

Additional Information Notice

for

EU Tender Procedure (TN 447777): Development, servicing, maintenance, and marketing in relation to the SourceUp.org online platform*published on 15 March 2024*

No.	Section and page no. to which the question refers	Quote of the text to which the question refers	Question	Answer
1	Tender Guidelines, Section 5.3.1. point d)	<i>The requirements for these references are stated in Chapter 5.3. (Suitability Requirements). In case of a Consortium, this information must be provided by the Consortium partner who has performed the reference project.</i>	For the avoidance of doubt and error, could you please clarify to us if IDH requires the references for Suitability Requirements to be provided in a separate deliverable / document or integrated in the narrative proposal per requirement?	The Applicant is expected to provide the references for the Suitability requirements as an annex to the Narrative Proposal. However, in the Narrative Proposal, the Applicant shall clearly indicate which reference/annex validates the requirements stipulated in the objectives of the Narrative Proposal.

2	Tender Guidelines, Section 5.3.1. a), General company profile requirements	<i>For the financial profile of the applicant the audited financial statements (a non-audited statement can also be submitted in the absence of an audited statement) needs to be submitted.</i>	Shall the financial statements be submitted directly with the submission of the tender subscription, or that these are documents which need to be provided upon request within the given timeframe?	The Contracting Authority clarifies that those documents need to be submitted along with the other tender documents (Narrative Proposal and its annexes, UEA form etc. – see the full list under Section 5.3.1.).
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3	General – Contracting template		Will a contracting template (for both Framework Agreement and Service Level Agreement) will be shared by Contracting Authority?	The Contracting Authority has outlined the core (and non-negotiable) elements of the Framework Agreement under Section 3.7.1. of the Tender Guidelines. The Contracting Authority will not share a Framework Agreement (FA) template at this point of the tender procedure. The FA template will be shared with the winning Applicant. Regarding the Service Level Agreement (SLA), the Contracting Authority has requested the Applicants to provide their SLA templates to be reviewed as a part of the tender procedure.
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