



Nucleaire Energie Organisatie Nederland

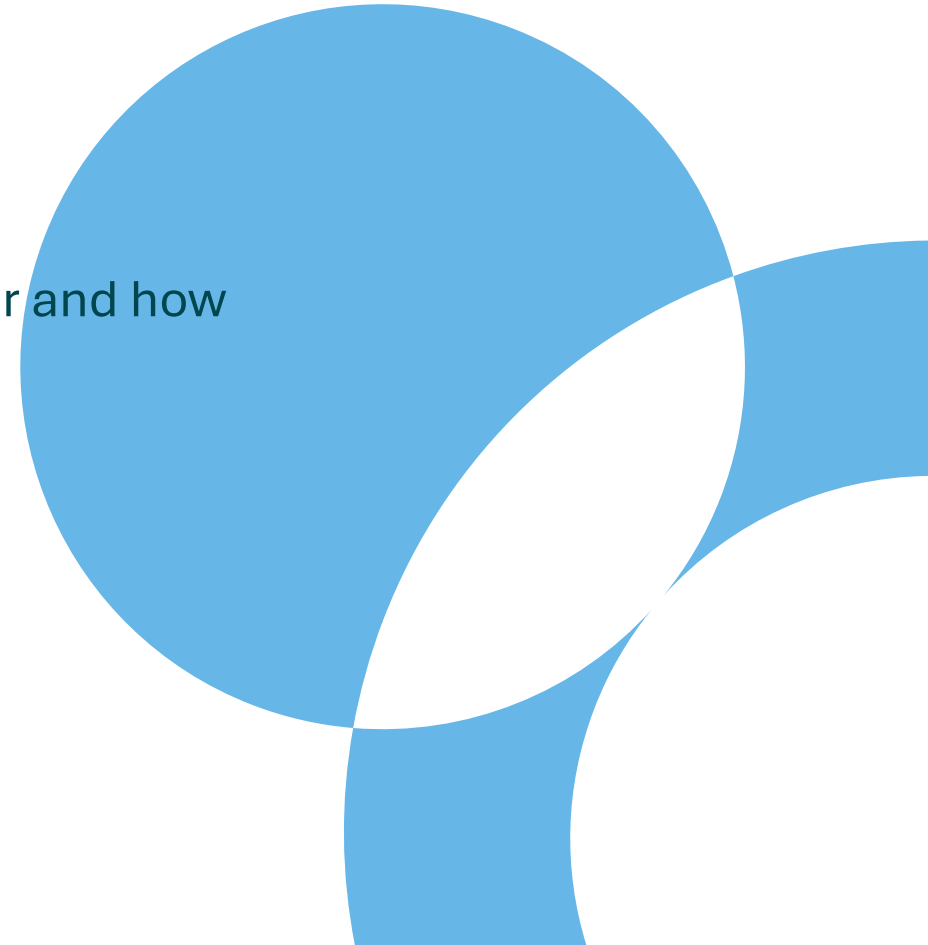
Tender DMS

First information meeting

NEO NL

20 May 2026

- 1 Welcome
- 2 Introduction NEO NL
- 3 Process clarification
- 4 Explanation of tender procedure, way of entering tender and how tenders will be valued
- 5 Closing



Welcome!

- No written record will be made of this meeting.
- No rights can be derived from information provided orally.
- If you hear material information that is not included in the tender documents, please submit a written question to confirm this information.
- This presentation itself will be shared after the conclusion of this meeting.
- Written questions will be answered in the Memorandum of Information (15 June 2026)





2. Introduction of NEO

Mirella van der Velde

Context

- The Ministry of Climate and Green Growth (KGG) has been commissioned to build new nuclear power plants as part of the energy transition.
- The Nuclear Energy Organisation Netherlands (NEO NL) is the organization responsible for the construction, operation, and eventual decommissioning of two new nuclear power plants in the Netherlands.



