexis provides the platform, but vendor will have access to maintain the stack

The exact division of tasks between Enexis and the supplier should be documented as part of the contract.
"

Fase:
Aanmeldfase

Inschrijfronde:
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Vragenronde:
Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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143

Onderwerp:

Appendix - DRAFT - NFR - SDS, NFR ID 37 en 129

Vraag:

"ID 37 literally states:

"The solution <must/shoud/must not> be accessible via the internet".

The choice has not yet been made, yet the requirement is already classified as a Must. ID 129 subsequently requires the ability to disable or restrict access from the public internet through mechanisms such as allowlists, private endpoints, and VPNs.

Must SDS be accessible via the public internet, may SDS be accessible via the public internet, or must public internet access be excluded?"

Antwoord:

"This is a draft version with the final version choices will be clear and your answers an evidence needs to be delivered.

The solution should be available by public internet, but also needs to be secure. Only be available with an Enexis account/Enexis device with extra authentication and connection policies if non Enexis devices or non Enexis locations (Enexis network) are used. (VPN and/or multi-factor authentication could be needed)"

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

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144

Onderwerp:

Appendix - DRAFT - NFR - SDS, NFR ID 18

Vraag:

Can the contracting authority clarify what is meant by browser-independent: support for all commonly used browsers, or only for the browsers included in the Enexis workplace standard?

Antwoord:

Browser independence refers to support for the primary browsers included in the Enexis workplace standard. The revised NFR specifies support for current, vendor-supported versions of Microsoft Edge and Google Chrome, and, where applicable, Safari. The supplier should provide a documented support matrix, including any known limitations or constraints.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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145

Onderwerp:

Appendix - DRAFT - NFR - SDS, NFR ID 12, 15, 16 en 20

Vraag:

"ID 12 requires operation without functional limitations on laptops, tablets, and smartphones. IDs 15 and 16 require full functionality on Android and iOS. At the same time, ID 20 mandates responsive design. Not every engineering function, such as advanced drawing or GIS functionality, can reasonably or safely be performed with full equivalence on a smartphone.

Does "without functional limitations" mean that all SDS functionality must be fully available on laptops, tablets, and smartphones, or may an appropriate functionality profile be applied per user role and use case?"

Antwoord:

"The solution must operate without functional limitations on devices that comply with the Enexis workplace standard. Any device-specific limitations, dependencies, or configuration requirements must be clearly documented by the supplier.

In addition, separate support requirements apply to both Android and iOS devices, and the user interface must be responsive to ensure a consistent and effective user experience across supported form factors.

For SDS, depending on whether parts of the functionality are provided via mobile devices (tablets, smartphones), the application must meet these requirements. We haven't worked out what specific functionalities should be provided via mobile devices."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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146

Onderwerp:

Appendix - DRAFT - NFR - SDS; Appendix - Digital Security & Privacy addendum (High) - SDS, NFR ID 1-9 en p.47-49; Appendix 5 – ENCRYPTION AND BACKUPS; Appendix 8 – PATCH MANAGEMENT, p. 17 en 19

Vraag:

Can the contracting authority define the required availability, RPO, RTO, response time, and service window standards, including the applicable measurement periods, relative priorities, and the procedures applicable to maintenance activities, releases, emergency changes, and critical security patches?

Antwoord:

The revised NFR list should be regarded as a guideline reflecting Enexis' current position and expectations with respect to these non-functional requirements.

The final SLA specifications have not yet been established and will be determined in part based on the final solution scope, the selected implementation approach, and the associated operational responsibilities. These aspects will be further elaborated and agreed upon during the dialogue phase, taking into account the characteristics of the proposed solution and the required service levels.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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147

Onderwerp:

Appendix - DRAFT - NFR - SDS, NFR ID 4, 6, 7, 11, 15, 16, 35, 44, 45 en 91-117; kolommen Evidence / Verification en MoSCoW

Vraag:

"Can the contracting authority confirm, for each NFR:

a. that the Evidence and Verification column does not introduce any requirement, threshold, or acceptance criterion that is not explicitly stated in the Requirement Statement itself;

b. that the linkage between requirement and evidence is correct, particularly for IDs 4, 6, 7, 11, 15,

16, 35, 44, 45, and 91 through 102;

c. the intended meaning of the MoSCoW classifications, the status of IDs 103 through 117, and the status and applicability of the referenced DV&P requirements;

d. and at what point in time compliance must be demonstrated and supporting evidence must be provided?"

Antwoord:

"A&B) The applicable limits are defined in version 1.1 of the requirements and should be considered leading. If any verification criteria contain different limits, these may be disregarded. Enexis expects suppliers to clearly indicate whether the requested requirement can be met. Where full compliance is not possible, please provide a proposal outlining what can be delivered by the offered service or solution.

C) The MoSCoW prioritization refers to Must, Should, Could, and Won't (or Would) requirements. ""Must"" requirements are mandatory and must be fulfilled. ""Should"" requirements represent important capabilities that Enexis strongly prefers and expects suppliers to deliver. ""Could"" and ""Would"" requirements are considered desirable but are not mandatory.

D) This is a draft version of the document. In the final version, suppliers will be required to provide their responses together with the corresponding supporting evidence."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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148

Onderwerp:

Appendix - Digital Security & Privacy addendum (High) - SDS, Art. 2.5, 3.8 en 4.1; Appendices 4, 5 en 9, p.7-8, p.16-17 en p.21

Vraag:

Can the contracting authority indicate which objective criteria are used for terms such as "adequate", "recognised", "industry standard", and "reasonable timeframe"?

Antwoord:

Terms such as "adequate", "recognised", "industry standard", and "reasonable timeframe" are not separately defined in the DV&P Addendum. These terms should be interpreted in the context of the relevant obligation and the risk profile of the assignment.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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Percelen:

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149

Onderwerp:

Appendix - Digital Security & Privacy addendum (High) - SDS, Preamble – DV&P Analysis, p.3

Vraag:

Can the contracting authority explain which risk factors and elements of the SDS solution were decisive in assigning the "High" classification in the DV&P assessment?

Antwoord:

As the solution relates to information concerning our critical infrastructure and Enexis is subject to the Critical Entities Resilience Act (CER), the solution has been classified as high risk.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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Percelen:

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150

Onderwerp:

Appendix - Digital Security & Privacy addendum (High) - SDS, APPENDIX 9 – VULNERABILITY MANAGEMENT, p.21

Vraag:

Can the contracting authority specify the CVSS score ranges corresponding to the classifications Emergency, Critical, High, Medium, and Low?

Antwoord:

"

For the classification of vulnerabilities, Enexis applies the CVSS v3.1 severity ratings as published by the National Vulnerability Database (NVD). The associated score ranges and classifications (Low, Medium, High, and Critical) are aligned with the NVD definition of CVSS v3.1 severity levels. NVD - Vulnerability Metrics: <https://nvd.nist.gov/vuln-metrics/cvss>"

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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Percelen:

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151

Onderwerp:

Appendix - Digital Security & Privacy addendum (High) - SDS, APPENDIX 3 – LOCATION INFORMATION, p.15

Vraag:

At what level of detail does the contracting authority expect cloud processing locations, backup locations, and disaster recovery locations to be documented in Appendix 3?

Antwoord:

Enexis requires insight into the geographical locations where data is stored and processed by the supplier, as well as by any subcontractors or third parties involved in the provision of the service.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

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Percelen:

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152

Onderwerp:

Appendix - Digital Security & Privacy addendum (High) - SDS, 11. OTHER, p.10

Vraag:

Can the contracting authority clarify the limits and procedure for amendments to the DV&P Addendum during the term of the agreement, particularly where such amendments introduce additional obligations, and confirm that such amendments only become effective following consultation between the parties and formal written agreement?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

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Percelen:

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153

Onderwerp:

Appendix - Digital Security & Privacy addendum (High) - SDS, 10. INSURANCE, p.10

Vraag:

Can the contracting authority explain how the required insurance coverage level has been determined?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

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154

Onderwerp:

Appendix - Digital Security & Privacy addendum (High) - SDS; Appendix - DRAFT - NFR - SDS, 4. AUDIT, p.8

Vraag:

Can the contracting authority confirm that audits and penetration tests will be scoped in advance and in writing with regard to relevant systems, scope, timing, methodology, production impact, liability, and confidentiality, and that where shared infrastructure or information belonging to other customers could be affected, an independent management summary, assurance report, or controlled review may be accepted as equivalent evidence?

