

26/03/2024

1. Buyer

1.1 Buyer

Official name : Invest International B.V.
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Economic affairs

2. Procedure

2.1 Procedure

Title: B.03.004.2024 European tender for the implementation, maintenance and support of a KYC solution
Description: Invest International intends to award a contract for the implementation, maintenance and support of a KYC tool, with integrated ongoing screenings and a workflow functionality. The contract has an initial term of 2 years, with the possibility of extending the contract by 2 times 1 years. 342.000
Procedure identifier: 2c4f4a0f-aa11-423e-842a-b48baa9962d2
Type of procedure: Open
The procedure is accelerated: No

2.1.1 Purpose

Nature of the contract: Services
Main classification(cpv): 72200000Software programming and consultancy services

2.1.2 Place of performance

Country: Netherlands
Anywhere in the given country

2.1.4 General information

Legal basis:
Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:
The tenderer must submit tenders for all lots

2.1.6 Grounds for exclusion

Purely national exclusion grounds: Exclusion grounds are defined in the procurement documents or in TenderNed

5. Lot

5.1 Lot: LOT-0000

Title: European tender for the implementation, maintenance and support of a KYC solution

Description: Please refer to the Tender documents.

Internal
identifier: 1

5.1.1 Purpose

Nature of the
contract: Services

Main
classification(72200000 Software programming and consultancy services
cpv):

Options:

Description
of the options Please refer to the tender document.
:

5.1.2 Place of performance

Country: Netherlands

Anywhere in the given country

Additional
information:

5.1.3 Estimated duration

Start date: 2024-07-01+02:00

End date: 2026-07-01+02:00

5.1.4 Renewal

Maximum
renewals: 2

The buyer
reserves the
right for
additional
purchases The contract includes a possible extension of 2 times 1 year.
from the
contractor, as
described
here:

5.1.5 Value

Estimated
value
excluding 342 000EUR
VAT:

5.1.6 General information

Reserved
participation: Participation is not reserved.

The names
and
professional
qualifications

of the staff assigned to perform the contract must be given:

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

5.1.9 Selection criteria

Criterion:

Type: Other

Name: E1 Agreement on the tender documents and the tender procedure to be followed.

Description: The Contractor has taken note of the 'Tender Document' and the accompanying appendices, as included in the folder 'Tender Documents'. The Contractor agrees with the contents of these Tender Documents, including the procedure followed and the description of the assignment.

Use of this criterion: Used

Criterion:

Type: Suitability to pursue the professional activity

Name: E2 European Single Procurement Document (ESPD)

Description: The Contractor completes and signs the ESPD. The ESPD is attached as Appendix 1 in the folder 'Tender Documents'.

Use of this criterion: Used

Criterion:

Type: Other

Name: E3 Suitability requirements (appendix 2)

Description: The Contractor agrees with and meets the requirements of suitability regarding technical and professional competence as added as appendix 2 in the folder 'Tender Documents'.

Use of this criterion: Used

Criterion:

Type: Suitability to pursue the professional activity

Name: E4 Registration Chamber of Commerce

Description: The Contractor is registered in the national Chamber of Commerce of the country of origin, in accordance with the relevant conditions as described in appendix 2 'Suitability Requirements'.

Use of this criterion: Used

Criterion:

Type: Other

Name: E5 The winning Contractor, submits the following documents:

1. Declaration of Conduct for Tendering (in Dutch: gedragsverklaring aanbesteden (GvA)).
2. Tax authority statement.
3. Draft Contract/Agreement and draft Data Processing Agreement.
4. Copy Liability Insurance Policy.
5. Signed KYS Format (Appendix 8).
- 6.

Description:

Formats Reference (Appendices 3 a and b). 7. Copy Certificate ISO 9001: 2015 or comparable. 8. Copy Certificate ISO 27001: 2013 or comparable. 9. Sustainability or ESG Policy.

Use of this criterion:

Used

Criterion:

Type: Technical and professional ability

Name: E6 Key competences (Appendix 2)

Description: The Contractor proves that he has sufficient qualities to be able to properly execute this assignment (as described in appendix 2), in accordance with the relevant conditions as described in appendix 2 'Suitability Requirements'.

Use of this criterion:

Used

Criterion:

Type: Other

Name: E7 Sustainability Code of Conduct (Appendix 9)

Description: The contractor declares that in the performance of his work he complies with the rules as described in Appendix 9: 'Code of Conduct sustainability'. To this end, the contractor shall complete Appendix 9a which can be found in the folder "Tender Documents".