New-built: a mega project

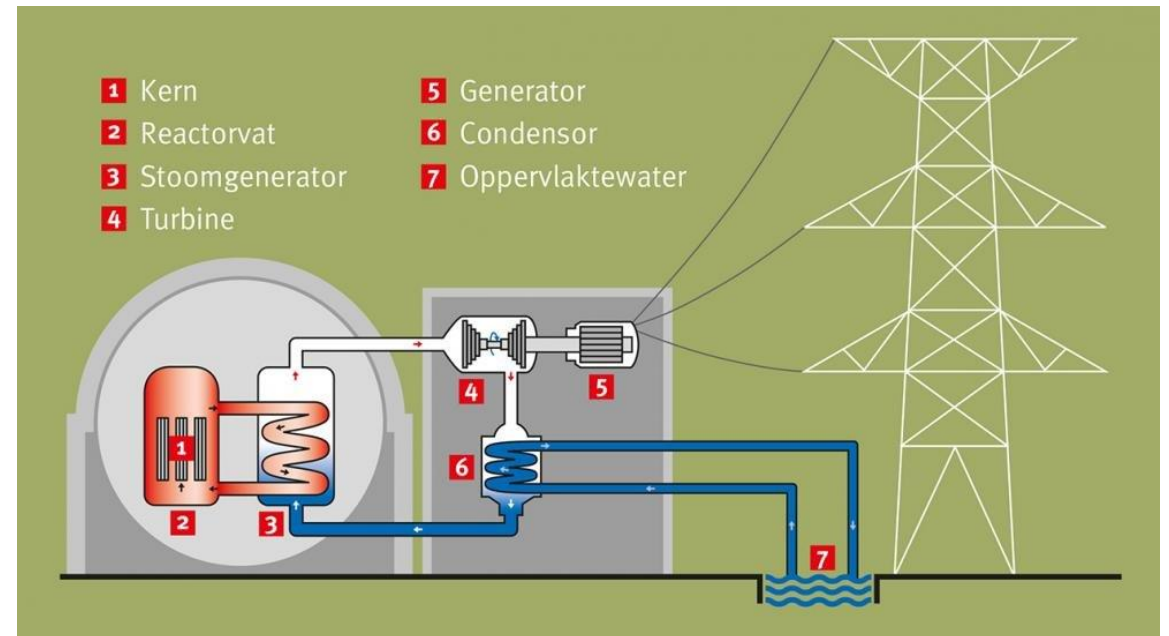
- Financing: financing package of 20-30 billion euros
- Suitable location with, among other things, sufficient space, meeting environmental and safety requirements
- Establishment of project organization: with sufficient knowledge, expertise, and manpower to execute the project
- Technology selection: choice of a main contractor supplying the key (nuclear) technology
- Prerequisites in order: human capital, value chain, fuel chain, international cooperation

DMS Tender - first information meeting



Spatial impact (indicative)

- Footprint of 2 plants side by side: 50-60 ha.
- Temporary work area: 60-70 ha. (of which half is located directly next to the construction site)
- If cooling towers: +20 ha.
- Approx. 10 years construction 8,000 to 10,000 employees at peak





Site Selection

- The Ministry of Climate and Green Growth is responsible for the process regarding the location selection
- Currently four search areas in focus
- Within those areas, seven locations are being investigated

