

Algemene informatie

Aanbesteding: Erasmus MC IPScore Automated System
Aanbestedende Dienst: Erasmus MC
Referentie: -

Toelichting:

Vraag en antwoord

Ref.nr.	Onderwerp:
1	PvE Liquidhandler Requirements, number 12

Vraag:

"This question can only be answered by (or in cooperation with) the integrator vendor (lot 1). They are in control of the whole process, including all plate, reagent, disposables, etc handling and timings.
Can you remove this requirement from Lot 3 of the tender?
Or indicate what needs to be on (or connected to) the liquidhandler deck in what capacity?"

Antwoord:

We cannot remove this requirement, as it is essential that the liquid handler is compatible with the specific type of process it needs to support, particularly in a high-throughput setting. The system must be capable of accommodating the necessary lab culture ware, reagents, disposables, and timing requirements as outlined in the SOP to ensure seamless and efficient execution of each expansion step. This compatibility is crucial for ensuring reliability, accuracy, and the overall success of the automated workflow.

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen:	P3 Liquid handler
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Beantwoord op:	7 jul. 2025
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Ref.nr.	Onderwerp:
2	PvE Liquidhandler Requirements, number 13

Vraag:

"This question can only be answered by (or in cooperation with) the integrator vendor (lot 1). They are in control of the whole process, including all plate, reagent, disposables, etc handling and timings.

Can you remove this requirement from Lot 3 of the tender?

Or indicate what needs to be on (or connected to) the liquidhandler deck in what capacity?"

Antwoord:

"This point is not meant to prescribe a specific configuration but to confirm that the proposed system can meet the throughput, timing, and functional requirements described in the SOP.

As per the tender conditions, responses should come from the liquid handler supplier alone. Therefore, we ask that you provide a clear explanation of how your system, in its standard or available configurations, can support this workload. "

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen:

P3 Liquid handler

Beantwoord op:

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Ref.nr.

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Onderwerp:

PvE Liquidhandler Requirements, number 37

Vraag:

"Do you mean 24 clock-hours, 365 days a year? Or workingday hours (8 hours a day)?

Keep in mind that we currently cannot offer services on non-working days (weekend)."

Antwoord:

"Please note that the formal tender requirement for on-site repair within 24 hours applies to regular working days and hours only. However, in addition to this, we have included several desired (non-KO) wishes to encourage suppliers to provide enhanced support, including:

An extended warranty and access to 24/7 technical support to ensure

uninterrupted system functionality.

Availability of the supplier for at least 75% of a 24-hour period, including outside of standard business hours, for faults and issues related to the platform.

For critical system failures, a desirable response time of within 2 hours and resolution within 24 hours, or the ability to provide remote troubleshooting. These wishes are not KO criteria but are intended to guide suppliers towards offering higher levels of service and support. We hope this clarifies the expectations. Please include information on how your proposal addresses these wishes."

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen:

P3 Liquid handler

Beantwoord op:

7 jul. 2025

Ref.nr.

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Onderwerp:

PvE Liquidhandler Requirements, number 50

Vraag:

Which SAT test are meant? SAT tests for liquidhandler only (lot 3)? Or SAT test for the complete system, including imager and integrator work (lot 1 and 2)?

Antwoord:

The SAT test is only for the liquid handler and not for the complete system.

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen:

P3 Liquid handler

Beantwoord op: 7 jul. 2025

Ref.nr.

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Onderwerp:

PvE Liquidhandler Requirements, number 57

Vraag:

"This question can only be answered by (or in cooperation with) the integrator vendor (lot 1). They are in control of the whole process, including all plate, reagent, disposables, etc handling and timings.

Can you remove this requirement from Lot 3 of the tender?"

Antwoord:

This point is not meant to prescribe a specific configuration but to confirm that the proposed system can meet the throughput, timing, and functional requirements described in the SOP.

As per the tender conditions, responses should come from the liquid handler supplier alone. Therefore, we ask that you provide a clear explanation of how your system, in its standard or available configurations, can support this workload.

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen:

P3 Liquid handler

Beantwoord op: 7 jul. 2025

Ref.nr.

7

Onderwerp:

PvE Liquidhandler Wishes, number 14

Vraag:

Can you confirm you mean Liquidhandler instead of Imager in this sentence?

Antwoord:

We are sorry for the mix up. It is indeed concerns Liquid Handler.

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen:

P3 Liquid handler

Beantwoord op:

7 jul. 2025

Ref.nr.

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Onderwerp:

PvE Imager Requirements, number 18

Vraag:

Our imaging software is an open and flexible software programme. It does not include different groups and roles. Can you remove/change this requirement?

Antwoord:

While we understand your software is open and flexible, user roles and access control are important for data integrity and traceability. If your system doesn't support this directly, please describe any alternative measures (e.g., audit trails or external controls) that address the intent of the requirement.

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen:

P2 Imager

Beantwoord op:

7 jul. 2025

Ref.nr.

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Onderwerp:

PvE Imager Requirements, number 19

Vraag:

Our imaging software is an open and flexible software programme. It does not include different groups and roles. Can you remove/change this

requirement?

Antwoord:

While we understand your software is open and flexible, user roles and access control are important for data integrity and traceability. If your system doesn't support this directly, please describe any alternative measures (e.g., audit trails or external controls) that address the intent of the requirement.

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen: P2 Imager

Beantwoord op: 7 jul. 2025

Ref.nr.

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Onderwerp:

PvE Imager Requirements, number 22

Vraag:

There is no audit trail option available in the imaging software. Can you remove this requirement?

Antwoord:

While we understand your software is open and flexible, user roles and access control are important for data integrity and traceability. If your system doesn't support this directly, please describe any alternative measures (e.g., audit trails or external controls) that address the intent of the requirement.

Fase:

Inschrijffase

Inschrijfronde:

Inschrijfronde 1

Vragenronde:

Vragenronde 1

Percelen: P2 Imager

Beantwoord op: 7 jul. 2025