1. Buyer

1.1 Buyer

Official name:	Universiteit Twente
Legal type of the buyer:	Body governed by public law
Activity of the contracting authority:	Education

2. Procedure

2.1 Procedure

Title:	European Tender Survey Tool
Description:	The UT aims to purchase, for the duration of the contract, the right to use a Survey Tool (Software as a Service - SaaS), including the implementation of the tool and support from the supplier. The Survey Tool will be available to all UT employees and students for creating questionnaires, conducting surveys and analysing/exporting results. The Survey Tool will be used for a wide range of purposes such as evaluating education, events, and conducting academic research.
Procedure identifier:	e516f830-6108-454e-984e-cfea3bfc83da
Previous notice:	b318190d-4a56-4033-ac07-604902a3fb79-01
Internal identifier :	EB-OUT 6519
Type of procedure:	Open

2.1.1 Purpose

Main nature of the contract:	Supplies
Main classification (cpv):	48460000 Analytical, scientific, mathematical or forecasting software package

2.1.2 Place of performance

Country:	Netherlands

Anywhere in the given country

Additional information:	Zie documentatie

2.1.3 Value

Estimated value excluding VAT:	165 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1 Lot technical ID: LOT-0000

Title:	European Tender Survey Tool
Description:	The UT aims to purchase, for the duration of the contract, the right to use a Survey Tool (Software as a Service - SaaS), including the implementation of the tool and support from the supplier. The Survey Tool will be available to all UT employees and students for creating questionnaires, conducting surveys and analysing/exporting results. The Survey Tool will be used for a wide range of purposes such as evaluating education, events, and conducting academic research.

Internal identifier

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:	EB-OUT 6519

5.1.1 Purpose

Main nature of the contract:	Supplies
Main classification (cpv):	48460000 Analytical, scientific, mathematical or forecasting software package

5.1.2 Place of performance

Country:	Netherlands

Anywhere in the given country

Additional information:	Zie documentatie

5.1.3 Estimated duration

Start date:	01/04/2025
Duration end date:	31/03/2030

5.1.4 Renewal

Maximum renewals:	5
Other information about renewals:	can be unilaterally extended by the Client for 5 x 1 years (with a three-month notice period).

5.1.5 Value

Estimated value excluding VAT:	165 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA) :	no

5.1.7 Strategic procurement

5.1.10 Award criteria

Criterion:	
Type:	Quality
Name:	G1 programme of requirements
Description:	See descriptive document
Category of award threshold criterion:	Weight (points, exact)
Award criterion number:	25
Criterion:	
Type:	Quality
Name:	G2 User support
Description:	See descriptive document

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Category of award threshold criterion:	Weight (points, exact)
Award criterion number:	15
Criterion:	
Type:	Quality
Name:	G3: Demonstration
Description:	See descriptive document
Category of award threshold criterion:	Weight (points, exact)
Award criterion number:	25
Criterion:	
Type:	Price
Name:	Price
Description:	See descriptive document
Category of award threshold criterion:	Weight (points, exact)
Award criterion number:	35

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation:	Rechtbank Overijssel
Information about review deadlines:	Deadline was on the 6 of march

6. Results

Value of all contracts awarded in this notice:	101 000 Euro

6.1 Result lot Identifier: LOT-0000

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name:	Crowdtech B.V.

Tender:

Tender identifier:	EB-OUT 6519
Identifier of lot or group of lots:	LOT-0000

Value of the

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tender:	201 000 Euro
Subcontracting:	No
Contract information:	
Identifier of the contract:	EB-OUT 6519
Date of the conclusion of the contract:	01/04/2025

6.1.4 Statistical information

Summary of the review requests the buyer received:

Number of complainants:	0

Received tenders or requests to participate:

Type of received submissions:	Tenders
Number of tenders or requests to participate received:	2

8. Organisations

8.1 ORG-0001

Official name:	Universiteit Twente
Registration number:	50130536
Postal address:	Drienerlolaan 5
Town:	Enschede
Postcode:	7522NB
Country subdivision (NUTS):	Twente (NL213)
Country:	Netherlands
Contact point:	Camilio Delfgaauw
Email:	c.delfgaauw@utwente.nl
Telephone:	+31534891512
Internet address:	https://www.utwente.nl
Buyer profile:	https://s2c.mercell.com/buyer/16033

Roles of this organisation:

Buyer

8.1 ORG-0002

Official name:	Rechtbank Overijssel
Registration number:	82940525
Town:	Almelo
Postcode:	7607 GB
Country subdivision (NUTS):	Twente (NL213)
Country:	Netherlands

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Email:	communicatie.rb-ove@rechtspraak.nl
Telephone:	(+31)0883611042
Roles of this organisation:	
Review organisation	

8.1 ORG-0003

Official name:	Crowdtech B.V.
Size of the economic operator:	Micro, small, or medium
Registration number:	53532031
Postal address:	Generaal Vetterstraat 82
Town:	Amsterdam
Postcode:	1059BW
Country subdivision (NUTS):	Groot-Amsterdam (NL32B)
Country:	Netherlands
Contact point:	Daniel Nokes
Email:	d.nokes@crowdtech.com
Telephone:	+310623027394
Roles of this organisation:	
Tenderer	
Winner of these lots:	LOT-0000

Notice information

Notice identifier /version:	cedf5332-b7a5-4b53-8e57-88e7fac45fa3 - 02
Form type:	Result
Notice type:	Contract or concession award notice – standard regime
Notice dispatch date:	02/07/2025 12:39 +00:00
Notice dispatch date (eSender):	02/07/2025 12:40 +00:00
Languages in which this notice is officially available:	English

Rijksoverheid