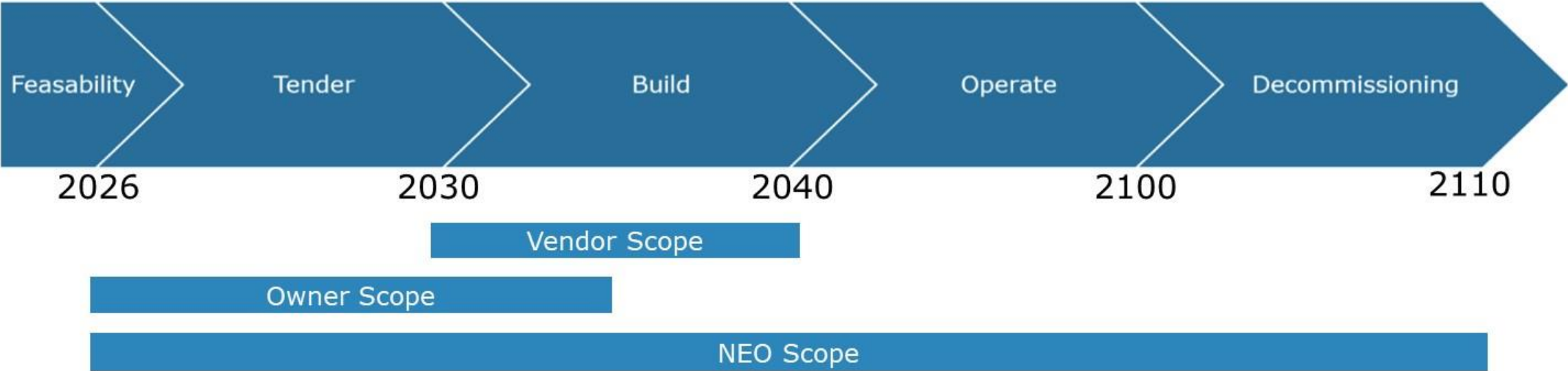
NEO NL

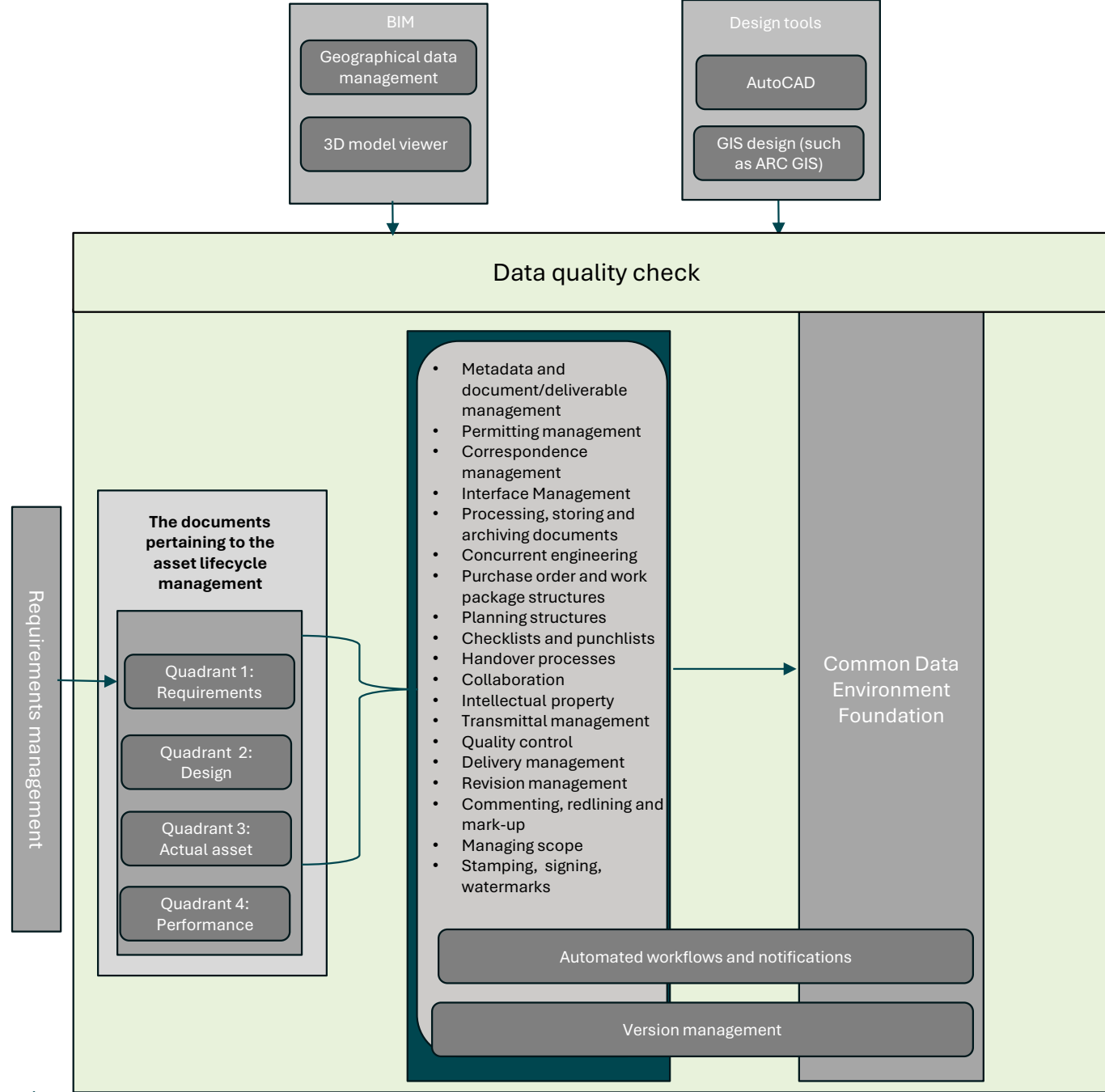
- Started as project organization under the Ministry of Climate and Green Growth (Sep 2024)
- Independent entity in Feb 2026: policy participation

