1. Buyer

1.1 Buyer

Official name:	Kamer van Koophandel
Legal type of the buyer:	Body governed by public law
Activity of the contracting authority:	Economic affairs

2. Procedure

2.1 Procedure

Title:	System for electronic Certificates of Origin (e-CO)
Description:	KVK issues certificates of origin (preferential and non-preferential, legalizations, and certifications. Approximately 700,000 documents are issued (only digitally) annually. KVK enters into an agreement with a single partner for the new e-CO system.
Procedure identifier:	65ac1804-21e0-4321-be88-e65436e2f466
Internal identifier:	f0a63a56-0fe4-44b8-a900-53e088edb2ea
Type of procedure:	Open
The procedure is accelerated:	no

2.1.1 Purpose

Main nature of the contract:	Supplies
Main classification (cpv):	48000000 Software package and information systems
Additional classification (cpv):	72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv):	72512000 Document management services

2.1.2 Place of performance

Country:	Netherlands

Anywhere in the given country

Additional information:	See the documentation in Mercell.

2.1.3 Value

Estimated value excluding VAT:	0 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion:	European Single Procurement Document (ESPD)

5. Lot

5.1 Lot technical ID: LOT-0000

Title:	System for electronic Certificates of Origin (e-CO)
Description:	KVK issues certificates of origin (preferential and non-preferential, legalizations, and certifications. Approximately 700,000 documents are issued (only digitally) annually. KVK enters into an agreement with a single partner for the new e-CO system.
Internal identifier:	e78aa0c2-3966-4088-b7ec-28dce5032abd

5.1.1 Purpose

Main nature of the contract:	Supplies

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Main classification (cpv):	48000000 Software package and information systems
Additional classification (cpv):	72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv):	72512000 Document management services

5.1.2 Place of performance

Country:	Netherlands

Anywhere in the given country

Additional information:	See the documentation in Mercell.

5.1.3 Estimated duration

Duration:	4 Year

5.1.4 Renewal

Maximum renewals:	4
Other information about renewals:	The duration of the agreement is four (4) years, with the intended effective date of 1 October 2026. After the initial term, the agreement may be extended up to four (4) times for up to two (2) years under the same conditions, until no later than 1 October 2038.

5.1.5 Value

Estimated value excluding VAT:	0 Euro

5.1.6 General information

Reserved participation:	Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA):	yes

5.1.9 Selection criteria

Sources of selection criteria:	European Single Procurement Document (ESPD)

5.1.10 Award criteria

Criterion:	
Type:	Quality
Name:	Required Content (Plan of Approach)
Description:	KVK would like to contract a party that provides reliable, high#quality service and expert support throughout the entire contract period, ensuring stable performance of the software, well#supported users and smooth daily operations. The Tenderer must submit a clear and actionable Plan of Approach that demonstrates how KVK will be guided from preparation to full operational use of the new digital export document solution by mid 2027.
Category of award threshold criterion:	Weight (points, exact)
Award criterion number :	275
Criterion:	
Type:	Quality
Name:	Transition plan
Description:	KVK would like to contract a party that delivers a clear, realistic and controlled Transition Plan for the migration to the new digital export document solution. The Transition Plan must ensure continuity of KVK's statutory services, minimise disruption for entrepreneurs and internal users,

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	and guarantee a secure and timely transition
Category of award threshold criterion:	Weight (points, exact)
Award criterion number :	200
Criterion:	
Type:	Quality
Name:	Innovation
Description:	A.I (Artificial Intelligence) is increasingly being used within customs systems. KVK would like to understand how contractors intend to incorporate AI into the execution of this assignment. The objective is to understand in what way AI can enhance efficiency and accuracy within the scope of the proposed services.
Category of award threshold criterion:	Weight (points, exact)
Award criterion number :	60
Criterion:	
Type:	Quality
Name:	Additional (Nice-to-Have) Functionalities
Description:	KVK would like to contract a party that offers valuable additional functionalities, to increase the long-term usability, flexibility and efficiency of the solution. The Tenderer must indicate whether each item is available.
Category of award threshold criterion:	Weight (points, exact)
Award criterion number :	65
Criterion:	
Type:	Price
Name:	Price list
Description:	See the price list (appendix 10)
Category of award threshold criterion:	Weight (points, exact)
Award criterion number :	400

5.1.11 Procurement documents

Languages in which the procurement documents are officially available:	English
Deadline for requesting additional information:	22/04/2026 14:00 +00:00
Address of the procurement documents:	https://s2c.mercell.com/today/196256

5.1.12 Terms of procurement

Terms of submission:	
Electronic submission:	Allowed
Address for submission:	https://s2c.mercell.com/today/196256
Languages in which tenders or requests to	

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participate may be submitted:	English
Electronic catalogue:	Not allowed
Deadline for receipt of tenders:	04/06/2026 07:00 +00:00
Deadline until which the tender must remain valid:	12 Year

Information about public opening:

Opening date:	04/06/2026 08:00 +00:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes:	No
Electronic invoicing:	Required
Electronic ordering will be used:	yes
Electronic payment will be used:	yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation:	Rechtbank midden Nederland
Information about review deadlines:	objection term 20 days

8. Organisations

8.1 ORG-0001

Official name:	Kamer van Koophandel
Registration number:	59581883
Postal address:	St.-Jacobsstraat 300
Town:	Utrecht
Postcode:	3511BT
Country subdivision (NUTS):	Utrecht (NL350)
Country:	Netherlands
Contact point:	Dhirradj Mangroe
Email:	dhirradj.mangroe@kvk.nl
Telephone:	+31631988494
Internet address:	https://www.kvk.nl/
Buyer profile:	https://s2c.mercell.com/buyer/2470

Roles of this organisation:

Buyer

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8.1 ORG-0002

Official name:	Rechtbank midden Nederland
Registration number:	82940444
Town:	Utrecht
Postcode:	3500DA
Country subdivision (NUTS):	Utrecht (NL350)
Country:	Netherlands
Email:	informatiebalie.ams@rechtspraak.nl
Roles of this organisation:	
Review organisation	

Notice information

Notice identifier/version :	a045d180-7aa2-441a-9de3-a2f16e68fea8 - 01
Form type:	Competition
Notice type:	Contract or concession notice – standard regime
Notice dispatch date:	10/04/2026 10:38 +00:00
Notice dispatch date (eSender):	10/04/2026 11:25 +00:00
Languages in which this notice is officially available:	English

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