

02/09/2025

1. Buyer

1.1 Buyer

Official name : Technische Universiteit Eindhoven

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1 Procedure

Title: Staff Learning Platform

Description: The TU/e has an ambition to grow student numbers in key departments while it retains or even improves its ranking as a top technical university. In the current institutional strategy, TU/e aims to become the top ranked university in the Netherlands operationally by 2030. This means our faculty will grow and need to develop, our professional staff will need to continuously learn and upskill, and the L&D department will need to meet these needs to scale, offer effective and personalized solutions, on-time knowledge and tools, and the latest in learning technology. The intended deliverable of this project, a learning platform, is a key piece of the infrastructure TU/e needs in order to reach these ambitions. The future desired state can be summarized as follows: 'One online, user-centric, easy-to-use platform for all TU/e staff which hosts all L&D digital content, HR support, safety and compliance trainings, from all service departments, and manages all learning management support sy This Agreement has an initial term of 4 years. The initial term starts after the Turnkey Delivery of the IT solution and it has been put into operation. After this initial term, the Client has the unilateral option to extend the Agreement 3 times for a period of 2 years.

Procedure identifier: 2af05f2b-3ee7-40d1-8268-dbce832d5498

Internal identifier: PCM2025/1982549

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

2.1.2 Place of performance

Country subdivision (NUTS): Zuidoost-Noord-Brabant (NL414)

Country: Netherlands

Additional

information: Eindhoven

2.1.4 General information

Additional information: The dispatch of the 1st Memorandum of Information is postponed from September 1st 2025 to September 10th 2025. As a result, the tender schedule has been changed. See the dashboard for the new deadlines.

Legal basis:

Directive 2014/24/EU

5. Lot

5.1 Lot technical ID: LOT-0000

Title: Staff Learning Platform

Description: The TU/e has an ambition to grow student numbers in key departments while it retains or even improves its ranking as a top technical university. In the current institutional strategy, TU/e aims to become the top ranked university in the Netherlands operationally by 2030. This means the TU/e will grow and need to develop, our professional staff will need to continuously learn and upskill, and the L&D department will need to meet these needs to scale. The intended deliverable of this project, a Staff Learning Platform, is a key piece of the infrastructure TU/e needs in order to reach these ambitions. The future desired state can be summarized as follows: 'One online, user-centric, easy-to-use platform for all TU/e staff which hosts all L&D digital content, HR support, safety and compliance trainings, from all service departments, and manages all learning management support systems, data and processes.' The system must be able to support the present number of users, as well as being able to support the ambition of TU/e to increase its staff numbers – therefore increasing the number of learners and administrators on the platform. At go-live (July 1st 2026) we expect there to be 7700 users and this is likely to increase to 8500 users by 2030. The Agreement has an initial term of four (4) years. The initial term starts after the successful completion of the Turnkey Delivery of the IT solution. After this initial term, the Client has the unilateral option to extend the Agreement three (3) times for a period of two (2) years. After these extension options have also been purchased by the Client, the Agreement can be extended for a period of twelve months each time by mutual consent of the Parties.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

5.1.2 Place of performance

Country subdivision (NUTS): Zuidoost-Noord-Brabant (NL414)

Country: Netherlands

Additional information: Eindhoven

5.1.3 Estimated duration

Start date: 01/12/2025

Duration end date: 01/12/2029

5.1.6 General information

Reserved participation: Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.8 Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10 Award criteria

Criterion:

Type: Price
Name: Price
Description: See Request for proposal
Category of award threshold criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality
Name: Quality
Description: See Request for proposal
Category of award threshold criterion: Weight (points, exact)

Award criterion number: 75

5.1.11 Procurement documents

Deadline for

requesting additional information: 22/09/2025 17:00 +02:00

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/391088>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/391088>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 16/10/2025 11:00 +02:00

Deadline until which the tender must remain valid: 3 Month

Information about public opening:

Opening date : 16/10/2025 11:05 +02:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: Technische Universiteit Eindhoven - Distric Court s'-Hertogenbosch

Organisation providing additional information about the procurement procedure: Technische Universiteit Eindhoven

Organisation providing more information on the review procedures: Technische Universiteit Eindhoven

Organisation receiving requests to participate: Technische Universiteit Eindhoven

8. Organisations

8.1 ORG-0001

Official name : Technische Universiteit Eindhoven

Registration number: 381687890

Postal address : Groene Loper 5

Town: Eindhoven

Postcode: 5612 AE

Country subdivision (NUTS): Zuidoost-Noord-Brabant (NL414)

Country: Netherlands

Contact point : Mevrouw N.M. Poulissen

Email: n.m.poulissen@tue.nl

Telephone: +31 628832566

Internet address: <http://www.tue.nl>

Other contact points:

Official name : Distric Court s'-Hertogenbosch

Postal address : Leeghwaterlaan 8

Town: Den Bosch

Postcode: 5223 BA
Country subdivision (NUTS): Zuidoost-Noord-Brabant (NL414)
Country: Netherlands
Email: inkoop@tue.nl
Telephone: +31 883621000
Internet address: <http://www.tue.nl>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed: 44bcc8cf-c7b6-4ef3-9e5a-9b95233c14ef-01

Main reason for change: Information updated

Description: The dispatch of the 1st Memorandum of Information is postponed from Septembre 1st 2025 to Septembre 10th 2025. As a result, the tender schedule has been changed. See the dashboard for the new deadlines.

Notice information

Notice identifier /version: e79e5a07-56be-4257-b8a1-afdd26d0dc4a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date : 02/09/2025 11:25 +02:00

Languages in which this notice is officially available: English