1. Buyer

1.1 Buyer

Official name:	SURF B.V.
Legal type of the buyer:	Body governed by public law
Activity of the contracting authority:	General public services

2. Procedure

2.1 Procedure

Title:	DPS online collaboration tools
Description:	This Dynamic Purchasing System (DPS) allows you to submit an offer to a large number of educational institutions in Ireland and the Netherlands, after completing a simple registration procedure. The DPS will give admittance to all interested parties that offer online collaboration tools in accordance with the requirements described in the Tender documents. The Participants of the DPS wish to purchase online collaboration tools on demand in three categories, which are (1) online whiteboarding tools, (2) Project, task & work (place) management tools, and (3) Online survey & polling tools. This means that each Participant individually purchases a online collaboration tool in a category of their interest as and when it requires that software. The Assignments for delivering these products must be awarded in a simple manner and within a short period of time. By means of Addendum No. 1 (Rectification), published on TenderNed in June 2026, the scope of the DPS has been expanded with the categories (4) Digital Signing and (5) Remote Control & Desktop Software.
Procedure identifier:	215d094b-7eae-48e0-b6c9-6b329340fda8
Internal identifier:	DPSOCT2023
Type of procedure:	Restricted
The procedure is accelerated:	no
Main features of the procedure:	Dynamic Purchasing System

2.1.1 Purpose

Main nature of the contract:	Supplies
Additional nature of the contract:	Services
Main classification (cpv):	48000000 Software package and information systems
Additional classification (cpv):	48331000 Project management software package
Additional classification (cpv):	48514000 Remote access software package
Additional classification (cpv):	72000000 IT services: consulting, software development, Internet and support
Additional	

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classification (cpv):	72212331 Project management software development services
Additional classification (cpv):	79132100 Electronic signature certification services
Additional classification (cpv):	79311000 Survey services

2.1.2 Place of performance

Country:	Netherlands

Anywhere in the given country

Additional information:	See documentation

2.1.2 Place of performance

Country:	Ireland

Anywhere in the given country

Additional information:	See documentation

2.1.3 Value

Estimated value excluding VAT:	20 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion:	European Single Procurement Document (ESPD), Procurement Document

5. Lot

5.1 Lot technical ID: LOT-0000

Title:	DPS online collaboration tools
Description:	This Dynamic Purchasing System (DPS) allows you to submit an offer to a large number of educational institutions in Ireland and the Netherlands, after completing a simple registration procedure. The DPS will give admittance to all interested parties that offer online collaboration tools in accordance with the requirements described in the Tender documents. The Participants of the DPS wish to purchase online collaboration tools on demand in three categories, which are (1) online whiteboarding tools, (2) Project, task & work (place) management tools, and (3) Online survey & polling tools. This means that each Participant individually purchases a online collaboration tool in a category of their interest as and when it requires that software. The Assignments for delivering these products must be awarded in a simple manner and within a short period of time. By means of Addendum No. 1 (Rectification), published on TenderNed in June 2026, the scope of the DPS has been expanded with the categories (4) Digital Signing and (5) Remote Control & Desktop Software.
Internal identifier:	DPSOCT2023

5.1.1 Purpose

Main nature of the contract:	Supplies
Additional nature of the contract:	Services

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Main classification (cpv):	48000000 Software package and information systems
Additional classification (cpv):	48331000 Project management software package
Additional classification (cpv):	48514000 Remote access software package
Additional classification (cpv):	72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv):	72212331 Project management software development services
Additional classification (cpv):	79132100 Electronic signature certification services
Additional classification (cpv):	79311000 Survey services

5.1.2 Place of performance

Country:	Netherlands
Anywhere in the given country	
Additional information:	See documentation

5.1.2 Place of performance

Country:	Ireland
Anywhere in the given country	
Additional information:	See documentation

5.1.3 Estimated duration

Duration:	6 Year

5.1.5 Value

Estimated value excluding VAT:	20 000 000 Euro

5.1.6 General information

Reserved participation:	Participation is not reserved.
Procurement Project not financed with EU Funds.	
The procurement is covered by the Government Procurement Agreement (GPA):	yes

5.1.9 Selection criteria

Sources of selection	Procurement Document

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criteria:

