

Questions and Answers regarding the Market Consultation:

Telefonie voor justitiabelen en mogelijk overige diensten

Nr	Document	Reference	Question	Answer
1	Market consultation document	Page 3	In regard to the On-cell Telephony project (OTP) we would like to know, if the supplier is in charge of the connection (port) in the cell? What kind of connection is this (e.g. Ethernet, coax.)?	The supplier is in charge of the connection (port) in the cell. DJI is working on a major renovation project, in which the cabling is being modernized at each location. All locations except 4 , will have UTP 5 or higher by the end of 2024. There are currently various types of connections in use: - COAX - 2 wire intercom - UTP (CAT 3, 5 and 6) The other 4 institutions will follow in the years 2026, 2027 and 2028
2	Market consultation document	Page 4 art. 2.3.2	Could you please provide the BIO (Government Information Security Baseline) in order to get an insight into the standards of BPL2, BPL3 and BBN3?	BIO description is attached, BBN1, BBN2 and BBN3 are described on e.g. page 17 and 18. BBN1, BBN2 and BBN3 are all based on ISO27001 and ISO27002 requirements.
3	Market consultation document	Page 4 art. 2.3.2	"An additional requirement may be imposed at certain locations, namely the following: comply with BBN3 1, based on ISO27001 and ISO27002 requirements." Please provide all (functional, architectural and procedural) details of the requirements imposed by compliance with BBN3?	BBN2 focuses on threat <u>detection</u> by governments or organized criminal actors. BBN3 focuses on measures to <u>prevent</u> these types of threats from having an impact. No concrete measures are prescribed and we are curious to know if the market has any ideas in this area and what the vision is on this issue.
4	Market consultation document	Page 4 art. 2.3.2	Will the BBN3 requirement apply to telephone calls only, or also to video calling?	BBN3 requirements apply to telephone calls only.

5	Market consultation document	Page 6 art. 3.4	"The report will be made public. All participants grant the IUC DJI permission to use their response and other information and/or data provided by them as input for this report. Prices or other company-sensitive information will not be published;" Please add the statement "Prices or other company-sensitive information will not be published" to the Consultation principles and preconditions (Annexe A).	The proposed statement will be added to Annexe A.
6	Annex B - Response form	Page 2 question 6	"Misuse may take place if detainee A can call in the name or for the account of detainee B, or if detainee A has access to the telephone data of detainee B. Detainees must also be prevented from obtaining access to the data of employees. How do you believe such misuse can best be prevented?" Please clarify which "data of employees" this question refers to.	This is data stored or managed on a DJI workstation or accessible through that workstation.
7	Annex B - Response form	Page 2 question 7	"Do options exist to translate conversations, either when listening in on a conversation or afterwards? If so, what are these options comprised of and could you provide a cost estimate?" How many / which languages do you consider for translation?	In principle, it concerns 6 languages (English, German, French, Spanish, Arabic, Italian). DJI wants to be flexible, the specific languages will be determined at a later stage.
8	Annex B - Response form	Page 3 question 15	"Is it possible to hide the identity of the employees involved and any interlocutors from the detainee?" Please specify the exact roles of employees that would risk to expose their identity to detainees through the system?	It concerns the DJI employees directly involved in the videoconversation. For example: in the call set-up, while listening in on a conversation or afterwards.

9	Annex B - Response form	Page 3 question 15	"Is it possible to hide the identity of the employees involved and any interlocutors from the detainee?" Please specify who are "any interlocutors"?	It must be possible to hide the identity of some interlocutors. This concerns for example the identity of a civil servant interlocutor. In addition, situationally the identity of the chairperson (DJI employee) of the video conversation must be hidden from both the detainee and the interlocutor.
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