

1. Buyer

1.1 Buyer

Official name: Eindhoven Airport N.V.

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting entity: Airport-related activities
:

2. Procedure

2.1 Procedure

Title: Delivery, Implementation and Support of CUPPS at Eindhoven Airport

Description: The Engagement involves the Delivery, Implementation and Support of 38 CUPPS positions + spare parts: • Test workstation: 1 position • Manual check-in workstation: 14 positions • Gate workstation: 13 positions • Service desk workstation: 10 positions • Spare parts The Engagement includes the following tasks and responsibilities: • Delivery of the CUTE/CUPPS software platform. • Delivery of hardware, e.g. PCs, scanners, printers, etc. • Implementation of the CUTE/CUPPS software platform o including airline and third-party applications o compliant with all requirements • Second and third line of support of the CUTE/CUPPS software platform. 1 Lot

Procedure identifier: 22508b79-42d5-408a-8572-fac9998ccb8e

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv 30214000 Workstations
):

Additional classification (cpv 34960000 Airport equipment
):

Additional classification (cpv 51221000 Installation services of automatic airport check-in devices
):

2.1.2 Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Eindhoven

2.1.4 General information

Legal basis:

Directive 2014/25/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1 Lot technical ID: LOT-0000

Title: Delivery, Implementation and Support of CUPPS at Eindhoven Airport

Description: The Engagement involves the Delivery, Implementation and Support of 38 CUPPS positions + spare parts: • Test workstation: 1 position • Manual check-in workstation: 14 positions • Gate workstation: 13 positions • Service desk workstation: 10 positions • Spare parts The Engagement includes the following tasks and responsibilities: • Delivery of the CUTE/CUPPS software platform. • Delivery of hardware, e.g. PCs, scanners, printers, etc. • Implementation of the CUTE/CUPPS software platform o including airline and third-party applications o compliant with all requirements • Second and third line of support of the CUTE/CUPPS software platform. 1 Lot

Internal identifier : 1

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv 30214000 Workstations):

Additional classification (cpv 34960000 Airport equipment):

Additional classification (cpv 51221000 Installation services of automatic airport check-in devices):

5.1.2 Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Eindhoven

5.1.3 Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2034

5.1.4 Renewal

Maximum renewals: 0

5.1.6 General information

Reserved participation: Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government
yes

Procurement
Agreement (GPA)
:

Additional information: This Agreement shall enter into force on 1 January 2027 and shall terminate by operation of law on 31 December 2031. EANV is entitled to unilaterally extend this Agreement for periods of 1 year, with a maximum of 3 extensions.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10 Award criteria

Criterion:

Type: Price

Name: Price

Description: Price

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 35

Criterion:

Type: Quality

Name: Quality

Description: Quality

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 65

5.1.11 Procurement documents

Deadline for requesting additional information: 28/09/2026 23:59 +02:00

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/433524>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/433524>

Languages in which tenders or requests to participate may be submitted: English, Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders 26/10/2026 23:59 +01:00
:

Deadline until which the tender must remain valid: 2 Month

Information about public opening:

Opening date: 27/10/2026 08:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See the Tendering Guides and the appendices.

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: -

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: Eindhoven Airport N.V. - Rechtbank Oost-brabant

Organisation providing additional information about the procurement procedure: Eindhoven Airport N.V. - Eindhoven Airport N.V.
Organisation

providing more
information on
the review
procedures:

Eindhoven Airport N.V.

Organisation

receiving

requests to

participate:

Eindhoven Airport N.V.

8. Organisations

8.1 ORG-0001

Official name: Eindhoven Airport N.V.

Registration
number: 332284819

Postal address: Luchthavenweg 13

Town: EINDHOVEN

Postcode: 5657EA

Country
subdivision
(NUTS): Zuidoost-Noord-Brabant (NL414)

Country: Netherlands

Contact point: Marieke van Herpen

Email: procurement@eindhovenairport.nl

Telephone: +31 402919829

Internet address: <http://www.eindhovenairport.nl>

Other contact points:

Official name: Rechtbank Oost-brabant

Postal address: Leegwaterlaan 8

Town: 's-Hertogenbosch

Postcode: 5223 BA 's-Hertogenbosch

Country
subdivision
(NUTS): Noordoost-Noord-Brabant (NL416)

Country: Netherlands

Email: info.rechtbanksHertogenbosch@rechtspraak.nl

Telephone: +31 883621000

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Oost-Brabant/Paginas/default.aspx>

Other contact points:

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Postal address: Luchthavenweg 13

Town: Eindhoven

Postcode: 5657EA

Country
subdivision
(NUTS): Zuidoost-Noord-Brabant (NL414)

Country: Netherlands

Contact point: Marieke van Herpen

Email: M.vanherpen@eindhovenairport.nl

Telephone: +31 611227209

Internet address: <http://www.eindhovenairport.nl>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier /version: ddbc0129-230c-492a-be82-a31d95257c09 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 16/07/2026 07:46 +02:00

Languages in which this notice is officially available: English