# Contract notice - utilities

## Services

Directive 2014/25/EU

### Section I: Contracting entity

#### I.1) Name and addresses

Official name:
NS Groep N.V.
National ID:
41680548
Postal address:
Laan van Puntenburg 100
Town:
UTRECHT
NUTS code:
NL
Postal code:
3511ER
Country:
NL
Contact person:
Lowi Vervoorn
Telephone:
+31 886713319
E-mail:
procurementsupport@ns.nl
Fax:
-

**Internet address(es)**

Main address:
http://www.ns.nl
Address of the buyer profile:
-

#### I.2) Joint procurement

-

#### I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at:
https://www.tenderned.nl/aankondigingen/overzicht/287775/details

**Additional information can be obtained from**

another address:

Official name:
Questions can be asked on Ariba Sourcing. Access to Ariba can be requested by sending an email, including the contact details of your organization, to procurementsupport@ns.nl



Rijksoverheid

National ID:
-
Postal address:
Laan van Puntenburg 100
Town:
Utrecht
NUTS code:
NL
Postal code:
3511 ER
Country:
NL
Contact person:
NS Group N.V.
Telephone:
+31 886713319
E-mail:
procurementsupport@ns.nl
Fax:
-

**Internet address(es)**

Main address:
http://www.nsprocurement.nl/en/contact/
Address of the buyer profile:
-

**Tenders or requests to participate must be submitted**

electronically via:
https://www.tenderned.nl/aankondigingen/overzicht/287775/details
to the following address:

Official name:
The tender must be submitted on Ariba Sourcing. Access can be requested by sending an email, including the contact details of your organization, to procurementsupport@ns.nl.
National ID:
-
Postal address:
Laan van Puntenburg 100
Town:
Utrecht
NUTS code:
NL
Postal code:
3511 ER
Country:
NL
Contact person:
NS Group N.V.
Telephone:
+31 886713319
E-mail:
procurementsupport@ns.nl
Fax:
-



Rijksoverheid

#### Internet address(es)

Main address:
http://www.nsprocurement.nl/en/contact/
Address of the buyer profile:
-

### I.6) Main activity

- Other activity: Transport by rail

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

NS ComIT - Conversational Platform (CP) 2023
Reference number: Doc3677435722

#### II.1.2) CPV code(s)

Main code:
72000000 - IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning
Supplementary code:
-

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

NS undertakes this procurement to conclude a contract for (i) the development of a Conversational Platform (CP) that has to be integrated into the existing NS IT environment and (ii) provision of various related services. This procurement is intended to award this contract on the basis of evaluation criteria aimed at securing the tender with the best price to quality ratio.

#### II.1.5) Estimated total value

Value excluding VAT: - Currency: -

#### II.1.6) Information about lots

This contract is divided into lots: no

### II.2) Description

#### II.2.1) Title

-
Lot No: -

#### II.2.2) Additional CPV code(s)

-

#### II.2.3) Place of performance



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NUTS code:
NL NEDERLAND

Main site or place of performance:
-

**II.2.4) Description of the procurement:**

(nature and quantity of works, supplies or services or indication of needs and requirements)
See Selection Guidelines

**II.2.5) Award criteria**

Criteria below
Quality criterion
Name: Quality
Weighting: 0
Price
Weighting: 0

**II.2.6) Estimated value**

Value excluding VAT: - Currency: -

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36
This contract is subject to renewal: yes
Description of renewals:
The NS intends entering into an agreement for an initial period of 3 (three) years and a maximum extension period of 12 (twelve) years. The duration of each extension term shall be between twelve (12) months as a minimum and twenty-four (24) months as a maximum.

**II.2.9) Information about the limits on the number of candidates to be invited**

-

**II.2.10) Information about variants**

Variants will be accepted: no

**II.2.11) Information about options**

Options: yes
Description of options:
Extensions

**II.2.12) Information about electronic catalogues**

-

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information:**

-
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## Section IV: Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

-

#### IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

-

#### IV.1.6) Information about electronic auction

-

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: -

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 20/03/2023 Local time: 13:00

#### IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates:

Date: -

#### IV.2.4) Languages in which tenders or requests to participate may be submitted:

- EN

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

-

#### IV.2.7) Conditions for opening of tenders

-

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## Section VI: Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: no

### VI.2) Information about electronic workflows

-



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### VI.3) Additional information

-

### VI.4) Procedures for review

#### VI.4.1) Review body

Official name:
Rechtbank Midden Nederland
Postal address:
Vrouwe Justitiaplein 1
Town:
Utrecht
Postal code:
3511 EX
Country:
NL
E-mail:
midden-nederland@rechtspraak.nl
Telephone:
-
Internet address:
https://www.rechtspraak.nl/
Fax:
-

#### VI.4.2) Body responsible for mediation procedures

-

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures:
-

#### VI.4.4) Service from which information about the review procedure may be obtained

-

### VI.5) Date of dispatch of this notice

04/02/2023
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1. I: CONTRACTING ENTITY
2. II: OBJECT
3. IV: PROCEDURE
4. VI: COMPLEMENTARY INFORMATION



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