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure:	0

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11 Procurement documents

Languages in which the procurement documents are officially available:	English
Deadline for requesting additional information:	19/11/2023 23:00 +00:00
Address of the procurement documents:	https://s2c.mercell.com/today/58136/

5.1.12 Terms of procurement

Terms of submission:

Electronic submission:	Allowed
Address for submission:	https://s2c.mercell.com/today/58136
Languages in which tenders or requests to participate may be submitted:	English
Electronic catalogue:	Allowed
Variants:	Not allowed
Deadline for receipt of requests to participate:	22/12/2029 17:00 +00:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes:	No

Electronic

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invoicing:	Required
Electronic ordering will be used:	yes
Electronic payment will be used:	yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, also usable by buyers not listed in this notice

5.1.16 Further information, mediation and review

Review organisation:	District Court the Hague
Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed:	District Court the Hague
Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed:	District Court the Hague
Organisation providing additional information about the procurement procedure:	SURF B.V.
Organisation providing offline access	SURF B.V.

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to the procurement documents:	
Organisation providing more information on the review procedures:	District Court the Hague

8. Organisations

8.1 ORG-0001

Official name:	SURF B.V.
Registration number:	50277375
Postal address:	Moreelsepark 48
Town:	Utrecht
Postcode:	3511EP
Country subdivision (NUTS):	Utrecht (NL350)
Country:	Netherlands
Contact point:	Daniel du Bois
Email:	inkoop@surf.nl
Telephone:	(+31)887873000
Buyer profile:	https://s2c.mercell.com/buyer/2428/

Roles of this organisation:

Buyer

Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name:	District Court the Hague
Registration number:	82946175
Town:	den Haag
Postcode:	2595 AJ
Country subdivision (NUTS):	Agglomeratie 's-Gravenhage (NL361)
Country:	Netherlands
Email:	voorlichting.rb.den.haag@rechtspraak.nl
Telephone:	+31 88 362 22 00

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed

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10. Change

Version of the previous notice to be changed:	e3e84f54-9b92-4f26-8b4b-7aa6f78a6ad0-01
Main reason for change:	Buyer correction
Description:	By means of this rectification, SURF amends the Dynamic Purchasing System for Online Collaboration Tools and the associated procurement documents. The possibility of expanding the scope of the DPS with new categories was deliberately and explicitly provided for in the original procurement documents. Section 1.4.4 of the Admission Guidelines (review clause) states that the scope and content of the assignment may be changed if a new category is added to the DPS, and section 1.4.2 provides that, in the event of such a significant change, SURF will post a rectification on TenderNed. The addition of the categories Digital Signing and Remote Control & Desktop Software constitutes a logical expansion of the existing scope: both categories concern software solutions that fit well within the overarching term 'online collaboration tools' and serve the same participants and purpose as the existing categories. The nature of the DPS therefore remains unchanged.

10.1 Change

Section identifier:	ORG-0001
The procurement documents were changed on:	11/06/2026

10.1 Change

Section identifier:	ORG-0002

10.1 Change

Section identifier:	PROCEDURE
Description of changes:	By means of this rectification, SURF amends the Dynamic Purchasing System for Online Collaboration Tools and the associated procurement documents as follows: - extension of the DPS term by four years, up to and including 22 December 2033; - replacement of the existing contract template by the new Template DPS Agreement; - replacement of the existing model data processing agreement by the SURF Model Data Processing Agreement 4.0; - expansion of the scope with the category Digital Signing; - expansion of the scope with the category Remote Control & Desktop Software; - inclusion of additional category-specific admission requirements (eIDAS) for the category Digital Signing; - inclusion of an additional category set-up phase of thirty (30) calendar days for the new categories. These amendments have no effect on requests for tender already published, on ongoing assignments, or on the position of candidates already admitted to the existing categories. Full details are set out in Addendum No. 1 (Rectification) and the amended Admission Guidelines (version 2.0), available via the Mercell procurement platform.
The procurement documents were changed on:	11/06/2026

10.1 Change

Section identifier:	LOT-0000

Notice information

Notice identifier /version:	527ca934-f332-4d32-940d-59a64201090b - 01

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Form type:	Competition
Notice type:	Contract or concession notice – standard regime
Notice dispatch date:	11/06/2026 10:18 +00:00
Notice dispatch date (eSender):	11/06/2026 10:18 +00:00
Languages in which this notice is officially available:	English

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