- Current areas of focus:
 - Selecting a technology vendor
 - The ‘owner scope’
 - Becoming a licensable organization
 - Developing the organization in terms of governance, target operating model, tooling, and financing
 - Attracting nuclear expertise



Indicative high level time schedule







3. Process clarification

Radboud Rijpkema / Mark Hengst

Objective & Assignment

Objectives for the Document Management System (DMS)

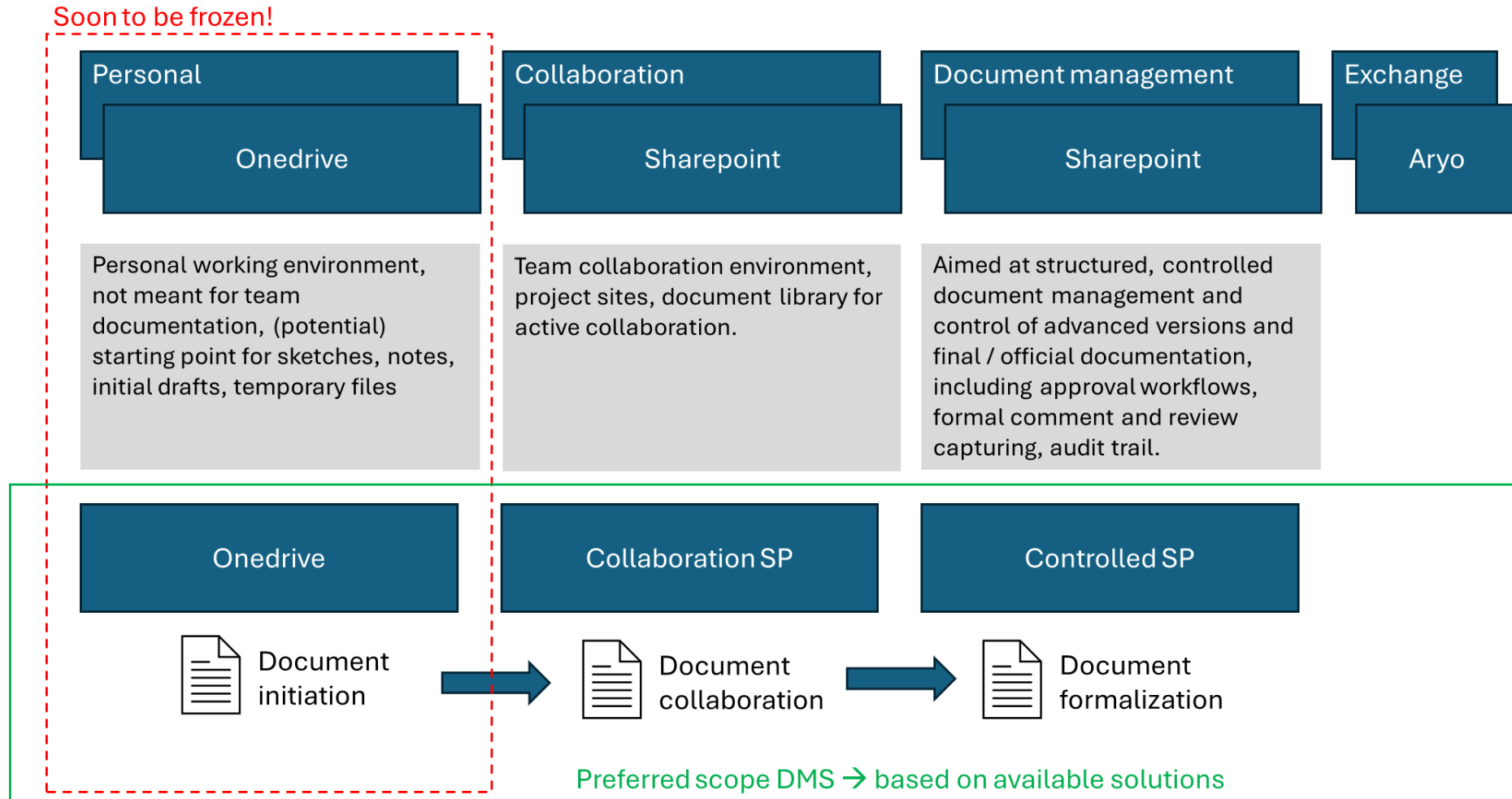
1. Centralized Document Control and Findability
2. Security, Access Control, and Auditability
3. Version Control and Concurrent Engineering
4. Compliance, Traceability, and Records Management
5. Workflow Management, Collaboration, and System Integration

