

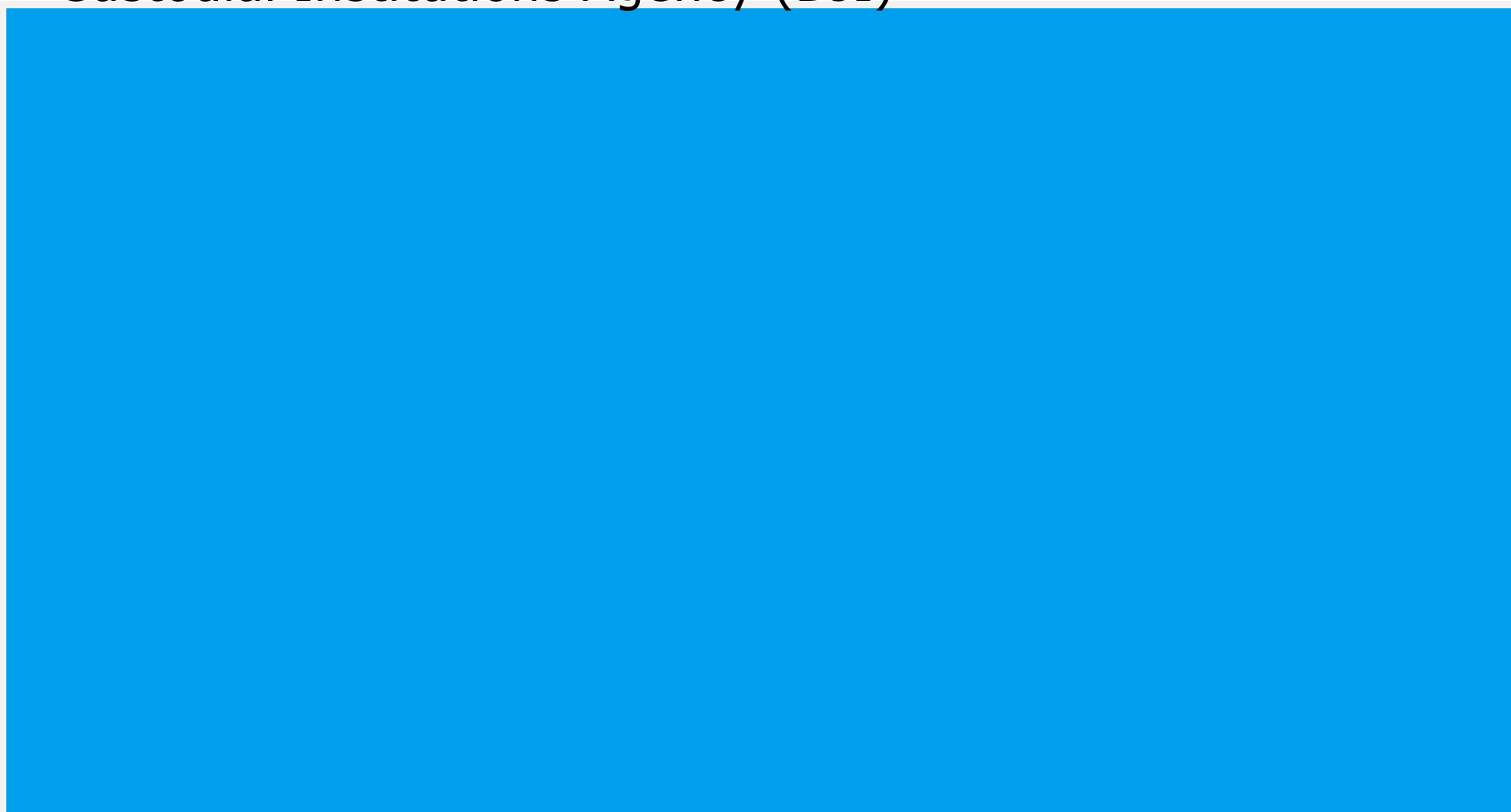


Dienst Justitiële Inrichtingen
Ministerie van Justitie en Veiligheid

Summary of additional information and changes

Market Consultation

Digitalisation of detention processes for the
Custodial Institutions Agency (DJI)



Summary of additional information and changes

The IUC DJI has received questions in the context of the summary of additional information and changes.