Antwoord:

Audit rights are intended to verify whether a supplier is complying with contractual and social obligations, including those regarding human rights, working conditions, the environment, integrity, and safety. Enexis applies audits proportionately: the scope is aligned with the risk profile, audits are announced in advance whenever possible, confidential information is protected, and the burden on the supplier is limited to what is reasonably necessary for verification.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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Percelen:

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155

Onderwerp:

Appendix - Digital Security & Privacy addendum (High) - SDS; Appendix - DRAFT - NFR - SDS

Vraag:

Can the contracting authority clarify, for each relevant provision of the DV&P Addendum and each relevant NFR, which assurance evidence is required, what scope it must cover, and in which situations ISO 27001, SOC 1, SOC 2, or ISAE reports will be accepted as equivalent or primary evidence, including for commonly used cloud services, SaaS solutions, and third parties?

Antwoord:

For ease of reference, the NFR Appendix specifies the evidence required for each individual requirement.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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156

Onderwerp:

Appendix - Declaration of a consortium - SDS, Wijze van ondertekening

Vraag:

All consortium members must sign the consortium declaration. Can the contracting authority confirm that, in the case of a consortium consisting of more than three members, additional signature blocks may be added to the form, provided that the remainder of the content remains unchanged?

Antwoord:

Yes, that is acceptable.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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Percelen:

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157

Onderwerp:

Algemeen

Vraag:

Does participation as a consortium member or subcontractor in SDS affect that party's ability to perform work under existing or future Enexis execution or delivery contracts during the term of the SDS agreement?

Antwoord:

No, participation in the SDS procurement procedure will, in principle, have no impact on activities to be performed under existing or future execution contracts of Enexis.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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Percelen:

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Ref.nr.
158

Onderwerp:

Selection Guideline, par. Submitting the Application / independent applications

Vraag:

Under what conditions may an IT company be involved with multiple candidates as a subcontractor, supplier, or capacity provider? Which organisational and technical safeguards does Enexis require to demonstrate independent bid preparation, confidentiality, and the absence of information exchange, and will candidates have the opportunity to explain such safeguards before exclusion is considered?

Antwoord:

"An IT company may be involved with multiple candidates as a subcontractor, supplier, or capacity provider. The mere fact that a third party is involved with more than one candidate will not, in itself, result in exclusion.

Each candidate remains solely responsible for preparing and submitting its application and any subsequent tender independently and autonomously, as well as for complying with all applicable competition law and public procurement requirements.

Enexis expects candidates and the third parties involved to implement appropriate measures to safeguard confidentiality and prevent the exchange of commercially sensitive or competition-sensitive information between candidates. Candidates are free to explain the organizational and technical measures they have implemented in this regard.

Should Enexis have reason to question the independent preparation of an application or tender, it will, in principle, provide the relevant candidate with an opportunity to submit an explanation before any decision is taken."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

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159

Onderwerp:

Selection Guideline, par. Submitting the Application / reliance on subcontractors

Vraag:

"Is it permissible for an IT subcontractor or capacity provider identified at the application stage to become a shareholder of a joint project company after selection, or for that project company to acquire a minority or majority interest in the IT company, without losing its position in the procedure?

Please distinguish between:

- a. changes without control;
- b. joint control; and

c. controlling influence,

and describe the applicable notification and approval procedure for each situation."

Antwoord:

"Changes to the composition, ownership structure, or legal structure of a candidate, subcontractor, or capacity provider after submission of the application will be assessed on a case-by-case basis. In this assessment, Enexis will consider whether the candidate continues to meet the requirements and conditions of the procurement procedure following the change and whether the change results in a material alteration of the application or the competitive environment.

Accordingly, an IT subcontractor or capacity provider identified in the application will not automatically be excluded from participation as a result of a changed cooperation or ownership structure. However, such changes must be reported to Enexis without undue delay, after which Enexis will assess whether the change is permissible within the framework of the procurement procedure.

Enexis does not provide advance blanket approval for specific forms of shareholding, control, ownership interests, or participation structures. Each situation will be assessed on the basis of its specific circumstances, including the impact on the identity of the candidate, the availability of the committed capacities, competition considerations, and compliance with the procurement requirements and conditions."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
160

Onderwerp:

Selection Guideline, par. Submitting the Application

Vraag:

"Can Enexis confirm that a merger, acquisition, change in shareholding or control, company name change, or internal group restructuring involving a candidate, consortium member, or key subcontractor will not automatically result in exclusion?"

Can Enexis further confirm that it will first assess whether the economic identity, suitability, resources, references, and competition-law independence of the relevant party remain materially intact, and that it will allow remediation or replacement where permitted under applicable procurement law?"

Antwoord:

"No, a merger, acquisition, change in shareholding or control, name change, or internal corporate restructuring involving a candidate, consortium member, subcontractor, or capacity provider will not automatically result in exclusion from the procurement procedure.

Such changes must be reported to Enexis without undue delay. Enexis will then assess whether the candidate continues to meet the requirements and conditions of the procurement procedure following the change. This assessment may include considerations such as the continuity of the organization, the availability of the declared resources, capacities, and references, the identity of the candidate, and any implications for competition and the equal treatment of candidates.

Where permitted under applicable procurement law, Enexis may provide a candidate with the opportunity to submit additional clarification or, where allowed, replace a subcontractor or capacity provider. Any assessment will be made on the basis of the specific facts and circumstances of the individual case."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
161

Onderwerp:

Appendix Declaration of a Consortium, p. 1

Vraag:

"Can Enexis confirm that, following selection or contract award, the selected consortium members may establish a joint project company (special purpose vehicle) for contracting and delivery purposes, provided that:

the entities identified in the application remain involved without material change;
the availability of their resources, capabilities, and references remains guaranteed; and
the required joint and several liability remains fully in place?

If so, which conditions must such a project company satisfy?"

Antwoord:

"The conditions under which a consortium may operate are set out in the Appendix - Declaration of Consortium. As stated therein, the consortium must, upon contract award, adopt a legal form in which all consortium members are jointly and severally liable for the performance of all obligations arising from the contract.

In addition, the composition of the consortium may not be altered after the submission of the application and/or tender. Any implementation or delivery structure established for the performance of the contract must be consistent with these requirements.

Accordingly, consortium members are expected to ensure that their proposed cooperation model, governance arrangements, and contractual structure fully comply with the requirements set out in the procurement documentation."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
162

Onderwerp:

Selection Guideline, par. Submitting the Application; Appendix Declaration of a Consortium, p. 1

Vraag:

"As not all requirements and tender documentation are made available before the end of the selection phase, potentially for security reasons, consortium members may not yet be able to determine the most appropriate form of cooperation.

Under which objective conditions will Enexis permit a consortium member to withdraw, be replaced, or be added after application submission or selection, where the remaining or replacement consortium demonstrably continues to satisfy all exclusion grounds, minimum requirements, core competencies, and selection criteria?

Please also describe the applicable procedure, required evidence, and timing of any prior approval."

Antwoord:

"No. As set out in the Selection Guideline and the Appendix – Declaration of Consortium, the composition of the consortium may not be changed after submission of the application and/or tender. This requirement applies throughout the selection phase, dialogue phase, and contract execution phase.

It is, however, permissible to engage additional subcontractors or other third parties during the procurement procedure or contract execution, provided that this does not result in a change to the composition of the consortium and that the candidate/consortium continues to meet all applicable exclusion grounds, minimum requirements, core competencies, and other conditions set out in the procurement documentation. Where reliance is placed on a third party to satisfy a core competency or minimum requirement, the relevant conditions specified in the Selection Guideline remain fully applicable.

Any such intended changes must always be communicated to and aligned with Enexis in advance."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
163

Onderwerp:

Selection Guideline, par. Functional Scope of SDS / Implementation

Vraag:

"Can Enexis clearly distinguish between:

generic platform management and platform development activities; and
project-specific engineering, consultancy, and preparation activities for future procurements?

For which activities does Enexis consider there to be a potential conflict of interest or competitive advantage for consortium members or shareholders that may subsequently wish to participate in implementation or execution tenders?"

Antwoord:

"The Smart Design Solution (SDS) is intended to support the engineering, work preparation, execution, and as-built revision processes as described in the procurement documentation. The actual execution of these activities does not form part of the scope of SDS. SDS is a supporting digital solution and not an executing party.

For this reason, Enexis does not make a prior distinction between activities that fall within the processes supported by SDS and activities that may form part of future contracts or procurement procedures. The fact that a party has experience with engineering, work preparation, execution, or as-built revision processes, or is involved in the development, maintenance, or further enhancement of SDS, does not in itself give rise to a conflict of interest or an impermissible competitive advantage.

Should a situation arise in a future procurement procedure where a potential conflict of interest or information advantage is identified, Enexis will assess whether this could distort competition and determine what measures, if any, are required to ensure the equal treatment of market participants. Enexis cannot, in advance, provide a generic ruling on which specific activities may give rise to such circumstances."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
164

Onderwerp:

Selection Guideline, par. Dialogue Phase; Digital Security & Privacy Addendum

Vraag:

"Which specific measures does Enexis consider sufficient to safeguard a level playing field in future procurements, including, for example:

segregation of duties;
separate teams and systems;
access restrictions;
logging and monitoring;
confidentiality arrangements;
disclosure of relevant project information; and
conflict-of-interest mitigation plans?