The assignment consists of:

- A. Providing DMS functionality for an estimated 200 users (2027) growing to 1000+ users in 2031
- B. Implementation services for an advanced document management system, including solution configuration, system integration, support for data migration, workflow design, user access and security setup, testing, training, manuals, and post-go-live support to ensure a secure, compliant, and efficient enterprise-wide deployment.
- C. Realisation of integrations as shown in figure 2
- D. Maintenance and support after implementation, in accordance with the Tender Document. Furthermore, given the further development of the organization, additional needs will arise in terms of functionalities, support from the party to be contracted is also expected in this regard.
- E. Provision of exit services from the Tenderer's datacentre:
 - a. by migration from SaaS to an on-premise solution (in a datacentre contracted by NEO);
 - b. and after termination of the agreement.



Current landscape



NEO NL as a matrix organisation

Programmes

	Vendor selection	Site Preparation	Nuclear Licensing	Organizational Dev'tment
Technical				
Commercial				
Site Development				
Proj mgt & PMO				
Digital				
STAK				
Nucl Saf & Ass				
Corp – org dev				
Corp – Legal				
Corp – HR				
Corp – IT				
Corp – Corp Proc				
Corp - Fin				

Professions



Access controls

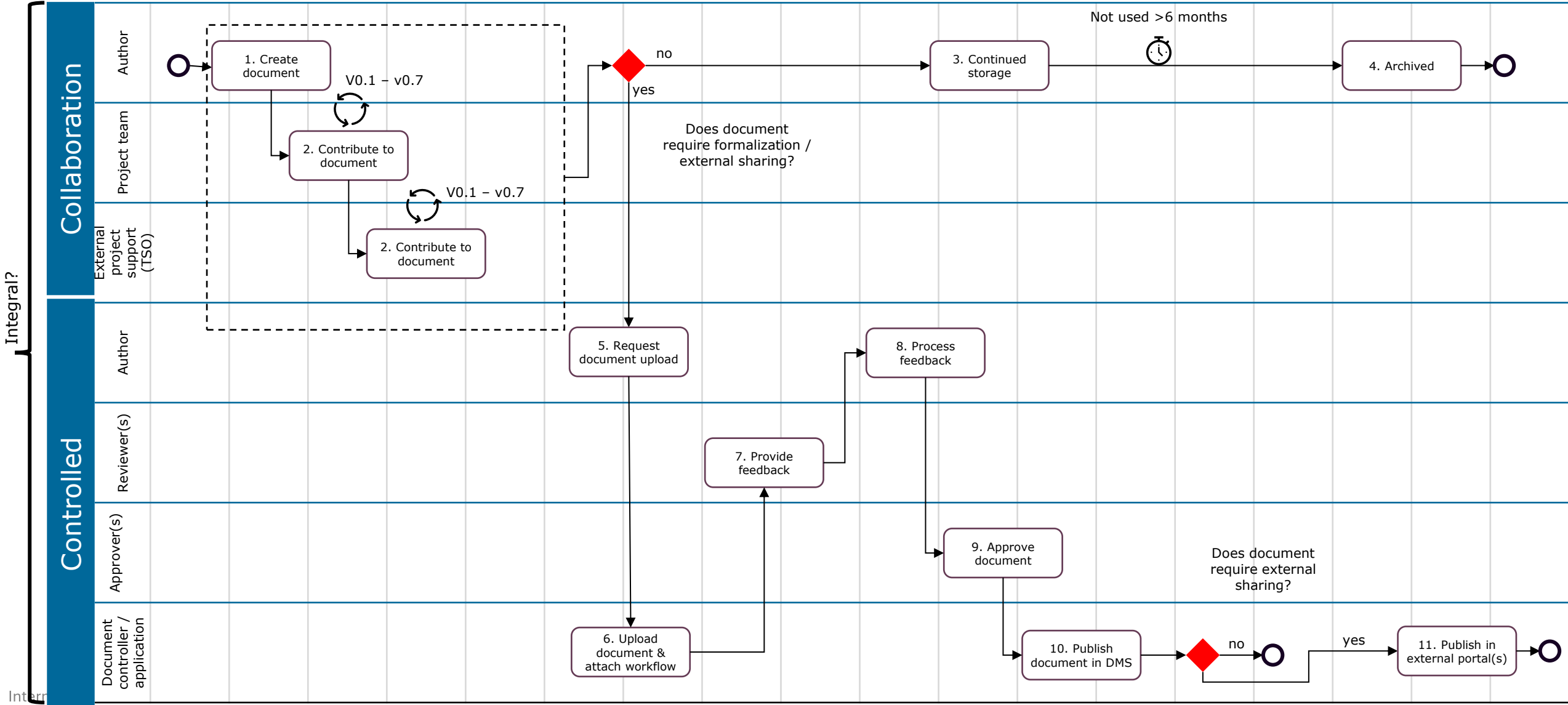
		Programmes			
		Vendor selection	Site Preparation	Nuclear Licensing	Organizational Dev'tment
Professions	Technical				
	Commercial				
	Site Development				
	Proj mgt & PMO				
	Digital				
	STAK				
	Nucl Saf & Ass				
	Corp – org dev				
	Corp – Legal				
	Corp – HR				
	Corp – IT				
	Corp – Corp Proc				
	Corp - Fin				