The content of this summary of additional information and changes is binding and forms part of the market consultation. This summary of additional information and changes has been published on www.tenderned.nl and has thus been made available to all interested parties in this market consultation.

Chapter 1. Futher information

NR	Further information
1	Questions in this summary of additional information and changes have been copied directly from the documents received by DJI, including any errors of any kind.

Chapter 2. Questions

Document or Annex	Section	Question-number	Questions/Answers
General			Question 1: Based on the question, we get the impression that you are looking for an already existing and proven solution that is already being used in several places. Can you indicate whether this is indeed your preference?
			Answer: DJI is looking for the available options and possibilities. This in the broadest sense of the word. Both complete and proven solutions, as well as specific apps that can be used for specific target groups. An ICT Feasibility Test in 2014 and a Market Consultation in 2015 already showed that there are enough (standard) products and services on the market with which "self-service for inmates" should be possible to implement in a relatively short period of time. We want to offer suppliers the opportunity to show alternative solutions that may already be available as standard (and therefore inexpensive).
General			Question 2: How does this market consultation relate to the already existing "Self-service portal inmates" (ZBJ)?
			Answer: The existing ZBJ is a pilot solution that has been used at 3 locations. In its current form, ZBJ cannot be rolled out more extensively. DJI is thus faced with either the choice to improve / expand this platform or to purchase a solution available on the market.
Consultation document	Section 3	Question 4	Question 3: In question 4 you ask whether the functionality can be used in conjunction with the applications of DJI. Can you indicate which specific DJI applications you are referring to?
			Answer: DJI mainly refers to the the new basic facility (BVJ) to be realized. More important is the ability to sync data to another environment. It is important to DJI which options are available for synchronization. DJI wants to use a (ready-to-use) platform that can be set up. It must be possible to develop and / or acquire and / or reuse apps that use that platform, while safeguarding conditions (including security requirements).

Document or Annex	Section	Question-number	Questions/Answers
General			Question 4: How should we view this consultation in relation to the earlier ZBJ tender (Independent Ministry of Justice) of a number of years ago, which is currently in the implementation / realization phase?
			Answer: The tender of a number of years ago has been withdrawn. On the advice of the BIT, DJI first conducted a pilot. This pilot was recently completed with an evaluation. DJI is now looking into the possibilities for a follow-up. We are conducting this market consultation to determine whether the current ZBJ version is the right basis for further expansion in relation to similar products that are now available on the market. DJI believes that a solution is needed that is future-proof and can be expanded with applications and solutions from third-parties.
Annex A / 2 nd			Question 5: "This document is only intended for consultation purposes" Does "This document" refer here to the Consultation document, or to Annex A itself, or to the document(s) submitted by the participant, or to all of these?
			Answer: "This document" refers to the consultation document and to Annex A.
Annex A / 14 th			Question 6: "Claims relating to the use of information, confidentiality or requests for payments in connection with the information obtained from the consultations will not be honoured" - Please clarify this precondition; it seems to say that participants cannot claim any confidentiality on the information submitted, which would make the 10th • of these preconditions "DJI will observe confidentiality ..." void. Please confirm that DJI will observe confidentiality on all information marked as confidential (both in the material submitted and in the presentation). A lack of confidentiality would limit the scope of information we can share with DJI during this market consultation.
			Answer: We hereby confirm that we will observe confidentiality on all information submitted (as well in material and in the presentation).

