1. Buyer

1.1 Buyer

Official name:	TenneT TSO B.V.
Activity of the contracting entity:	Electricity-related activities

2. Procedure

2.1 Procedure

Title:	DevOps Teams 'Customer Admission'
Description:	This is a contract award notice regarding a tender for a specific Assignment under the Qualifying System for Professional Team Services IT (Mercell no. T79742). This tender concerns a DevOps Team to contribute to the Customers & Markets Netherlands (CMN) domain. Only economic operators that were already qualified within the Qualifying System were allowed to participate in this tender.
Procedure identifier:	da506532-4792-419b-9456-f31e7d33a73f
Internal identifier:	2ab1ea42-3188-4738-974a-73692e3ae280
Type of procedure:	Other multiple stage procedure
Main features of the procedure:	Tender for a specific assignment under a qualification system. Only those economic operators were invited that had been already qualified prior to the start of this tender procedure. The tender procedure consisted of a (further) selection phase and of an award (tender) phase.

2.1.1 Purpose

Main nature of the contract :	Services
Main classification (cpv):	72200000 Software programming and consultancy services

2.1.2 Place of performance

Postal address :	Utrechtseweg 310
Town:	Arnhem
Postcode:	6812 AR
Country subdivision (NUTS):	Arnhem/Nijmegen (NL226)
Country:	Netherlands
Additional information:	See documentation

2.1.4 General information

Call for competition is terminated

Legal basis:

Directive 2014/25/EU

5. Lot

5.1 Lot technical ID: LOT-0000

Title:	DevOps Teams 'Customer Admission'
	This is a contract award notice regarding a tender for a specific Assignment under the Qualifying System for Professional Team Services IT (Mercell no. T79742). This tender concerns a DevOps Team to contribute to

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Description:	the Customers & Markets Netherlands (CMN) domain. Only economic operators that were already qualified within the Qualifying System were allowed to participate in this tender.
Internal identifier:	2567562c-ec24-4929-9bc0-72d28d5cee9d

5.1.1 Purpose

Main nature of the contract :	Services
Main classification (cpv):	72200000 Software programming and consultancy services

5.1.2 Place of performance

Postal address :	Utrechtseweg 310
Town:	Arnhem
Postcode:	6812 AR
Country subdivision (NUTS):	Arnhem/Nijmegen (NL226)
Country:	Netherlands
Additional information:	See documentation

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA):	yes

5.1.10 Award criteria

Description of the method to be used if weighting cannot be expressed by criteria:	The awarding criterion is the "most economically advantageous tender" based on the best Price-Quality ratio. Each sub-awarding criterion of Quality has a maximum fictive value, with an overall maximum total of €140.000.000. The "most economically advantageous tender" = total submitted Price - total scored fictive value Quality. The sub-awarding criteria are: 1) DevOps Team: - Description team setup, max. €14.000.000; - Quality team, max. €14.000.000; 2) Plan of Approach: - Understanding of TenneT's challenges , max. €7.000.000; - Approach, methodologies and setup for delivering agreed outcomes across application(s) [...], max. €21.000.000; - Knowledge retention, team continuity, and ability to ensure long-term result delivery, max. €14.000.000; - Transition plan for the handover with the current teams, max. €14.000.000; 3) Interview DevOps Teams: - Interview DevOps Team A, max. €18.666.667; - Interview DevOps Team B, max. €18.666.667; - Interview DevOps Team C, max. €18.666.666;

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation:	Rechtbank Gelderland, zittingsplaats Arnhem

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Information about review deadlines:	Contract has been awarded.
Organisation providing additional information about the procurement procedure:	TenneT TSO B.V.
Organisation signing the contract:	TenneT TSO B.V.

6. Results

Value of all contracts awarded in this notice:	36 164 856 Euro

6.1 Result lot Identifier: LOT-0000

At least one winner was chosen.

6.1.2 Information about winners

Winner:	
Official name:	Sopra Steria Nederland B.V.
Tender:	
Tender identifier:	Tender from Sopra Steria Nederland B.V.
Identifier of lot or group of lots:	LOT-0000
Value of the tender:	36 164 856 Euro
The tender was ranked:	yes
Rank in the list of winners:	1
The tender is a variant:	no
Subcontracting :	Not yet known
Contract information:	
Identifier of the contract:	T140020
Title:	Model contract ARBIT-2022 concerning the deployment of DevOps Teams ‘Customer Admission’
Date of the conclusion of the contract:	01/12/2025
Organisation signing the contract:	TenneT TSO B.V.

6.1.4 Statistical information

Summary of the review requests the buyer received:

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Number of complainants:	0

Received tenders or requests to participate:

Type of received submissions:	Tenders
Number of tenders or requests to participate received:	6

8. Organisations

8.1 ORG-0001

Official name:	TenneT TSO B.V.
Registration number:	09155985
Postal address :	Utrechtseweg 310
Town:	Arnhem
Postcode:	6812AR
Country subdivision (NUTS):	Arnhem/Nijmegen (NL226)
Country:	Netherlands
Contact point:	Deborah Nieborg
Email:	deborah.nieborg@tennet.eu
Telephone:	+31611246612
Internet address:	http://www.tennet.eu
Buyer profile:	https://s2c.mercell.com/buyer/1286

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation signing the contract

8.1 ORG-0002

Official name:	Rechtbank Gelderland, zittingsplaats Arnhem
Registration number:	82940827
Postal address :	Walburgstraat 2-4
Town:	Arnhem
Postcode:	6811 CD
Country subdivision (NUTS):	Arnhem/Nijmegen (NL226)
Country:	Netherlands
Email:	infobalie.rb-gel.arnhem@rechtspraak.nl
Telephone:	+31 883612000
Internet	https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Gelderland

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address:	/Paginas/default.aspx
Roles of this organisation:	
Review organisation	

8.1 ORG-0003

Official name:	Sopra Steria Nederland B.V.
Size of the economic operator:	Large
Registration number:	30086514
Postal address :	Ringwade 1
Town:	Nieuwegein
Postcode:	3439LM
Country subdivision (NUTS):	Utrecht (NL350)
Country:	Netherlands
Contact point:	Bidoffice Sopra Steria NL
Email:	tenders.nl@soprasteria.com
Telephone:	+31306637000
Roles of this organisation:	
Tenderer	
Winner of these lots:	LOT-0000

Notice information

Notice identifier /version:	b7ab93af-80ce-4f5a-9228-168698787476 - 01
Form type:	Result
Notice type:	Contract or concession award notice – standard regime
Notice dispatch date:	22/01/2026 15:53 +00:00
Notice dispatch date (eSender):	22/01/2026 15:53 +00:00
Languages in which this notice is officially available:	English

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