NEO NL Level	Description
Neo-Unclassified	Public or non-sensitive internal information
Neo-Internal	Routine business information not for public release
Neo-Restricted	Sensitive business, technical, or security information
Neo-Confidential	Very sensitive information affecting safety, security, or safeguards

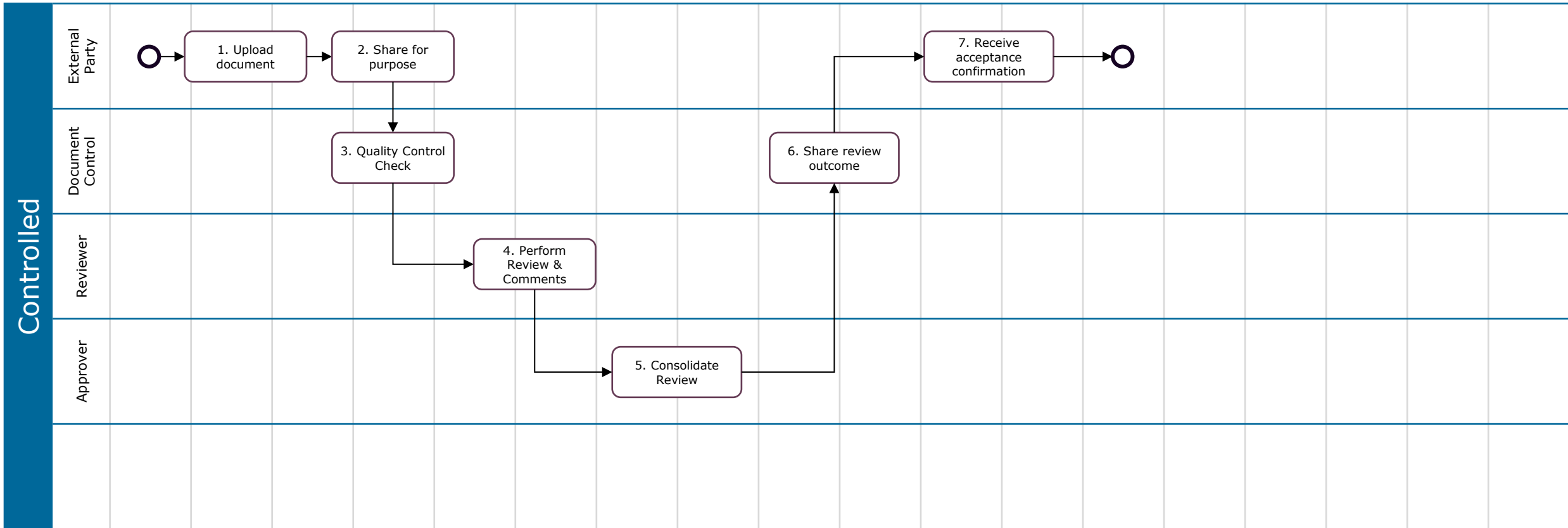
Profession	Programme	Roles	Security classification
01 Technical	A. Vendor Selection	Employee	Neo-Unclassified
02 Commercial	B. Site Development	Manager	Neo-Internal
03 Site Development	C. Nuclear Licensing	TSO	Neo- Restricted
04 Proj mgt & PMO	D. Organisational development		Neo-Confidential
05 Digital			
06 Stakeholder Mgt			
07 Nucl Saf & Ass			
08.1 Corp – org dev			
08.2 Corp – Legal			
08.3 Corp – HR			
08.4 Corp – IT			
08.5 Corp – Corp Proc			
09. Corp - Finance			