Can Enexis confirm that, where such measures have been pre-approved and adequately implemented, exclusion on grounds of prior knowledge will not occur unless there is demonstrable and irremediable distortion of competition?"

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
165

Onderwerp:

Selection Guideline, par. 2.1 Dialogue Phase, blz 14

Vraag:

"Can Enexis confirm that the SDS contractor, its consortium members, shareholders, affiliated group companies, and subcontractors will not be excluded in advance from future engineering, work-preparation, or execution contracts prepared through or supported by SDS solely because of their involvement in SDS?

If any restrictions apply, please describe them exhaustively and specifically."

Antwoord:

Yes, Enexis confirms this.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
166**Onderwerp:**

Algemeen

Vraag:

"Is it within the scope of the services that suppliers themselves provide and manage commercial software products, such as AutoCAD, or will such software be provided by Enexis?"

If the latter applies, can Enexis explain how application management and system architecture are organised, including the interaction between the various applications?"

Antwoord:

"It is not within the scope of the services to provide, operate, or maintain tooling that does not form part of the SDS solution.

Should parts of the existing IT landscape remain in place, depending on the capabilities delivered by SDS, responsibility for the operation, maintenance, and lifecycle management of those applications will remain with Enexis.

The supplier's responsibilities will therefore be limited to the tooling and services delivered as part of the SDS solution and the associated contractual scope. Any retained systems, interfaces, or supporting applications outside the SDS scope will continue to be governed and managed by Enexis."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
167**Onderwerp:**

Appendix - DRAFT - proces map - SDS

Vraag:

Can the contracting authority confirm whether the software overview provided is complete?

Antwoord:

"The overview of software applications provided is not exhaustive; however, it does represent the most important applications currently used within the process landscape.

Additional information regarding both the current and target IT landscape will be shared during the dialogue phase. This will include further details on existing systems, planned architecture developments, integration requirements, and the role of supporting applications within the future SDS ecosystem. The purpose of these discussions is to ensure a common understanding of the target landscape and the required capabilities of the proposed solution."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
168

Onderwerp:

Appendix - DRAFT - proces map - SDS

Vraag:

"Can the contracting authority clarify which applications Enexis currently uses for gas network design?

The application IRENE is not mentioned in the procurement documentation. Is this one of the systems currently in use, or are other applications applicable?"

Antwoord:

"For Gasnetwork calculations we use Synergi Gas (DNV)
Gas Assets are registered in the GEN application within our Master Asset Register (MAR)"

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
169

Onderwerp:

Digital Security & Privacy addendum, par 3, blz 7

Vraag:

Would Enexis be willing to reconsider the confidentiality period following termination of the NDA and reduce it to two to three years? We would like to request the same reconsideration for Article 8.2.

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
170

Onderwerp:

Digital Security & Privacy addendum, par 4, blz 8

Vraag:

"Article 4.2 refers to "unrestricted access" to all systems, documents, and locations. From a security, privacy, and business continuity perspective, bidders consider unrestricted access to be undesirable.

Can Enexis confirm that access need only be granted:

during the audit itself;
under the supervision or escort of the contractor; and
limited to what is reasonably necessary for performing the relevant audit?

In addition, can Enexis confirm that the audit right will be exercised in a manner that protects the security of systems, the confidentiality of third-party information, and the continuity of business operations?"

Antwoord:

"Audit rights are intended to enable verification that the supplier complies with its contractual and societal obligations, including commitments related to human rights, labour conditions, environmental sustainability, business integrity, and safety.

Enexis applies audit rights in a proportionate and risk-based manner. The scope and frequency of audits are aligned with the supplier's risk profile, ensuring that audit activities remain appropriate to the level of risk involved.

The Counterparty shall grant the auditor unrestricted access to all systems, documents and locations necessary for a complete and effective audit."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
171

Onderwerp:

Digital Security & Privacy addendum, par 6, blz 9

Vraag:

Can the contracting authority confirm that the periods referred to in the procurement documents are expressed in working hours rather than clock hours?

Antwoord:

No, the hours mentioned in the addendum are from the moment a security incident occurred.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
172

Onderwerp:

Digital Security & Privacy addendum, par 10, blz 10

Vraag:

When referring to the required insurance, does the contracting authority mean the liability insurance as set out in the suitability requirements?

Antwoord:

Please note that this is not the general liability insurance, but a Cyber Liability / Cybersecurity Insurance policy.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
173

Onderwerp:

Selection Guideline par 2.3, blz. 18

Vraag:

Can the contracting authority clarify whether third parties on whose capacities a candidate relies to satisfy minimum requirements must also sign a Russia declaration?

Antwoord:

"Yes. If a candidate relies on a third party to satisfy one or more minimum requirements, the obligations associated with those minimum requirements likewise apply to that third party. This includes compliance with applicable sanctions laws and regulations.

If requested by Enexis, the relevant third party must provide a Russia Declaration."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
174

Onderwerp:

Selection Guideline par 2.2, blz. 16

Vraag:

Can the contracting authority confirm that third parties on whose capacities a candidate relies are

only required to satisfy the applicable exclusion grounds, as described in Section 2.2?

Antwoord:

"No. If a candidate relies on a third party to satisfy a minimum requirement or core competency, it is not sufficient for that third party merely to comply with the exclusion grounds set out in Section 2.2 of the Selection Guideline.

To the extent that a third party is relied upon to fulfil minimum requirements or core competencies, the requirements and evidentiary obligations applicable to those minimum requirements or core competencies also apply. This follows directly from the Selection Guideline. Where a third party is used to demonstrate compliance with a minimum requirement or core competency, that party must demonstrably possess the relevant capacity or competency and be able to provide the required supporting evidence."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
175

Onderwerp:

Selection Guideline par 2.3, blz. 18

Vraag:

"At the time of application, there is insufficient visibility of the final software solution and its implementation approach, making it difficult for bidders to prepare a realistic and substantiated implementation plan for obtaining a SOC 2 Type II report.

We therefore request that the contracting authority:

1. amend the current requirement to possess a SOC 2 Type II report (or submit an implementation plan) during the selection phase into a contractual obligation to obtain the report within twelve (12) months after contract commencement; and
2. require the associated implementation plan only after contract award, rather than as part of the application, so that it can be based on the final solution design and therefore provide a realistic and reliable basis."

Antwoord:

Please refer to Ref. Nr. 92.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
176**Onderwerp:**

Selection Guideline par 2.3, blz. 18

Vraag:

"We request that the contracting authority reconsider the requirement for a SOC 2 Type II report, given that a valid ISO 27001 certificate is already required.

ISO 27001 is an internationally recognised information security standard and, through independent certification audits, assesses many of the same control domains that are covered by SOC 2. Requiring both certifications creates significant duplication of audit effort without providing substantial additional assurance to the contracting authority."

Antwoord:

Please refer to Ref. Nr. 92.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
177**Onderwerp:**

Algemeen

Vraag:

Can the contracting authority confirm that the Core Competency Reference Form may also be used for SC2?

Antwoord:

No. A separate form has been made available for SC2, namely Appendix – Selection Criteria 2.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

178

Onderwerp:

Selection Guideline, par 2.4, blz. 21

Vraag:

Can the contracting authority clarify whether candidates are required to submit one or multiple references for Core Competency 4?

Antwoord:

A maximum of one reference project may be submitted per core competency. The same reference project may be used for multiple core competencies, provided that the bidder clearly indicates for each competency how the reference demonstrates the required experience and capabilities.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

179

Onderwerp:

Algemeen

Vraag:

"The documents "Reference Statement" and "Selection Criteria" appear to be substantively identical.

We request that the contracting authority consider combining these documents into a single form. If the contracting authority does not wish to do so, can it clarify the differences between these documents and indicate which information is expected in each?"

Antwoord:

"No. Enexis has chosen not to combine these documents.

The numbering and structure of the core competencies and selection criteria do not fully align. Combining these documents could therefore create ambiguity regarding which information must be provided and assessed for each respective section. To ensure a clear, transparent, and consistent assessment process, Enexis will maintain the current document structure."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
180

Onderwerp:

Selection Guideline par 2.3, blz. 18

Vraag:

Can the contracting authority confirm that, in the case of a consortium, it is sufficient that one of the consortium members satisfies the Minimum Requirements set out in Section 2.3(1), provided that the consortium as a whole has access to and can make available the relevant capabilities, resources, and expertise throughout contract performance?

