

Algemene informatie

Aanbesteding: Kogelcomponent Ballistisch Informatiesysteem
Aanbestedende Dienst: Inkoop Uitvoeringscentrum Dienst Justitiële Inrichtingen (IUC DJI)
Referentie: NFI-KOGELCOMP-24

Toelichting:

Vraag en antwoord

Ref.nr. **Onderwerp:**
1 Questions

Vraag:

• Document: Tendering guidelines ET Bullet Component NFI
8 2.2.3 Could the Client kindly confirm if the bullet acquisition and analysis station will be installed at the Den Haag site? If not, please provide the intended installation location.

Antwoord:

Yes, both the bullet acquisition and the analysis station will be at the same location in The Hague. Nederlands Forensisch Instituut, Laan van Ypenburg 6, 2497 GB Den Haag

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2 Document: Tendering guidelines ET Bullet Component NFI. Page 8, clause 2.2.3

Vraag:

The lifecycle of the bullet acquisition and analysis stations is seven (7) years, after which compatibility issues with the installed system may arise. We will continue to provide support on a best-effort basis and make every effort to supply replacement parts to keep the equipment operational if the Client requests to extend support up to 10 years. However, please note that some components could be discontinued and will no longer be commercially available from manufacturers.

Antwoord:

This risk is acceptable to the Contracting Authority.

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Onderwerp:

Document: Tendering guidelines ET Bullet Component NFI. Page 9, clause 2.3

Vraag:

Could the Client kindly confirm if they will accept the solution as a complete turnkey solution, in which the bullet acquisition and analysis stations include one (1) training at customer site, e-learning, preventive and adaptive hardware maintenance, preventive and adaptive software maintenance, and corrective maintenance under the warranty services? In the Form D pricing sheet, these elements will be marked as “included.”

Antwoord:

The Contracting Authority agrees.

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Onderwerp:

Document: Annex 1 Requirements ET Bullet Component NFI. Page 3, clause 11

Vraag:

We inform that the components of our system, currently support the export of ballistic images in X3P format, including the OpenFMC extension for firearms data. However, the import of X3P files is part of the systems development roadmap and is prioritized for a release planned in 2025.

Could the Client confirm if this is acceptable under these conditions?

Antwoord:

The Contracting Authority confirms that this is acceptable, provided that the release is in 2025.

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Onderwerp:

Document: Annex 1 Requirements ET Bullet Component NFI. Page 3, clause 15

Vraag:

We request assistance in confirming the required number of exhibits, as there is a discrepancy between two documents. The Tendering guidelines ET

Bullet Component NFI, sheet 13, clause 4.4.3, mentions 15,000 exhibits, while Annex 1 Requirements ET Bullet Component NFI, sheet 3, requirement 15, specifies 25,000 exhibits. Could the Client please confirm the correct requirement?

Currently, the data hub installed in the Netherlands, can store approximately 18,000 samples. If 25,000 exhibits are required, the data hub will need an upgrade.

Antwoord:

The correct requirement is 15,000 exhibits.

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Onderwerp:

Document: Annex 1 Requirements ET Bullet Component NFI. Page 3, clause 16

Vraag:

We confirm that the System exports and imports images, including metadata, to various formats. However, our system does not export to TIFF; other image formats can be converted to TIFF using external software tools. Additionally, we export images in JPEG2000 (JP2) format. Other formats available for export include Portable Network Graphics (PNG) and Binary (RAW). For 3D data, Forensic Technology also supports exports in XML 3D Surface Profile (X3P/OpenFMC).

Antwoord:

The Contracting Authority agrees that TIFF is not required.

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Onderwerp:

Document: Annex 1 Requirements ET Bullet Component NFI. Page 5, clause 51

Vraag:

We kindly inform that the noise reduction function is not applicable to our system.

Antwoord:

The Contracting Authority agrees, provided that your system contains other functions to improve the quality of the image. These will be tested.

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Onderwerp:
Document: Annex 6 General Government Terms and Conditions for IT Contracts 2022 (ARBIT-2022) . Page 9-10, clause 8.1 and 8.2

Vraag:
These clauses are not applicable to us because our system and its components were not developed specifically for the Contracting Authority, nor under its supervision or instructions. Instead, they are standard products developed and owned by us. Therefore, the intellectual property rights remain with us, and only a non-exclusive right of use is granted to the Contracting Authority as specified in the contract.

Antwoord:
The Contracting Authority agrees.

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Onderwerp:
Document: Annex 6 General Government Terms and Conditions for IT Contracts 2022 (ARBIT-2022) . Page 11, clause 11

Vraag:
We respectfully request the possibility of implementing payment milestones. We propose an advance payment of 50%, with the remaining 50% payable within 30 days upon delivery of the certificates of conformity to the Client. Could the Client please confirm if this payment structure would be acceptable?

Antwoord:
The Contracting Authority does not agree. It is not the policy of the Contract Authority to do advance payments. Full payment will take place after Acceptance.

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Onderwerp:
Document: Annex 6 General Government Terms and Conditions for IT Contracts 2022 (ARBIT-2022) . Page 14, clause 16.3

Vraag:

We kindly request to the Customer to provide the draft of the bond in accordance with the Central Government Financials Management. In any case, could it be processed by a Canadian bank?

Antwoord:

This not applicable. See previous question No. 9.

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Onderwerp:

Document: Annex 6 General Government Terms and Conditions for IT Contracts 2022 (ARBIT-2022) . Page 18, clause 26.2

Vraag:

We respectfully request that the liability cap be limited to the total contract value

Antwoord:

The Contracting Authority agrees.

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Onderwerp:

Document: Annex 2 Wishes ET Bullet Component NFI. Page 2-7, wish 1 and 2

Vraag:

We respectfully request that testing be conducted at the existing NFI Den Haag site (internal reference site 001NL), where we will provide the bullet acquisition station and temporarily add an additional bullet station unit. Could the Client please confirm if this arrangement is acceptable?

Antwoord:

Yes, this is acceptable, provided the one phase 230V power supply or the existing system at the premises of NFI is sufficient.

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Onderwerp:

Tendering guidelines. Clause 3.2

Vraag:

Could you please confirm the scope described in Tendering guidelines ET Bullet Component NFI (english version). we noted that in Dutch version the clauses 3.2 Duration of the Agreement differ from each other. based on the Dutch version of the document we understand that the 10 years refer to the lifecycle of the system and that the warranty period requested is of 12 months.

Antwoord:

The Contracting Authority does not understand your question, since the Agreement period in both documents is 10 years and there is not a word about a warranty period in these documents. The warranty period is one year, which is mentioned in Annex 1 Requirements. The warranty period is the first year of the Agreement period.

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