

1. Buyer

1.1 Buyer

Official name: Koninklijke Bibliotheek
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1 Procedure

Title: Online library - e-lending platform
Description: Online library - e-lending platform The contract value over 8 years is €4.500.000 (excluding VAT)
Procedure identifier: 1cee7796-e583-4ba8-8a62-942505759ade
Type of procedure: Open
The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services
Main classification (cpv): 72420000 Internet development services

2.1.2 Place of performance

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)
Country: Netherlands
Additional information: The Hague

2.1.2 Place of performance

Country subdivision (NUTS): Delft en Westland (NL362)
Country: Netherlands
Additional information: The Hague

2.1.2 Place of performance

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)
Country: Netherlands
Additional information: The Hague

2.1.2 Place of performance

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Additional information: The Hague

2.1.2 Place of performance

Country subdivision (NUTS): Oost-Zuid-Holland (NL365)

Country: Netherlands

Additional information: The Hague

2.1.2 Place of performance

Country subdivision (NUTS): Groot-Rijnmond (NL366)

Country: Netherlands

Additional information: The Hague

2.1.3 Value

Estimated value excluding VAT: 4 500 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1 Lot technical ID: LOT-0000

Title: Online library - e-lending platform

Description: Online library - e-lending platform The contract value over 8 years is €4.500.000 (excluding VAT)

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72420000 Internet development services

Options:

Description of the options: Pursuant to Article 2.163c of the Public Procurement Act 2012, the Contract may be amended during the term of the Framework Agreement. The possible amendments concern: • Additional Contracts under the Framework Agreement to be awarded directly to the Contractor that are closely related to the Contract, as described in the Tender Documents, with a maximum of 10% of the maximum estimate of the Framework Agreement.

5.1.2 Place of performance

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Additional information: The Hague

5.1.2 Place of performance

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Additional information: The Hague

5.1.2 Place of performance

Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)

Country: Netherlands

Additional information: The Hague

5.1.2 Place of performance

Country subdivision (NUTS): Zuidoost-Zuid-Holland (NL364)

Country: Netherlands

Additional information: The Hague

5.1.2 Place of performance

Country subdivision (NUTS): Oost-Zuid-Holland (NL365)

Country: Netherlands

Additional information: The Hague

5.1.2 Place of performance

Country subdivision (NUTS): Groot-Rijnmond (NL366)

Country: Netherlands

Additional information: The Hague

5.1.3 Estimated duration

Duration: 4 Year

5.1.4 Renewal

Maximum renewals: 4

Other information about renewals: 4 x 1 year (total 4 years)

:

5.1.5 Value

Estimated value excluding 4 500 000 Euro

VAT:

5.1.6 General information

Reserved participation: Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10 Award criteria

Criterion:

Type: Quality

Name: 1. Implementation & Migration Approach (Project Plan)

Description: The KB aims to achieve a carefully controlled transition to the new E-Lending platform, ensuring that a smooth migration, effective chain collaboration, and uninterrupted service delivery are fully safeguarded.

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 0

Criterion:

Type: Quality

Name: 2. Innovation Capability & Roadmap / SaaS Evolution

Description: The KB requires an e-lending platform that is actively developed throughout the contract period, adapts to evolving end-user needs and technological developments, and remains future-proof. In this context, the KB attaches importance to demonstrable R&D capacity and a transparent process in which customers (the KB and the library ecosystem) have a structural influence on further development and prioritisation.

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 0

Criterion:

Type: Quality

Name: 3. Sustainability & Societal Impact

Description: The KB seeks a solution that is developed and managed in an energy-efficient, sustainable, and socially responsible manner, with minimal ecological impact and a responsible supply chain (including suppliers and hosting partners).

Category of award threshold criterion:

Weight (points, exact)

Award criterion number: 0

Criterion:

Type: Quality

Name: 4. System Desirables

Description: In addition to the minimum requirements set out in the Requirements (Schedule 1), a number of System Desirables relating to the online library have also been included. These are listed in Schedule 3, System Desirables – Online library. By means of this Award Criterion, the KB seeks to differentiate between Tenders according to the extent to which the proposed solution aligns with the desirables set out in Schedule 3.

Category of award threshold criterion:

Weight (points, exact)

Award criterion number: 0

Criterion:

Type: Quality

Name: 5. Demonstration

Description: Only Tenderers that have not been excluded on the basis of the exclusion grounds and that satisfy the applicable Suitability Requirements and all other tender conditions will be invited to the demonstration. Tenderers that, on the basis of the evaluation of their Tender, no longer stand a realistic chance of being awarded the contract will be notified by the KB before the demonstrations begin. The Tenderer then has the choice of whether or not to take part in the demonstration.

Category of award threshold criterion:

Weight (points, exact)

Award criterion number: 0

Criterion:

Type: Price

Name: 6. Assessment of Total Price

Description: The total price is the price for all items, including any discounts, as shown at the bottom of the Price Sheet. The Tenderer is not entitled to reimbursement of any additional costs whatsoever. During the term of the Framework Agreement, the Tenderer may therefore not invoice any costs other than those specified in the Price Sheet, unless explicitly stated elsewhere. The price must be stated in euros excluding VAT. The Price Sheet must be submitted in Excel and as a signed version in PDF format. Maximum Total Price €2.500.000 Excluding VAT A maximum price applies to this Tender. The total Tender price, as entered by the Tenderer in Schedule 10 – Price Sheet, may not exceed €2.500.000 excluding VAT (Knock Out).

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 0

5.1.11 Procurement documents

Deadline for requesting additional information: 29/05/2026 12:00 +02:00

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/426210>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/426210>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 16/06/2026 13:00 +02:00

Deadline until which the tender must remain valid: 79 Day

Information about public opening:

Opening date: 16/06/2026 13:05 +02:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: Koninklijke Bibliotheek - Rechtbank Den-Haag

Organisation providing additional information about the procurement procedure: Koninklijke Bibliotheek

Organisation providing more information on the review procedures: Koninklijke Bibliotheek

Organisation receiving requests to participate: Koninklijke Bibliotheek

8. Organisations

8.1 ORG-0001

Official name: Koninklijke Bibliotheek

Registration number: 2100393

Postal address: Pr Willem-Alexanderhof 5

Town: 'S-GRAVENHAGE

Postcode: 2595BE

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Daan Versteeg

Email: inkoop@kb.nl

Telephone: +31 703140310

Fax: +31 703140450

Internet address: <http://www.kb.nl>

Other contact points:

Official name: Rechtbank Den-Haag

Town: Den-Haag
Postcode: 2595AJ
Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)
Country: Netherlands
Email: info.rb.den.haag@rechtspraak.nl
Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag/Paginas/default.aspx>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed: 4aee05de-b298-4ef8-a0fa-23a45b39bc8b-01

Main reason for change: Information updated

Description: There will be a further round of requests for information; please refer to the schedule on TenderNed.

Notice information

Notice identifier /version: 54736a9d-a081-47c4-bf80-ce98640d9287 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 22/05/2026 13:49 +02:00

Languages in which this notice is officially available: English