Antwoord:

"No. Where a tender is submitted by a consortium, the consortium members may collectively demonstrate compliance with the minimum requirements. The minimum requirements do not stipulate that one specific consortium member must independently satisfy all such requirements.

However, for those elements that require individual declarations or supporting documentation, such as the ESPD and verification documents, the relevant consortium members must provide these separately. In addition, all consortium members must comply with the applicable exclusion grounds and obligations set out in the Selection Guideline.

Accordingly, the assessment of the minimum requirements may be based on the combined capabilities of the consortium members, provided that all procurement requirements and documentation obligations are fulfilled."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Ref.nr.
184

Percelen:

P1 Smart Design Solution

Onderwerp:

Prior approval of third-party and open-source components

Vraag:

"Reference:

- Enexis Inkoopvoorwaarden 2025, article 34.6 (subject to confirmation that these are the applicable Terms and Conditions)

Article 34.6 requires the licence terms of third-party and open-source components to be submitted to Enexis for approval in advance, with a right of refusal.

Our questions:

(a) What is the approval process and its expected lead time?

(b) Does the obligation apply to third-party and open-source components already embedded in an existing product as shipped, or only to components newly introduced for Enexis?

(c) How does Enexis expect the obligation to be met for the ordinary flow of dependency and security updates in a maintained product, where components change between releases?"

Antwoord:

"At this stage, Enexis is still developing the draft versions of the agreement and the associated documentation, in which, among other things, these questions are being addressed.

This topic will also form part of the dialogue discussions, with the objective of gaining a clear understanding of suppliers' standard practices. This will help align Enexis' requirements and suppliers' standard approaches as closely as possible."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
185

Onderwerp:

Source code, escrow and decompilation for a product-based solution

Vraag:

"Reference:

- Enexis Inkoopvoorwaarden 2025, articles 34.13, 33.5 and 35.3 (subject to confirmation that these

are the applicable Terms and Conditions)

Articles 34.13, 33.5 and 35.3 point respectively at delivery of source code at every version with compilation and decompilation instructions, at escrow, and at hand-over of source code to enable third-party maintenance of bespoke work (Maatwerk).

Our question: what does Enexis require for a solution based on an existing commercial product - full source delivery at every version, escrow of the product source with a third party under a standard escrow arrangement, or source code only for the customer-specific bespoke work? Where escrow is required, does Enexis accept a market-standard escrow agreement with an established escrow agent, and what release events does it require?"

Antwoord:

"At this stage, Enexis is still developing the draft versions of the agreement and the associated documentation, in which, among other things, these questions are being addressed.

This topic will also form part of the dialogue discussions, with the objective of gaining a clear understanding of suppliers' standard practices. This will help align Enexis' requirements and suppliers' standard approaches as closely as possible."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
191

Onderwerp:

Order of precedence between the contract documents

Vraag:

"Reference:

- Appendix - Digital Security & Privacy addendum High - SDS
- the Terms and Conditions
- the (Framework) Agreement
- the Requirements.

The Digital Security & Privacy Addendum states that it prevails over the Framework/Master Agreement in the event of conflict. The position of the other documents relative to one another is not stated.

Our questions:

(a) What is the order of precedence between the Terms and Conditions, the Digital Security & Privacy Addendum, the Framework/Master Agreement, the Service Level Agreement and the Requirements?

(b) Which of these documents does Enexis regard as open to discussion during the dialogue phase, and which are offered on a take-it-or-leave-it basis?"

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
192

Onderwerp:

Article 13.2 and pre-existing product intellectual property

Vraag:

Reference:

- Enexis Inkoopvoorwaarden 2025, article 13.2 (subject to confirmation that these are the applicable Terms and Conditions)
- Appendix - Digital Security & Privacy addendum High - SDS, Appendix 1 - Agreed Deviations

Article 13.2 provides that Enexis is the exclusive owner of all intellectual property rights, including know-how and information, that arise from or are the result of performance of the agreement, regardless of the counterparty's share in creating them, with "result" defined as everything brought about in the context of the agreement.

The Selection Guideline invites solutions based on an existing product or platform, and core competence 1 expressly contemplates product or platform development (SaaS/COTS). For such a solution, functionality developed to meet the Enexis Requirements is developed within, and shipped as part of, a product that exists independently of this agreement and is licensed to other customers.

Our questions:

(a) How does Enexis apply article 13.2 where the solution is an existing commercial product that is further developed to meet the Enexis Requirements? Specifically, what falls within "the result of performance of the agreement" - customer-specific configuration and bespoke work (Maatwerk) only, or also generic product functionality built during the term?

(b) Where is the boundary between the supplier's pre-existing intellectual property and Enexis-owned results recorded - in Appendix 1 - Agreed Deviations, in the Framework Agreement, or elsewhere?

(c) At which stage of the procedure does Enexis expect that boundary to be proposed and agreed?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
193

Onderwerp:

Confirmation that the T&Cs are the Inkoopvoorwaarden 2025

Vraag:

Reference:

- Appendix - Digital Security & Privacy addendum High - SDS, which refers throughout to the "Terms and Conditions".

The Digital Security & Privacy Addendum refers throughout to the Terms and Conditions, without identifying the document. The articles it cites correspond to the provisions of the publicly published Enexis Inkoopvoorwaarden 2025 (April 2025).

Our questions:

(a) Can Enexis confirm that the Terms and Conditions referred to in the Digital Security & Privacy Addendum, and applicable to this procurement, are the Enexis Inkoopvoorwaarden 2025?

(b) Which edition and date of those conditions will govern the agreement resulting from this procedure?

Antwoord:

"At this stage, Enexis is still developing the draft versions of the agreement and the associated documentation, in which, among other things, these questions are being addressed.

This topic will also form part of the dialogue discussions, with the objective of gaining a clear understanding of suppliers' standard practices. This will help align Enexis' requirements and suppliers' standard approaches as closely as possible."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

194

Onderwerp:

Scope of the ISO 27001 certificate

Vraag:

Reference:

- Selection Guideline - Smart Design Solution, minimum requirements, "Quality management"
- Appendix - DRAFT - NFR - SDS, requirements 66 and 67
- Appendix - Digital Security & Privacy addendum High - SDS, articles 2.3 and 4.6.

Draft NFR requirement 67 requires that the service, or the supplier organisation providing it, is independently certified to ISO 27001 or equivalent by an accredited certification body, "with a scope that includes the relevant services". DV&P Addendum article 4.6 requires a Third Party Statement under ISAE 3000 or SOC 2 Type 2, or an ISO 27001 or equivalent certificate, "relating specifically to the goods, services and/or Activities covered by the Master Agreement".

Our questions:

- (a) At Application stage, does Enexis require the ISO 27001 certificate scope to cover the Smart Design Solution service specifically, or does an organisation-wide certificate covering the Candidate's software development and service delivery suffice?
- (b) Given that the SDS service does not yet exist as a delivered service, how does Enexis expect a service-specific certificate scope to be evidenced at selection?
- (c) Is it acceptable for the certificate scope to be extended to cover the SDS service after award, and if so within what period?

Antwoord:

"Please refer to Ref. Nr. 91 & 92.

- a) an organisation wide ISO 27001 certificate will be sufficient enough
- b) and c) If the organisation has a ISO 27001 certificate it is acceptable for the SDS service scope to extend the certificate. It should be met before the start of the service delivery / implementation."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
195

Onderwerp:

Implementation plan for ISO 9001:2015 and ISO 27001

Vraag:

Reference:

- Selection Guideline - Smart Design Solution, minimum requirements, "Quality management".

The Selection Guideline requires a valid ISO 9001:2015 certificate, a valid ISO 27001 certificate, and SOC 2 Type II. For SOC 2 Type II the Guideline expressly permits an alternative: a detailed and credible implementation plan to obtain the certification within twelve months of contract award, stating planned milestones and timeline, governance and responsibilities, measures already implemented and still to be implemented, and the intended audit approach and expected audit date.

No comparable alternative is offered for ISO 9001:2015 or for ISO 27001.

The Selection Guideline was dispatched on 24 July 2026 and Applications for admission are due on 26 October 2026, a period of 94 days. Publicly documented ISO 27001 certification timelines are considerably longer. Certification requires, as a minimum, that the information security management system has been operating long enough to have completed at least one full internal audit and one management review before the Stage 2 audit, in addition to the Stage 1 audit. A supplier that did not already hold ISO 27001 on the date of dispatch therefore cannot obtain it before the submission deadline, however many resources it commits.

Our questions:

(a) Will Enexis accept, for ISO 9001:2015 and for ISO 27001, a detailed and credible implementation plan on the same basis and to the same standard of substantiation that it already accepts for SOC 2 Type II?

(b) Alternatively, will Enexis treat ISO 9001:2015 and ISO 27001 as conditions of performance, to be satisfied by an agreed date at or before the start of service delivery, rather than as suitability requirements to be met at Application stage?