Document or Annex	Section	Question-number	Questions/Answers
Annex A / bottom paragraph			Question 7: "It is not allowed to attach conditions and reservations to the information provided." Please confirm that candidates are allowed to attach a confidentiality statement, that will be observed by DJI.
			Answer: The confidentiality statement will be observed.
Consultation document	Section 3	Question 1	Question 8: Functional question: Which possible partners should we take into account?
			Answer: You must take into account the partners relevant to DJI: the Public Prosecution Service (OM), Judiciary, JustID, CJIB and the Police.
Consultation document	Section 3	Question 9	Question 9: Non-functional questions. Is there a preference for Onpremise vs Public Cloud (SaaS) solution? Is a distinction made between facilities for employees and for offenders?
			Answer: DJI has no preference. DJI is interested in the available options and takes any advice into account.
Consultation document			Question 10: The facilities of the employees and the processing of requests. Is the intention to handle requests as new functionality offered to employees, or should the new solution link up with existing functionality? If it is to be offered as new, is a public cloud solution acceptable?
			Answer: Preferably, employees can process the requests in the new basic facility (BVJ) that is currently being realized (the employees can thus carry out all their work in one environment). If this is not possible, then DJI would like to hear which alternative you offer for this and what it looks like. No solutions are excluded in this exploration.
Consultation document	Section 3	Question 4	Question 11: Functional question: Can you specifically indicate which applications are relevant? (description of technology and functionality)?

Document or Annex	Section	Question-number	Questions/Answers
			Answer: See also our answer to question 3. We are referring in particular to the new basic facility (BVJ) that is now being realized. This basic facility is a solution that runs in a browser. In this basic facility, the entire primary process from intake, promotion to outflow is recorded and all relevant data.
Consultation document	Section 3	Question 9	Question 12: Functional question: Can you indicate which languages will be absolutely required?
			Answer: The 6 languages as by law: Dutch, English, Spanish, French, German and Arabic.
Consultation document	Section 3	Question 8	Question 13: Non-functional question: What third-party apps do you have in mind? Can you give examples?
			Answer: DJI would like to know if there is the possibility to offer apps. In the pilot, a trial was conducted with an app that offer magazines for a fee. Other ideas at the moment are apps to train people in certain behavior, to do research or to use as meaningful time (such as serious gaming, e-TV, online radio).
Consultation document	Section 3	Question 11	Question 14: Functional question: Can you share some more information about how you currently offer internet facilities and infrastructure (including Wi-Fi and devices) to inmates and employees?
			Answer: A project is currently underway within DJI to renew the infrastructural facilities. This will make WiFi available everywhere, with a distinction between WiFi for employees and inmates. These facilities are currently still limited. Employees work at fixed workplaces. The facilities for inmates (including shopping columns) are offered via a wired network. Only at the three pilot locations inmates work with a wireless tablet via WiFi.
Consultation document	Section 3		Question 15: In the Market Consultation you make a distinction between functional and non-functional questions. The latter mainly concern the "technical environment". We would like to indicate what we can do functionally and see the environment in which that happens more as a precondition.

Document or Annex	Section	Question-number	Questions/Answers
			1. Are you open to disconnecting functional and non-functional questions? 2. Can we suffice in this Market Consultation by only answering the functional questions?
			Answer: No, DJI does not want to disconnect the questions. DJI finds all the questions posed relevant, because we are looking for a total solution and also want to get a good, complete picture. If a question cannot be answered for the solution proposed by the supplier, please indicate this with the reason.
Consultation document	2.3		Question 16: In what way will DJI assess the MC's advice and to what extent will this affect the selection of parties in an RFP phase?
			Answer: The input received for this market consultation will be reviewed by the project group and (if necessary) those parties could be invited for which the project group, for example, would like more clarity or would like to view the solution offered more in presentation form. Answering the market consultation has no influence on the selection of the parties for the RFP phase. DJI will include the information it obtains from the input obtained from this market consultation in a tender to be launched (if applicable). If a European tender is launched, it will be accessible to everyone via www.Tenderned.nl.
Consultation document	Section 3		Question 17: Is a (combination of) Off-the-Shelf SaaS application (s) expected to provide your described functionalities? Or is an environment based on customization an option?
			Answer: DJI would like to know which solutions are currently available in the market. If things are missing and you have a proposal on how to realize them (eg through customization), DJI would like to hear from you.