Process description – document creation, formalization, control & share



Process description – document receipt, review and acceptance





4. Procedure

Richard Heijne den Bak

Procedure

6 May 2026	Issuing of publication, start of tendering period.
20 May 2026 16-17:00 CEST	First information meeting via Teams to introduce NEO, to the assignment and explain the Tender and the process
26 May 2026 17:00 CEST	Closure of 1st round of questions: deadline for the Tenderer to submit questions regarding this Tender Document , the Data Processing Agreement and the Contract (including the general terms and conditions) and/or proposals for textual amendments to the draft Contract (including the general terms and conditions).
12 June 2026 15- 17:00 CEST	Second information meeting via Teams to further explain the Tender and answer some main questions
15 June 2026	Issuing of 1st Memorandum of Information
24 June 2026 17:00 CEST	Closure of 2nd round of questions: deadline for the Tenderer to submit questions.
1 July 2026	Issuing of 2nd Memorandum of Information
14 July 2026 17:00 CEST	Deadline for the receipt of Tenders and opening of received Tenders by the Tendering Authority.
15 July 2026 up to and including 21 July	Assessment of Tenders.
22 July 2026	Invitation to a demonstration for the relevant tenderers
29/30 July	Reserved days for the demonstration (the specific slots will be communicated in the invitation).
3 August 2026	Announcement of the award of the Contract.
10 August 2026	Deadline for the winning Tenderer to provide the evidence requested by the Tendering Authority.
24 August 2026	Deadline for asking questions and/or filing an application for a preliminary injunction in relation to the announcement of the award of the Contract.
14 September 2026	Starting date of Contract.



Contract

1. The Contracting Authority intends to conclude a Contract (based on **ARBIT 2022**) with **one Tenderer** for a period of **3 years**, including a unilateral option for the Contracting Authority to extend the contract by **7 times with a consecutive year**. The total maximum term of the Agreement shall therefore be ten (10) years.
2. Stand-by agreement
3. Data processing Agreement



Review clause (paragraph 2.1.8)

- Minimum number of users, but can grow

Only the licenses actually used may be invoiced. However, a guaranteed minimum purchase applies for the first year of:

- 200 general users
- 100 third-party users
- 30 read-only users
- 25 admin, key users & document control users

For the second year and subsequent years, the guaranteed minimum is:

This number of users is a minimum:

- 250 general users
- 200 third-party users
- 50 read-only users
- 40 admin, key users & document control users

- Further consultancy after phase 1 (see part D of Annex 7: Pricing Form)
- SaaS solution will be migrated in or around 2027 to a data centre operated by NEO NL



Exclusion grounds(chapter 4)

1. Exclusion grounds chapter 4: European Single Procurement Document
2. Financial en economic standing:
 - Not aware of claims
 - No continuity section with doubts concerning the viability
 - Liability insurance
3. Core competences (annex 4):
 - *The configuration, implementation, support and maintenance of a Document Management System (DMS) supporting large-scale infrastructure and/or engineering projects, including at least one project with a total project value of no less than EUR 500 million;*
 - *The provision of services within a regulated organisational environment subject to stringent information security requirements, including requirements equivalent to, or based on, the Dutch Government Information Security Baseline (BIO) and/or Directive (EU) 2022/2555 (NIS2); and*
 - *The design, configuration, implementation, and operational management of an integration between a DMS and a Common Data Environment (CDE), including the controlled exchange of documents, metadata, revisions, statuses, access rights, workflows, and asset- or object-related data, in accordance with ISO 19650 and ISO 15926.*



4. Information security (ISO 27001 or an equivalent standard including statement of applicability)
5. Professional/trade register extract



Award criteria and assessment (chapter 5)

QUALITY			
Award sub-criterion	Description	Maximum notional quality discount obtainable	
Q1	Quality of the Solution	Schedule of Requirements and Quality Preferences NEO NL (as included in Annex 2)	€ 1.320.000
Q2	Project Services during the Implementation Phase	Description of the Implementation Plan	€ 2.000.000
Q3	Ongoing Services during the Operational Phase, including the Exit Phase	Description of the proposed support and maintenance services	€ 2.000.000
Q4	Demo	Demonstration based on provided user stories	€ 550.000
Total			€ 5.870.000
PRICE			
Award criterion	Description	Tender Price submitted	
Tender price	Tender Price in accordance with the completed Pricing Form, Annex 7	€ [...]	
EVALUATION PRICE			
BPQR	Description	Established (notional) evaluation price	
Best Price-Quality Ratio	Tender Price less the quality discount obtained	€ [...]	