(c) If neither, can Enexis set out the basis on which the three quality-management requirements are treated differently, given that the period between dispatch of the Selection Guideline and the submission deadline is shorter than the minimum duration of an ISO 27001 certification process?

Antwoord:

"Please refer to Ref. Nr. 91 & 92.

a) As stated in the selection guideline: No comparable alternative is offered for ISO 9001:2015 or for ISO 27001.

b) Alternatively it should be met before the start of the service delivery.

c) In principle, Enexis assumes that these requirements to have ISO 9001; ISO 27001 certificates and a SOC 2 type II report are already available, as they relate to the ability to provide high-quality, stable, and secure application development and service delivery."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

197

Onderwerp:

How the four CC2 aspect scores combine into the minimum of 7

Vraag:

Reference:

- Selection Guideline - Smart Design Solution, section 2.4, "Core competency 2: Operations, Management and Controlled Further Development (DevOps)"
- Appendix - Reference Statement CC2 - SDS, Reference Satisfaction Statement
- Appendix - Selection criteria - Selection phase - SDS

The Selection Guideline states that "the minimum score for this assessment is seven (7). If the score is lower than seven, the application will be rejected and will therefore no longer be considered for selection."

The CC2 reference form asks the reference provider to score four separate aspects - continuity, release management, incremental further development, and SLA/KPI-driven working - each on a scale from 0 to 10, with anchors described at 10, 7, 4 and 0. The Selection Guideline does not state how those four aspect scores produce the single score to which the minimum of seven applies. The averaging rule in Appendix - Selection criteria - Selection phase is written for the selection criteria, and core competence 2 is expressly not one of them.

Our questions:

(a) Is the minimum of seven applied to the average of the four aspect scores, or must each of the four aspects be scored at least seven?

(b) If the average governs, is it an unweighted average of the four aspects, and if applicable, how is the cumulative score—or the score for individual competencies—rounded?

(c) May the reference provider award intermediate values such as 8 or 9, as "a scale from 0 to 10" suggests, or only the four anchor values 10, 7, 4 and 0?

Antwoord:

"You are correct that this point could benefit from further clarification.

For Core Competency 2 (CC2), the reference will be assessed against the four evaluation aspects included in the evaluation matrix.

In order to satisfy Core Competency 2, a minimum score of 7 must be achieved for each individual evaluation aspect. A score below 7 on one or more evaluation aspects means that Core Competency 2 has not been met, and the application will not be taken forward in the selection procedure."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
198**Onderwerp:**

Selection Guideline SDS CC4

Vraag:

Is Enexis willing to remove the software delivery requirement from CC4, as this is already covered by CC1 through CC3?

Antwoord:

"This cannot be explicitly confirmed based on the information available in the procurement documentation. Assessment criterion CC4 evaluates domain expertise across the full engineering and work preparation process. Practical experience with digital support and software delivery forms an integral part of the required experience. Therefore, the requirement remains unchanged.

This combination is intentional: Enexis is specifically seeking suppliers that can demonstrate both relevant domain expertise and proven experience in delivering and applying software solutions in practice."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
199**Onderwerp:**

Selection Guideline p. 15.

Vraag:

"Can Enexis explain how it ensures that the solution approaches, architectural choices, and functionalities demonstrated by a candidate during the dialogue phase and demonstration are not shared with other candidates and do not reappear in a recognizable form in the final functional and non-functional requirements or in the Award Guideline?

Does Enexis use separate dialogue reports for each candidate and a clearly defined group of involved stakeholders on its side to safeguard confidentiality?"

Antwoord:

Candidate-specific confidential information will be treated with due care and will not be shared with other candidates. Enexis may use insights gained during the dialogue to further clarify its functional needs, provided that candidate-specific proprietary solutions or commercially sensitive information are not adopted or disclosed in an identifiable manner.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
200

Onderwerp:

Selection Guideline p. 15.

Vraag:

Can a candidate request the Draft Requirements document during the selection phase, so that it can be taken into account when preparing the application due on 30 September 2026, or will the document only be made available to candidates admitted to the dialogue phase? What lead time does Enexis apply between receipt of a signed NDA and the provision of the document?

Antwoord:

Yes, this document can already be requested through the messaging module.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
212

Onderwerp:

Selection Guideline p. 15 en p. 31.

Vraag:

"The Selection Guideline states that information that is specific to an individual candidate and

should remain confidential will be handled carefully within the framework of procurement law.

How would Enexis like candidates to designate information as confidential or as a trade secret, for example:

through a confidentiality marking on each document;
by means of a legend identifying confidential passages; or
through a separate annex?

Can Enexis further confirm that information designated in this manner will not be shared with other candidates and will not be copied verbatim into the final requirements or contract documentation?"

Antwoord:

"Candidates must clearly identify and substantiate any confidential or commercially sensitive information as such, preferably at the document level or, where appropriate, at the level of individual sections or passages.

Enexis will treat such information as confidential and will not disclose it to other candidates, unless Enexis determines that the information is not confidential in nature or should not reasonably be treated as confidential.

In such cases, Enexis will consult with the relevant candidate in advance before making any disclosure decision. This approach is intended to balance the protection of legitimate confidential business information with the principles of transparency and equal treatment that apply to the procurement process."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
213

Onderwerp:

NDA artikel 1 en artikel 2; Selection Guideline p. 15 en p. 31.

Vraag:

"Article 1 of the NDA defines Confidential Information solely as information disclosed by Enexis to the candidate. As a consequence, the obligations in Article 2 and the penalty provisions in Article 5 apply only to the candidate.

During the dialogue phase, however, candidates may disclose solution concepts, architectural approaches, know-how, and demonstration materials to Enexis.

Would Enexis be willing to make the NDA mutual, so that information designated by the candidate as confidential or as a trade secret receives equivalent contractual protection?

If not, can Enexis confirm in writing how such candidate-provided confidential information, trade secrets, solution concepts, and intellectual property will be protected throughout and after the procurement process?"

Antwoord:

"The current NDA relates to the Draft Requirements.

For the dialogue and award phases, a new NDA will be concluded and aligned with the selected parties in advance, during the standstill period."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
214

Onderwerp:

Selectie Guideline Stapeling van Eisen CC4

Vraag:

We recognise the need for both digital and domain expertise. Digital capabilities are assessed through three separate criteria, while domain expertise is covered by one criterion requiring a single project reference spanning the entire lifecycle. That same reference must also include software delivery, although digital experience is already addressed by the other three criteria. This creates a significant accumulation of requirements under CC4. Are you aware of this, and what is the rationale?

Antwoord:

"Core Competencies 1 through 3 assess capabilities related to digital solution development, service management, and co-creation. Core Competency 4 provides an additional assessment of domain expertise in engineering and work preparation across the infrastructure value chain, including the digital support of these processes.

This combination is intentional: Enexis is specifically seeking suppliers that can demonstrate both relevant domain expertise and proven experience in delivering and applying software solutions in practice."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
215

Onderwerp:

DPA

Vraag:

Can Enexis confirm whether the liability cap of €2,000,000 per event is also subject to an annual aggregate cap or an overall maximum liability cap? If so, what aggregate or overall limit applies?

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
216

Onderwerp:

CC2-beoordelingsmatrix; leidraad

Vraag:

Must the CC2 assessment matrix be completed and/or signed by the reference contact at the time of submission, or will completion of the assessment matrix take place only during the verification phase?

Antwoord:

"The evaluation matrix for CC2 must be completed by the reference provider at the time the application is submitted. A signed reference statement is not required at that stage.

As stated in the Selection Guideline, the signed reference statement will only be requested as verification evidence following a positive selection decision. The assessment provided by the reference provider will be used to determine whether the minimum score requirement for CC2 has been met."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

217

Onderwerp:

Selectie Guideline p. 27

Vraag:

Kunt u bevestigen dat de termijn van tien dagen werkdagen betreft?

Antwoord:

Yes, this refers to 10 working days.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

218

Onderwerp:

Selectie Guideline p. 26 vs. p. 27

Vraag:

Can Enexis confirm that the supporting documents referred to in Section 2.8 must be submitted within ten days following notification of the selection decision scheduled for 16 October 2026?

Antwoord:

The supporting documents referred to in Section 2.8 must be submitted within the timeframe specified in the selection decision and the Selection Guideline, calculated from the date on which the selection decision is sent.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
219

Onderwerp:

Selectie Guideline p. 23 vs. p. 26-27

Vraag:

Must the signed Russia Declaration be submitted within ten days following the selection decision, or only during the award phase?

Antwoord:

"As stated in Section 2.8 of the Selection Guideline, the Russia Declaration forms part of the verification phase.

