



Memorandum of Information European tender HR Service Provider Ghana

Date: 29-08-2025

In this Memorandum of Information, the contracting authority provides answers to the questions asked and remarks posted in the context of the above-mentioned European tender. This Memorandum of Information forms an integral part of the tender document (with reference 202505124

Question	Chapter/ Paragraph from the selection instructions/the tender document	Question	Answer
		<p>While reviewing the draft Data Processing Agreement, we noted the statement: <i>"The supplier has a valid ISO-27001 (or equal) certification and the entire lifecycle of the cloud application falls within the scope of this certification."</i></p> <p>We would be grateful for your clarification on this point. As we do not currently hold this certification and would like to know if this affect our eligibility to participate in the tender process?</p>	<p>We wish to clarify that while holding an ISO-27001 (or an equivalent) certification is certainly considered best practice and provides assurance regarding information security management, it is not in itself an absolute prerequisite for participation in this tender process. We therefore still encourage you to complete your submission.</p>
		<p>We would like to know how we can upload the filled procurement documents for HR Service Provider Ghana</p>	<p>All submissions have to be completed via TenderNed. Please ensure to make an account on the website. The full information on submitting a bid can be found on the TenderNed instruction page: Submitting a tender in an open procedure TenderNed. If you have any functional or technical questions regarding TenderNed, you can contact the TenderNed service desk on weekdays between 08:30 and 17:00 CET on 0800-8363376 or via servicedesk@tenderned.nl. You can also consult TenderNed</p>

			voor ondernemingen TenderNed or TenderNed for foreign businesses TenderNed.
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