

CONTRACT NOTICE

Services

Directive 2014/24/EU

SECTION I: CONTRACTING AUTHORITY

I.1) NAME AND ADDRESSES

Official name:

GÉANT Vereniging

National ID:

40535155

Postal address:

Hoekenrode 3

Town:

Amsterdam

NUTS code:

NL

Postal code:

1102 BR

Country:

NL

Contact person:

-

Telephone:

+31 020530448

E-mail:

procurement@geant.org

Fax:

+31 020530449

Internet address(es)

Main address:

<https://www.geant.org>

Address of the buyer profile:

<http://www.supply2.geant.org/>

I.2) JOINT PROCUREMENT

-

I.3) COMMUNICATION

The procurement documents are available for unrestricted and full direct access, free of charge, at:

[https://portal.negometrix.com/index.cfm?
action=sourcing:_requestform.subscribe&document=BF3AF067-F8AB-C44A-
C222459121FD524F](https://portal.negometrix.com/index.cfm?action=sourcing:_requestform.subscribe&document=BF3AF067-F8AB-C44A-C222459121FD524F)

Additional information can be obtained from

the abovementioned address

Tenders or requests to participate must be submitted

electronically via:

[https://portal.negometrix.com/index.cfm?
action=sourcing:_requestform.subscribe&document=BF3AF067-F8AB-C44A-
C222459121FD524F](https://portal.negometrix.com/index.cfm?action=sourcing:_requestform.subscribe&document=BF3AF067-F8AB-C44A-C222459121FD524F)

to the abovementioned address

I.4) TYPE OF THE CONTRACTING AUTHORITY

Body governed by public law

I.5) MAIN ACTIVITY

Other activity: Research and Education Networks

SECTION II: OBJECT

II.1) SCOPE OF THE PROCUREMENT

II.1.1) Title

Service Desk Tender

Reference number: -

II.1.2) CPV code(s)

Main code:

72253100 - Helpdeskdiensten

Supplementary code:

-

II.1.3) Type of contract

Services

II.1.4) Short description

We aim to establish a contract with a single supplier of 1st line Service Desk function as part of the Operations Centre, for a maximum term of up to 4 years.

II.1.5) Estimated total value

Value excluding VAT: - Currency: -

II.1.6) Information about lots

This contract is divided into lots: no

II.2) DESCRIPTION

II.2.1) Title

-

Lot No: -

II.2.2) Additional CPV code(s)

-

II.2.3) Place of performance

NUTS code:

NL NEDERLAND

Main site or place of performance:

-

II.2.4) Description of the procurement:

(nature and quantity of works, supplies or services or indication of needs and requirements)

GEANT is using the Open Procedure under the Dutch Public Procurement Act (Aanbestedingswet 2012, revised 1 July 2016) which implements Article 30 of the Council Directive 2014/24/EU of 26 February 2014 into Dutch Law, and Bidders are referred to those Regulations.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: - Currency: -

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:
plus 2 x 12 month extensions renewals.

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: no

II.2.12) Information about electronic catalogues

-

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

The Géant Project

II.2.14) Additional information:

-

SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

III.1) CONDITIONS FOR PARTICIPATION

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

-

III.1.2) Economic and financial standing

- Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

- Selection criteria as stated in the procurement documents

III.1.5) Information about reserved contracts

-

III.2) CONDITIONS RELATED TO THE CONTRACT

III.2.1) Information about a particular profession

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III.2.2) Contract performance conditions:

-

III.2.3) Information about staff responsible for the performance of the contract

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SECTION IV: PROCEDURE

IV.1) DESCRIPTION

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

-

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

-

IV.1.6) Information about electronic auction

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IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2) ADMINISTRATIVE INFORMATION

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: -

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 14/10/2021 Local time: 13:00

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates:

Date: -

IV.2.4) Languages in which tenders or requests to participate may be submitted:

- EN

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 20/12/2021

IV.2.7) Conditions for opening of tenders

Date: 14/10/2021 Local time: 13:00

Place:

-

Information about authorised persons and opening procedure:

-

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) INFORMATION ABOUT RECURRENCE

This is a recurrent procurement: no

VI.2) INFORMATION ABOUT ELECTRONIC WORKFLOWS

- Electronic invoicing will be accepted

VI.3) ADDITIONAL INFORMATION

-

VI.4) PROCEDURES FOR REVIEW

VI.4.1) Review body

Official name:

Rechtbank Amsterdam

Postal address:

-

Town:

Amsterdam

Postal code:

-

Country:

NL

E-mail:

-

Telephone:

-

Internet address:

<https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Amsterdam>

Fax:

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VI.4.2) Body responsible for mediation procedures

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VI.4.3) Review procedure

Precise information on deadline(s) for review procedures:

-

04/09/2021

[I. II. III. IV. VI.](#)

VI.4.4) Service from which information about the review procedure may be obtained

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VI.5) DATE OF DISPATCH OF THIS NOTICE

02/09/2021