Candidates receiving a positive selection decision must submit the requested verification documents, including the Russia Declaration, within 10 days of the date on which the selection decision is sent."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
220

Onderwerp:

Selectie Guideline p. 21 vs. p. 24

Vraag:

If a single reference demonstrates multiple core competencies, should the same form be uploaded multiple times under the prescribed file names, or is a single submission sufficient with all relevant competencies indicated?

Antwoord:

No. If a single reference demonstrates multiple core competencies, a separate reference form must nevertheless be submitted for each core competency under the prescribed document name.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
221**Onderwerp:**

Appendix - Template Data Processing Agreement (DPA) within EER – SDS Appendix - Digital Security & Privacy addendum (High) – SDS

Vraag:

"These Appendices will ultimately form part of the overall contractual framework between the Contracting Authority and the successful tenderer. As such, they should be assessed in conjunction with that wider contractual framework, including the (Framework) Agreement and/or the General Purchasing Terms and Conditions. These documents have not been made available during the selection phase.

As a result, candidates are currently unable to form a complete view of the contractual framework that will govern contract performance. In addition, a significant amount of substantive information regarding the scope and content of the assignment is not yet available, which further limits the ability to properly assess these Appendices.

The candidate is therefore not in a position at this stage of the procurement procedure to evaluate these Appendices on their merits and to accept them unconditionally.

The candidate therefore assumes that, during the dialogue phase and/or the tender phase, once all relevant contractual documents have been made available to the selected candidates, there will be an opportunity to raise substantive questions regarding these documents and to propose amendments.

Can Enexis confirm that this assumption is correct?"

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
222

Onderwerp:

Selection Guideline SDS: SOC II pagina 18

Vraag:

"On page 18, under Quality Management, Enexis requires a SOC 2 Type II Assurance certificate.

However, SOC 2 Type II is not a certification; it is an assurance report issued by an independent auditor covering a defined scope and observation period. Such a report is only issued to entities and services that fall within the scope of the audit. Consequently, a generic SOC 2 Type II certificate cannot be provided.

In practice, the earliest a SOC 2 Type II report can be obtained is after:

the solution has been implemented and operational;
an observation period (typically six to twelve months) has been completed; and
the independent audit has been finalized.

Should our organisation be awarded the contract, we would be able to include the SDS service within the scope of a SOC 2 Type II assessment and provide the resulting report to Enexis once the required observation period has been completed.

Can Enexis clarify:

- a. what specific evidence it expects with regard to SOC 2 Type II;
- b. whether a commitment to obtain a SOC 2 Type II report following implementation would be sufficient;
- c. whether an existing ISO 27001 certification and related assurance evidence may be accepted during the interim period; and
- d. whether Enexis expects the future SDS service itself to fall within the scope of the SOC 2 Type II report, or whether a report covering the supplier's existing service organisation would be sufficient?"

Antwoord:

It is correct that a SOC 2 type II is a assurance report is end not a certificate. Enexis expects you to periodically provide a SOC 2 type II report regarding for the delivered service and that you supply a SOC 2 type II report as standard to all your customers

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
223

Onderwerp:

Selection Guideline - SDS pagina 18

Vraag:

In the section Technical competence, general this is part of the Minimum Requirements section 2.3. But there is no clear guideline given for what the minimum is for aspects like organization chart. Can Enexis detail the minimum requirements for these elements.

Antwoord:

"The minimum requirements are described in section 2.3 of the Selection Guideline. For the organisational requirement, Enexis does not prescribe a specific organisational structure, minimum number of employees, departments or reporting lines.

The purpose of the organisational chart and accompanying description is to demonstrate that the candidate has an established organisation for the development, management, support and further development of the offered solution and that expertise is available in the areas specified in section 2.3, including software development, solution architecture, system integrations, information security and change and adoption support.

Enexis will assess whether the submitted organisational chart and description sufficiently demonstrate the presence of these capabilities. No additional minimum requirements apply beyond those stated in section 2.3 of the Selection Guideline."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
224

Onderwerp:

Selection Guideline - SDS pagina 18

Vraag:

In the section Technical competence, general there is a reference to the solution. But at this stage the solution is still open and to be determined. Can Enexis elaborate how to interpret solution in this context.

Antwoord:

"Thank you for identifying this ambiguity. In section 2.3, the reference to the ""offered solution"" should be interpreted as a reference to the requested solution or a comparable solution.

At the selection stage, candidates are not yet required to present a final SDS solution. The purpose of this minimum requirement is to demonstrate that the candidate has an established organisation and the relevant expertise available for the development, management, support and further development of solutions comparable in nature, scope and complexity to the Smart Design Solution.

The organisational chart and accompanying description are therefore intended to demonstrate the candidate's organisational capabilities and available expertise, rather than the organisation of a specific SDS solution."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
225

Onderwerp:

Selection Guideline - SDS pagina 21

Vraag:

For Core Competence 4 it is stated "at least one reference project in which" where after that the statement is made "you demonstrate the required competence using at most one reference contract per core competence." What is the maximum number of references for demonstrating core competence 4?

Antwoord:

The maximum number of references that may be used to demonstrate Core Competence 4 is one (1).

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
226

Onderwerp:
Selection Guideline - SDS pagina12

Vraag:
Given the vital infrastructure information, are resources from outside the EU allowed to work on this project?

Antwoord:
Data must be stored within the EU and must be encrypted. Due to the separation of duties with least privileged authorisations , employees based outside the EU may work on the solution's infrastructure but must not be able to access/read the data itself.

Fase:
Aanmeldfase

Inschrijfronde:
-

Vragenronde:
Vragenronde 1

Beantwoord op:
18 sep 2026

Percelen:
P1 Smart Design Solution

Ref.nr.
227

Onderwerp:
Selection Guideline - SDS pagina 12

Vraag:
Enexis already indicated that privacy and security are important, to what extended will Candidate resources need to be screened for the implementation phase?

Antwoord:
If candidates are employed by Enexis, the level of screening will be determined based on the nature of the role, the level of access granted, and the associated risk profile, in accordance with Enexis' standard screening policies and procedures.

Fase:
Aanmeldfase

Inschrijfronde:
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Vragenronde:
Vragenronde 1

Beantwoord op:
18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
228

Onderwerp:
Selection Guideline - SDS Pagina 14

Vraag:

The information meeting for the dialogue phase states that per company only 3 participants are allowed. If a Candidate has one or more subcontracting companies that are part of the Candidate application, are each of these subcontracting companies allowed 3 participants?

Antwoord:

The limitation of three participants applies per candidate. If a consortium consists of more than 3 companies, it is allowed that more participants participate in the dialogue phase to the maximum number of participants in the consortium.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
229

Onderwerp:
legal

Vraag:

"Article 16.2(d) provides that the limitation of liability does not apply to claims for damages, including administrative fines imposed by supervisory authorities. This wording appears to create an exception of such broad scope that the liability cap in Article 16.1 effectively loses its practical effect, resulting in potentially unlimited liability. This is not aligned with common market practice.

Would Enexis be willing to remove Article 16.2(d), so that claims of this nature also remain subject to the liability cap set out in Article 16.1?

Alternatively, would Enexis be willing to limit this exception to damages and/or fines that are the direct result of wilful misconduct or deliberate recklessness on the part of the Counterparty?"

Antwoord:

Please refer to the answer provided to Question 65.

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
230**Onderwerp:**

legal

Vraag:

"Article 9 contains a broad and general warranty regime, including warranties regarding, among other things, fitness for purpose, characteristics or results that may reasonably be expected, the absence of design and construction defects, and compliance with applicable laws and regulations.

For professional services and consultancy activities, such a broad warranty regime is not considered appropriate, particularly because the scope and content of the contractor's obligations are already defined by the agreement itself and by applicable professional standards.

Would Enexis therefore consider deleting Article 9 in its entirety?

Any warranties that are genuinely necessary for the specific assignment could, in our view, be included as tailored provisions in the final agreement."

Antwoord:

"It is not clear to Enexis to which legal document this question relates.

The legal documents made available during this stage of the procurement procedure are draft versions and will be discussed further during the dialogue phase. Based on the input, questions, and improvement proposals received during this phase, Enexis may amend and finalize the documents where necessary.

Even after the final documents have been made available during the award phase, bidders will continue to have the opportunity to submit questions and improvement proposals through the prescribed procedure."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
231

Onderwerp:
Legal

Vraag:

"Article 6.3 states that agreed dates and deadlines are fixed and final and that any exceedance automatically results in default.

Can Enexis confirm that a deadline will only qualify as a fatal deadline where this has been expressly and specifically agreed in advance?

Can Enexis further confirm that exceeding a deadline will only result in default to the extent that the delay is attributable to the Counterparty?

We request that Article 6.3 be amended accordingly."

Antwoord:

"It is not clear to Enexis to which legal document this question relates.

