

Nr.	Paragraph	Context	Question	Answer
1	2.6.	Form requirements	If the candidate gives concise answers in Word, do you have a certain maximum per question in mind, e.g. 1A4?	No, there are no requirements for the maximum A4 per question/answer.
2	3.1.	Context	The current BPM suite is used in several ways. Can you give some examples for the many chains of the Dutch Tax and Customs Administration, and how this current suite works together with other Dutch Tax and Customs Administration processes?	Examples include as a workflow engine for collection processes in which BPM orchestrates the services. Another example is the handling of requests for information in the various processes in which services from other systems provide information. Disconnection between the chains usually takes place through the use of choreography.
3	3.1. en 4.1.	Context and questions	Separate identification makes the application components more suitable for reuse. Describe the functional capabilities of your product's API. Are you looking for a well-defined product, or for a modular solution that can be reused in several places?	The Dutch Tax and Customs Administration is looking for a product that can be used in several places. Possible reuse depends on specific situations because the Dutch Tax and Customs Administration also applies insulation between the various systems and chains. The Dutch Tax and Customs Administration assumes that suppliers of these types of engines also apply these types of concepts to their current customers.
4	3.1.	Insight into process execution	Can you specify in more detail what kind of information you are looking for?	One of the aims of the market consultation is for the market players to indicate what can be used in the market.
5	3.5.	Background information	What preferences and wishes does the Dutch Tax and Customs Administration have in relation to Java, .NET, open source, etc. techniques?	One of the aims of the market consultation is for the market players to indicate what can be used in the market. Nothing is excluded beforehand.
6		General	Can you name five applications for which this BPM engine will be used?	This mainly concerns various high volume transaction solutions still to be developed. Think, for example, of a collection system that must be able to process large numbers of messages in a short period of time.
7	3.1 en 4.1	Context and questions	The Dutch Tax and Customs Administration is asking for a solution that, based on BPMN 2.0, should orchestrate high-volume processes and provide developers and managers with sufficient support in their work. Many companies use low code application platforms with BPMN 2.0	One of the aims of the market consultation is for the market players to indicate what can be used in the market. Low code is therefore not excluded in advance.

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			support for this. These low code application platforms can then be used to develop web, mobile and portal applications that house BPM processes. Is the Dutch Tax and Customs Administration considering a low code solution?	
8		General	What do you mean by 'a transaction'?	In the context of this document, reference is mainly made to the concept of business transaction. However, with regard to your solution, the Dutch Tax and Customs Administration is curious to know what you understand by a transaction and how many transactions your engine can process per unit of time.
9		General	What is high volume for you (in numbers)? And is there a peak in this as well?	High volumes are, for example, the processing in a short time (hours) of 10 million messages. Various systems have peaks in processing.
10	4.1	Question 19	This question can be interpreted in different ways. Could you clarify this question?	Here, advice is requested regarding the purchasing strategy, the way in which the Dutch Tax and Customs Administration receives the right product. Examples include whether or not to divide the contract into lots, possible award criteria (the distinguishing criteria), the procurement procedure to be used, the degree of dialogue with market parties, using use cases or answering wishes, etc.