Use of this criterion:

Used

Criterion:

Type: Technical and professional ability

Name: E8 Requirements

Description: The Contractor agrees with the Requirements as attached as appendix 4 in the folder 'Tender Documents'.

Use of this criterion:

Used

Criterion:

Type: Other

Name: E9 ARBIT 2022 (appendix 6)

Description: The Contractor conforms to the ARBIT 2022 (appendix 6) which is included in the folder 'Tender Documents'. This means that only the conditions applied by Invest International are applicable to this assignment. The proposal of the Contractor does not refer (in part) to other legal conditions, not even if they do not contradict our conditions. If the Contractor is unable to agree with one or more articles, he can propose alternative formulations during the question round. We will indicate in the memorandum of information whether it can agree to any alternative formulations. The winning Contractor provides a Draft Contract/Agreement and draft Data Processing Agreement after the send date of the award decision.

Use of this criterion:

Used

Criterion:

Type: Other

Name: E10 Holding Statement (appendix 7)

Description: This Holding Statement must be validly completed and signed by the Contractor (in whatever composition). This appendix can be found in the folder 'Tender Documents'.

Use of this criterion: Used

Criterion:

Type: Other

Use of this criterion: Not used

5.1.10 Award criteria

Criterion:

Type: Quality

Name: The KYC solution

Description: Please refer to 5.4.1 of the Tender document.

Weight (points, exact): 30

Criterion:

Type: Quality

Name: Maintenance, support and service levels

Description: Please refer to 5.4.2 of the Tender document.

Weight (points, exact): 20

Criterion:

Type: Quality

Name: Demonstration

Description: Please refer to 5.4.3 of the Tender document.

Weight (points, exact): 25

Criterion:

Type: Price

Name: Price - the total price offered (excluding VAT)

Description: Please refer to 5.5 of the Tender document and the Pricing sheet in Appendix 5.

Weight (points, exact): 25

5.1.11 Procurement documents

Deadline for requesting additional information: 2024-04-11+02:0010:00:00+02:00

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/330612>,

5.1.12 Terms of procurement

Terms of submission:

Electronic submission:	Required
Address for submission:	https://www.tenderned.nl/aankondigingen/overzicht/330612
Languages in which tenders or requests to participate may be submitted:	Dutch
Electronic catalogue:	Not allowed
Variants:	Not allowed
Description of the financial guarantee:	Holding Statement (appendix 7)-ARBIT 2022 (appendix 6)-Sustainability Code of Conduct (Appendix 9)-The winning Contractor, submits the following documents:- Suitability requirements (appendix 2)-Agreement on the tender documents and the tender procedure to be followed.
Deadline for receipt of tenders:	2024-05-07+02:0010:00:00+02:00
Deadline until which the tender must remain valid:	6MONTH
Information about public opening:	
Date/time:	2024-05-07+02:0010:01:00+02:00
Terms of contract:	
Electronic invoicing:	Required

5.1.15 Techniques

Framework agreement:
No framework agreement

Information about the dynamic purchasing system
No dynamic purchase system

Electronic auction:

5.1.16 Further information, mediation and review

Review organisation: Invest International B.V.

Organisation providing additional information about the procurement procedure:
Organisation

providing
more information
on the review
procedures:
Organisation
receiving
requests to
participate:

Invest International B.V.

Invest International B.V.

8. Organisations

8.1 ORG-0001

Official name : Invest International B.V.
Registration number: 468010083
Postal address : Bezuidenhoutseweg 12
Town: 's-Gravenhage
Postcode: 2594AV
Country subdivision (NUTS): Agglomeratie 's-Gravenhage(NL332)
Country: Netherlands
Contact point: Ilona van der Kaaij
Email: procurement@investinternational.nl
Telephone: +31 625305011
Internet address: <http://www.investinternational.nl>

Other contact points:

Official name : Rechtbank Den Haag
Town: Den Haag
Country subdivision (NUTS): Extra-Regio NUTS 3(NLZZZ)
Country: Netherlands
Email: procurement@investinternational.nl
Internet address: <https://www.rechtspraak.nl/organisatie-en-contact/organisatie/rechtbanken/rechtbank-den-haag>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

11. Notice information

11.1 Notice information

Notice
identifier 5a4cf906-82c0-4c13-8ab9-f112a3b51e87-01
/version:
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice
dispatch date: 2024-03-26+01:0018:51:43.203025+01:00
Languages in
which this
notice is English
officially
available:

11.2 Publication information