The legal documents made available during this stage of the procurement procedure are draft versions and will be discussed further during the dialogue phase. Based on the input, questions, and improvement proposals received during this phase, Enexis may amend and finalize the documents where necessary.

Even after the final documents have been made available during the award phase, bidders will continue to have the opportunity to submit questions and improvement proposals through the prescribed procedure."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
232

Onderwerp:
Selectie Guideline SDS: Omvang en vorm van de uitwerking per selectiecriterium

Vraag:

"Notification pursuant to the "Errors and Inconsistencies" section, combined with a request for clarification.

Can the contracting authority clarify:

the maximum number of pages permitted per selection criterion;
whether any page limit applies per criterion or to the submission as a whole;
which formatting requirements apply, including font type, font size, margins, and page format?

In addition, can the contracting authority confirm:

whether submissions must be provided exclusively in the prescribed template;
whether a separate PDF document is permitted; and
whether appendices, diagrams, illustrations, and images count towards any applicable page limit?"

Antwoord:

"A maximum length of one (1) A4 page applies to each selection criterion. This maximum applies separately to each individual selection criterion.

The response must be prepared in Arial, font size 10. The margins and formatting included in Appendix – Selection Criteria 1 through 3 may not be modified. The response must be submitted as a PDF file. Use of the provided template is mandatory.

Images, diagrams, tables, and other visual elements form part of the response and count towards the maximum page limit. Attachments will not be considered during the evaluation."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

233

Onderwerp:

Selectie guideline SDS: Deelname zowel zelfstandig als via een gegadigde

Vraag:

"The procurement documents state that participation of the same undertaking in multiple requests to participate may affect the validity of those applications.

Could the contracting authority clarify whether an undertaking that submits its own request to participate may simultaneously act as an undertaking on whose capacities another candidate relies?

If so:

what evidence of independence and information separation is required;
in what format such evidence must be provided; and
whether it must be submitted with the application or only upon request by the contracting authority?

Furthermore, can the contracting authority confirm the consequences where such evidence is considered insufficient?

Specifically, would any consequences apply only to the undertaking concerned, or to every request

to participate in which that undertaking is involved?"

Antwoord:

"Yes. A company may submit its own request to participate while also acting as an entity whose capacities are relied upon by another candidate. The mere fact that a company appears in multiple requests to participate will not result in exclusion.

Each candidate remains responsible for independently and autonomously preparing its request to participate and any subsequent tender, as well as for complying with all applicable competition law and public procurement requirements.

Enexis does not require a predefined form of substantiation or mandatory documentation at the application stage regarding the independence of requests to participate or the segregation of information. Candidates and the companies involved must, however, ensure that appropriate measures are in place to safeguard confidentiality and prevent the undesired exchange of commercially sensitive information.

If Enexis has reason to question the independent preparation of a request to participate or a tender submission, Enexis may request the relevant candidate(s) to provide further clarification. In such cases, the candidate(s) concerned will, in principle, first be given the opportunity to explain their independence and the measures they have implemented before any decision is made.

Should Enexis conclude, following its assessment, that the required independence cannot be demonstrated to a sufficient extent, it will determine the consequences based on the specific facts and circumstances of the case and the applicable public procurement framework. Therefore, no generic statement can be made in advance regarding the consequences for one or more requests to participate."

Fase:

Aanmeldfase

Inschrijfronde:

-

Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
234

Onderwerp:

Selectie Guideline SDS: Minimumscore 7 — per aspect of gemiddeld

Vraag:

"The minimum score of 7 for CC2 is stated as a rejection criterion. The CC2 template contains four separate scoring fields and does not include a total or average score field. In addition, the scoring scale only includes the values 10, 7, 4, and 0.

Could the contracting authority confirm whether the minimum score of 7 applies: to each individual assessment aspect separately; or as an average or aggregate score across all four assessment aspects?

If an average or aggregate score applies, please clarify how this score is calculated and where it

should be recorded in the template."

Antwoord:

Please refer to the response to Question 197.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
235

Onderwerp:

Selectie Guideline SDS: Gevolg van een CC2-score onder 7 voor de gehele aanmelding

Vraag:

"A score below 7 for CC2 results in rejection of the request to participate.

Where a candidate relies on the capacities of another undertaking for CC2 and the reference provided by that undertaking receives a score below 7, can the contracting authority confirm whether this automatically results in rejection of the entire request to participate?

Alternatively, will the candidate be given the opportunity to replace the relevant undertaking and /or reference, and if so, within what timeframe and according to which procedure?"

Antwoord:

"If a score below 7 is achieved for Core Competency 2, the minimum requirement for this core competency is not met. In that case, the application will be rejected and will not be considered further in the selection procedure.

This also applies where the candidate relies on a third party to demonstrate compliance with this core competency. The assessment is based on the application as submitted at the time the submission deadline expires.

Within the framework of this procurement procedure, Enexis does not provide an opportunity to replace a reference or a third party relied upon for Core Competency 2 after the submission deadline in order to subsequently meet this minimum requirement."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
236

Onderwerp:

Selectie Guideline SDS: Geschiktheidseisen en bewijsstukken bij een ingeroepen onderneming

Vraag:

"Where a candidate relies on the capacities of another undertaking to satisfy the suitability requirements, we request clarification on the following points:

a. Which sections of the ESPD/UEA must that undertaking complete itself, and which suitability requirements (financial and economic standing, technical capability, insurance requirements) must it separately confirm in Part IV?

b. Which supporting documents must be provided by that undertaking during verification, and at what stage of the procedure?

c. Section 2.3 states:

"If you are not subject to an auditor's report, an auditor's report showing financial continuity over the past three (3) financial years will suffice."

This exception appears to repeat the main rule. Can the contracting authority clarify which evidence is required from an undertaking that is not legally required to have its accounts audited?

d. The required submission documents include an organisation chart describing relevant roles, responsibilities, and expertise (pages 3 and 18). Where expertise is distributed across both the candidate and the undertaking(s) on whose capacities it relies, should the organisation chart represent the combined organisation?

e. The checklist on page 24 prescribes file names for each submission using the format:

"document name – organisation name".

The organisation chart and the SOC 2 Type II implementation plan are not included in that checklist. Which file names should be used for these documents?"

Antwoord:

"a. An entity whose capacities are relied upon by a candidate to satisfy minimum requirements must complete and sign a separate ESPD. For the elements for which reliance is actually placed on that entity, it must declare that it meets the relevant minimum requirements and that it makes the relevant capacity available to the candidate.

b. If a positive selection decision is made, the entity whose capacities are relied upon must, upon request, provide the supporting evidence relating to the minimum requirement for which its capacity is being used. This follows from Section 2.8 of the Selection Guideline.

c. You have correctly identified that the current wording lacks sufficient clarity. If an entity is not subject to a statutory audit requirement and therefore does not possess an auditor's statement, a compilation report issued by an accountant will suffice, provided that it demonstrates the financial continuity of the entity over the past three financial years.

d. Where a candidate relies on one or more other entities to satisfy the minimum requirements and the required areas of expertise are distributed across multiple entities, the organisational

chart and accompanying description must clearly demonstrate how the jointly available expertise is organised and made available for the performance of the contract.

e. The following file names must be used for these documents:

Organisation Chart: Organisation Chart – [Organisation Name]

SOC 2 Type II Implementation Plan: SOC 2 Implementation Plan – [Organisation Name]"

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

237

Onderwerp:

Selectie Guideline SDS: CC4 "underground" tegenover SC3 "above- and/or underground"

Vraag:

"Notification pursuant to the "Errors and Inconsistencies" section.

The Selection Guideline states on page 21 regarding CC4:

"The project related to the engineering and work preparation of underground infrastructure."

Appendix SC3, however, states with respect to the same reference project:

"The project related to above- and/or underground infrastructure."

A reference project relating primarily to above-ground infrastructure therefore appears to satisfy one document but not the other.

Could the contracting authority clarify which wording is leading and confirm whether a reference project involving partly or predominantly above-ground infrastructure:

a. qualifies for CC4; and

b. may be assessed under SC3?"

Antwoord:

"You have correctly identified that there is a discrepancy between the description of CC4 in the Selection Guideline and the description contained in Appendix – Selection Criteria – Selection Phase – SDS.

For both Core Competency 4 (CC4) and Selection Criterion 3 (SC3), the description included in Appendix – Selection Criteria – Selection Phase – SDS.pdf shall prevail.

Accordingly, a reference project may relate to underground infrastructure, above-ground infrastructure, or a combination of both.