Q1: Quality of the solution

- Schedule of Quality Preferences is included in Annex 2. As part of its Tender, the Tenderer must complete the overview included in Annex 2. For each quality preference, the Tenderer must indicate “yes” or “no” in the column “Tenderer’s Response”.
- 1 or 5 points



Q2: Project services during the Implementation Phase

Fifteen A4 pages: excluding any cover page, table of contents and the requested CVs.

1. **Project approach, deliverables, and phasing**

Describe your project approach, deliverables, and phasing up to go-live for Phase 1 and Phase 2, ensuring that implementation, testing, training, transition to operations, and aftercare are executed in a structured manner. Indicate which information is required from NEO NL (such as organizational structure, authorization matrix, document taxonomy, retention policies, and user data. Templates to be provided by supplier). Also describe the methods, experience and best practices applied to ensure a successful implementation.

2. **Project organization**

Specify, per phase, the required effort (both qualitative and quantitative, in hours) from the Tenderer (per role) and the required effort from the Contracting Authority. Provide a clear RASCI matrix detailing roles, responsibilities, and accountabilities.

3. **Project team**

Describe the composition of your project team and the expertise and experience they bring to ensure sufficient domain knowledge for a successful and effective implementation. Include at least the CVs of the proposed project manager and lead consultants. These individuals may only be replaced during the implementation in case of illness. Explain how you ensure project continuity, for example in the event of long-term absence of key personnel, and which measures you take to prevent negative impact on progress and quality.

4. **Risk management**

Provide a risk analysis in which the Tenderer identifies specific risks, including likelihood and impact, and describes how these risks will be mitigated within the approach (control measures). Substantiate the effectiveness of the proposed mitigation measures.



Q3: Ongoing services during the operational phase, including exit phase

Fifteen A4 pages: excluding any cover page, table of contents

1. Description of the services offered

The Tenderer must provide a description of the services and any additional services offered in addition to those described in the principles set out above.

2. Concrete description of the guaranteed and measurable service levels offered by the Tenderer, including:

A. service window;

B. availability of the helpdesk;

C. response times and functionality restoration times;

D. response and resolution in the event of security incidents;

E. availability of the SaaS solution;

F. Recovery Point Objective (RPO) and Recovery Time Objective (RTO) in the event of calamities or disasters;

G. any other relevant service levels;

H. the timeframe within which quotations for additional services and/or support will be prepared, and the timeframe within which personnel will be deployed following approval of the relevant quotation.

3. Description of the proposed partnership model, including:

A. how the Tenderer will give concrete effect to the partnership, including the manner in which the cooperation will be monitored and evaluated, in order to establish a long-term and effective working relationship aimed at continuous improvement and satisfied users;

B. the measures the Tenderer will take if the services are not delivered in full, and the compensation the Tenderer proposes if the agreed service levels are not achieved.



Q4: Demo

Demonstration 120 minutes based on cases in annex 10

Only Tenderers who still have a realistic chance of being awarded the Contract. This prevents Tenderers from having to incur unnecessary effort.



Price

- See annex 7: pricing form
- Excel



Content of your submission of your Tender

Subject	Description	Tenderer's action
Annex 1	European Single Procurement Document (ESPD) *	To be completed, validly signed and added to the Tender in TenderNed.
Annex 8	Declaration by the Tenderer pursuant to EU Regulation 2022/576 of 8 April 2022	To be completed, validly signed and added to the Tender in TenderNed.
Annex 4	Reference Assignment Forms	To be completed and added to the Tender in TenderNed.
Quality Criteria	<p>Q1: Quality of the Solution – completed Annex 2 containing the requirements and quality preferences.</p> <p>Response to Q2: Project Services during the Implementation Phase – maximum 15 pages.</p> <p>Response to Q3: Quality of Ongoing Services – maximum 15 pages.</p>	Three documents to be added to the Tender in TenderNed.
Annex 7 – Pricing Form	The prices/rates offered.	To be completed, validly signed and added to the Tender in TenderNed.





Nucleaire Energie Organisatie Nederland

Thank you for your
attention, and we look
forward to your tender
submission!