The reference to exclusively underground infrastructure in the Selection Guideline should therefore be regarded as an omission. A reference project that relates wholly or predominantly to

above-ground infrastructure may therefore be used to demonstrate compliance with CC4 and may also be assessed under SC3, provided that all other applicable requirements of the relevant criterion are met."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
238

Onderwerp:

Indieningstaal — aankondiging tegenover leidraad

Vraag:

"The contract notice TN-603799 states under Section 5.1.12:

"Languages in which tenders or requests to participate may be submitted: Dutch."

However, the Selection Guideline, Part IV, states:

"The languages of this Tender procedure are English or Dutch. All documents must be submitted in Dutch or English."

These provisions appear to be inconsistent.

Could the contracting authority confirm which of these provisions prevails and, in particular, whether a request to participate containing documents or parts of documents in English (including reference forms, responses to the selection criteria, and supporting documents provided by third parties) will be accepted and assessed in full?"

Antwoord:

"For this procurement procedure, the provision set out in the Selection Guideline shall apply. The official languages of the procurement procedure are Dutch and English. Documents may therefore be submitted in either Dutch or English.

A request to participate containing documents that are wholly or partially drafted in English, including reference forms, responses to the selection criteria, and supporting documents from third parties, will be fully considered, provided all other requirements set out in the procurement documentation are met."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

239

Onderwerp:

Selectieguideline SDS: Referenties van een onderneming op wier draagkracht de gegadigde zich beroept

Vraag:

""A candidate may rely on the capacities of another undertaking to demonstrate its suitability. We would appreciate clarification on the following two points.

a. Does a reference project carried out by the undertaking on whose capacities the candidate relies count in full towards the assessment and ranking under selection criteria SC1, SC2, and SC3, in the same way as a reference project carried out by the candidate itself?

b. May the qualitative submission for those selection criteria be based on the activities, approach, and experience of that undertaking?""

Antwoord:

"a. Yes. Where a candidate validly relies on the capacities of another entity and that entity provides the relevant core competency or experience, the corresponding reference may be used for the assessment of the selection criteria. Such a reference will be assessed in the same manner as a reference submitted by the candidate itself.

b. Yes. The qualitative response to the selection criteria may be based on the activities, approach, and experience of the entity on whose capacities reliance is placed, provided that this experience is genuinely made available to the candidate and will be used in the performance of the contract.

The candidate must clearly identify the entity on whose capacities it relies and specify which knowledge, experience, and resources are being made available."

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

240

Onderwerp:

Users and roles

Vraag:

With reference to the excerpt from Sec 1.1 in the Selection Guideline doc: "Clear roles and responsibilities are in place throughout the process, including the engineer, technical support engineer, permit coordinator, executor, contractor and data specialist.", can you supply an approximate range for number of users per role, as mentioned in the statement? This is for us to get an idea on comparable cases of implementation that will be considered for demonstrating relevant competencies.

Antwoord:

Please refer to the response of Ref. Nr. 8 and 37.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

**Ref.nr.
241**

Onderwerp:

SOC2 type II

Vraag:

At present, we do not hold SOC 2 Type II certification, nor are we seeking it. SOC 2 Type II is a US audit and reporting framework. Instead, our information security measures are based on the international standard ISO/IEC 27001, for which we can provide evidence of certification. Is that OK?

Antwoord:

Please refer to response of Ref. Nr. 92

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

Onderwerp:

242 Electrical Engineering

Vraag:

Is the electrical engineering of the substations part of the scope for SDS?

Antwoord:

At this moment, electrical engineering activities related to substations are not within the scope of SDS. However, Enexis does not exclude the possibility of including such capabilities as future functionality.

Any potential expansion of the SDS scope, including support for substation engineering, will be considered and further elaborated at a later stage. At present, however, these activities are not considered part of the core SDS scope.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
243

Onderwerp:

CC4

Vraag:

We recognise the need for both digital and domain expertise. Digital capabilities are assessed through three separate criteria, while domain expertise is covered by one criterion requiring a single project reference spanning the entire lifecycle. That same reference must also include software delivery, although digital experience is already addressed by the other three criteria. This creates a significant accumulation of requirements under CC4. Are you aware of this, and what is the rationale?

Antwoord:

We are aware of this accumulation. Assessment criterion CC4 evaluates domain expertise across the full engineering and work preparation process. Practical experience with digital support and software delivery forms an integral part of the required experience.

This combination is intentional: Enexis is specifically seeking suppliers that can demonstrate both relevant domain expertise and proven experience in delivering and applying software solutions in practice and within this domain.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
244**Onderwerp:**

CC & SC

Vraag:

Can you elaborate on the exact difference between the 'Reference Statement' Word-document and the 'Selection Criteria' Word-document? The different documents require similar information

Antwoord:

Please refer to the answer provided to Question 179.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
245**Onderwerp:**

CCI

Vraag:

CC1: is relevant track record in Platform Development & Integration Capability within the Energy sector outside The Netherlands and in broader perspective in other sectors, outside the Energy sector, recognised as relevant?

Antwoord:

Yes. For Core Competency 1, Enexis is not limiting relevant experience to the Dutch energy sector. Reference projects carried out within the energy sector outside the Netherlands may be considered relevant, provided that they demonstrably address the topics described in the criterion.

Reference projects from sectors other than the energy sector may also be considered relevant. The assessment is not based on the sector itself, but on the extent to which the reference demonstrates the required experience, complexity, and competencies as described in Core Competency 1.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.

246

Onderwerp:

CC2

Vraag:

CC2: is relevant track record in Operations, Management and Controlled Further Development (DevOps) within the Energy sector outside The Netherlands and in broader perspective in other sectors, outside the Energy sector, recognised as relevant?

Antwoord:

Yes. For Core Competency 2, Enexis does not limit relevant experience to the Dutch energy sector.

Reference projects from the energy sector outside the Netherlands may be used, provided that they demonstrably address the elements described in Core Competency 2.

Reference projects from sectors outside the energy sector may also be submitted.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

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Percelen:

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Ref.nr.

247

Onderwerp:

CC3 & CC4

Vraag:

CC3 and especially CC4: are fully comparable infrastructural projects in another domain than Energy recognised? Especially we offer bring track record in planning, implementation and operation of Telecom networks in and outside The Netherlands

Antwoord:

For Core Competency 3, relevant experience is not limited to the energy sector. References from other sectors may be considered relevant, provided that they demonstrably meet the requirements described in the core competency.

For Core Competency 4, the assessment specifically focuses on demonstrable knowledge and experience within the Dutch context. Reference projects from sectors other than the energy sector, such as telecommunications infrastructure, may be considered relevant where they demonstrably involve Dutch above-ground and/or underground infrastructure in the public domain and address activities and challenges comparable to those described in Core Competency 4.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

P1 Smart Design Solution

Ref.nr.
248

Onderwerp:

CC3

Vraag:

CC3: is relevant track record in Collaboration in Co-Creation within the Value Chain within the Energy sector outside The Netherlands and in broader perspective in other sectors, outside the Energy sector, recognised as relevant?

Antwoord:

Yes. For Core Competency 3, Enexis does not limit relevant experience to the Dutch energy sector.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.
249

Onderwerp:
CC4

Vraag:

CC4: can the Domain Knowledge of Infrastructure in the Netherlands be met by recognised Operational as well as Strategic and Organisational Experience and Knowledge provided by one or more Consultancy firms and Energy Advisors?

Antwoord:

Experience provided by consultancy firms, energy advisors or other third parties may be used to demonstrate this competency, provided that the submitted reference demonstrably meets the requirements of Core Competency 4.

Where reliance is placed on a third party to demonstrate this competency, that third party must also be responsible for the execution of the part of the contract to which the relevant competency relates, in accordance with the Selection Guideline.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.
250

Onderwerp:
ISO-certifications and assurance criteria

Vraag:

Is it possible to divide the fulfilment of the ISO-certifications and assurance criteria to two consortium organizations? As accepted by Enexis the consortium is fully meeting both criteria

Antwoord:

Yes. In the case of a consortium, the minimum requirements relating to certifications and assurance may be fulfilled collectively by the consortium members, provided that the consortium as a whole demonstrably meets the applicable requirements.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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Ref.nr.
251

Onderwerp:

extension of the submission

Vraag:

To be able answering the RfP properly and acquiring all required information and references we want to request Enexis for an extension of the submission day with an extra 6-8 weeks

Antwoord:

No, Enexis does not see an opportunity to grant such an extension.

The procurement procedure has been available to the market for a considerable period of time, providing candidates with sufficient opportunity to prepare their application, collect the required information and obtain the necessary references.

In addition, the overall planning of both the procurement procedure and the underlying project does not allow for an extension of the submission deadline by six to eight weeks.

Enexis therefore maintains the timetable as published in the Selection Guideline and on TenderNed.

Fase:

Aanmeldfase

Inschrijfronde:

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Vragenronde:

Vragenronde 1

Beantwoord op:

18 sep 2026

Percelen:

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