

**Aanbesteding** Netherlands - Maintenance of the GSM-R network  
**Aanbestedende Dienst:** ProRail B.V.  
**Referentie:**

**Omschrijving:**

The scope of this tender is to operate and maintain the GSM-R network. Please see separate document.

**Toelichting:****Nr:****Categorie** Eisen en criteria**Betreft** ITIL

1

**Vraag**

Do suppliers need any kind of ITIL certification? Can you provide a specific catalog of requirements?

**Antwoord****Vrijgegeven:** 29-08-2019

No, ITIL certification is not necessary but candidate is required to work according to ITIL processes in the interfaces with other ProRail partners.

**Nr:****Categorie** Planning**Betreft** site inspection

2

**Vraag**

Is it possible to organize a site inspection at a GSM-R Site during the dialog phase ?

**Antwoord****Vrijgegeven:** 29-08-2019

Yes, this is possible.

**Nr:****Categorie** Planning**Betreft** IT system of the CSD

3

**Vraag**

Which kind of IT system is ProRail using for it's CSD? Can you provide some specifications?

**Antwoord****Vrijgegeven:** 29-08-2019

No, this has yet to be determined. Suggestions are welcome in the dialogue phase.

**Nr:****Categorie** Eisen en criteria**Betreft** NOC employees

4

**Vraag**

Is a employee takeover from staff that operates the NOC now possible?

**Antwoord****Vrijgegeven:** 29-08-2019

The current NOC is not a part of the ProRail organisation. ProRail can therefore not answer this question. Candidate is advised to discuss this with the current contracted party.

**Nr:****Categorie** Eisen en criteria**Betreft** NOC

- 5 **Vraag**  
Is it possible to operate a NOC outside the Netherlands?  
**Antwoord** **Vrijgegeven: 29-08-2019**  
The location is not limited as long as it is located within the European Economic Area (EEA) or Switzerland
- Nr:**
- 6 **Categorie** Planning  
**Betreft** Deadline for submitting questions  
**Vraag**  
The first deadline for submitting questions according to the selection Guideline v10 is the 22nd of August 2019.  
In Tendered the date is currently set on the 9th of September 2019.  
Will ProRail still provide her first information memorandum on the 28th of August 2019?  
**Antwoord** **Vrijgegeven: 29-08-2019**  
Yes this is correct.
- Nr:**
- 7 **Categorie** Aanbestedingsprocedure  
**Betreft** Selection Guideline, 2.2 Procedure, Step 1C  
**Vraag**  
In this phase of the tender, parties decide on the nominated third parties as well as the alliances/independent participation, based on the current minimal requirements and selection criteria. ProRail forbids any changes in the UEA, in particular the addition or removal of named third parties, in a later stages.  
  
- Is it correct that the above does not relate to subcontracting? I.E. subcontracting where supplier does not rely on the capacity of other entities in relation to the minimal requirements and selection criteria for the supplier to decide?  
  
- Will the current minimal requirements and selection criteria remain fixed for whole of the tender? I.E., No new UEA will be required in a later stage. Or is it conceivable that the next phase leads to new insights, which would require a change of nominated third party?  
**Antwoord** **Vrijgegeven: 29-08-2019**  
1) Yes, this is correct. It does not relate to subcontracting where supplier does not rely on the capacity of other entities in relation to the minimal requirements and selection criteria.  
2) Correct, no new UEA will be required in a later stage. It is not allowed to add or remove nominated third parties on which supplier relies in relation to the minimal requirements and selection criteria, once the UEA is submitted.
- Nr:**
- 8 **Categorie** Contractvoorwaarden  
**Betreft** Description GSM-R NL v10, Page 3, Alinea 2, Bullet 6 & Announcement TN 224209  
**Vraag**  
What will be the contract term? Two documents conflict on this:  
- 180 Months + optional extension (Announcement)  
- 10 years + 5 years + 5 years (Description)  
**Antwoord** **Vrijgegeven: 29-08-2019**  
The duration of the contract is 10 years plus possible extensions of 2x 5 years. An extension period can be ended within the 5 years if the GSM-R network is phased out (in accordance with the agreed cancellation period)
- Nr:**
- Categorie** Bestek/beschrijvend document  
**Betreft** Description GSM-R NL v10, Page 3, The scope of the GSM-R maintenance ..., bullet 2

- 9
- Vraag**
- Will supplier be responsible / involved for the radio planning in case of a site change?
  - If involved: please detail how.
- Antwoord** **Vrijgegeven:** 29-08-2019
- Radio planning will not be performed by Candidate.
- Nr:**
- 10
- Categorie** Bestek/beschrijvend document
- Betreft** Description GSM-R NL v10, Page 3, The scope of the GSM-R maintenance ..., bullet 2
- Vraag**
- Will the supplier be responsible for the design/architecture of the changes or only operationally responsible for the execution of the change?
- Antwoord** **Vrijgegeven:** 29-08-2019
- This might vary between maintenance and project activities.
- Nr:**
- 11
- Categorie** Bestek/beschrijvend document
- Betreft** Description GSM-R NL v10, Page 1, The GSM-R network of ProRail has the following characteristics, second bullet
- Vraag**
- Will the OMC systems be made available to the supplier?
  - And if so, under which conditions?
- Antwoord** **Vrijgegeven:** 29-08-2019
- The current OMC systems could be made available to Candidate but it is not possible to define under which conditions at this moment.
- Nr:**
- 12
- Categorie** Bestek/beschrijvend document
- Betreft** Description GSM-R NL v10, Page 2, 3rd alinea
- Vraag**
- Can ProRail please name the 3th line maintenance contracts and the vendors that will deliver them?
- Antwoord** **Vrijgegeven:** 29-08-2019
- This may be discussed in the dialogue phase.
- Nr:**
- 13
- Categorie** Bestek/beschrijvend document
- Betreft** Description GSM-R NL v10, Page 3, Item 5
- Vraag**
- Can ProRail detail the scope of the services / HW contracted with Nokia "as the sole supplier of GSM-R core and radio network until 2030".
  - Can ProRail confirm that the date "2030" is correct?
- Antwoord** **Vrijgegeven:** 29-08-2019
- 1) This may be discussed in the dialogue phase.
  - 2) The year 2030 as stated in the tender documentation is correct.
- Nr:**
- 14
- Categorie** Aanbestedingsprocedure
- Betreft** references
- Vraag**
- Will provide further details which information the references shall include and in which form or document type we shall upload them.

**Antwoord****Vrijgegeven:** 29-08-2019

See Annex 2 and the checklist.

**Nr:****Categorie** Aanbestedingsprocedure**Betreft** checklist

15

**Vraag**

Is it possible to provide a checklist of all documents that necessary have to be uploaded on tendernet?

**Antwoord****Vrijgegeven:** 29-08-2019

Yes, ProRail will provide that.

**Nr:****Categorie** Eisen en criteria**Betreft** Eisen en selectiecriteria beantwoorden - 5. Minimum Requirement: Reference

16

**Vraag**

Under 'Eisen en selectiecriteria beantwoorden', bullet 5 'Minimum Requirement: Reference' there are three tabs. It is clear that under tab 'Selectiecriteria' we need to upload the seven reference projects but it is not clear what need to be uploaded under tab 'Eisen'. It is stated that one reference project need to be uploaded there. Could you please explain what we need to upload under tab 'Eisen'?

**Antwoord****Vrijgegeven:** 29-08-2019

Under tab 'Eisen' candidate needs to upload the requirements for the 'Minimum Requirement Reference'. These requirements are: "Annex 2 Reference" and "A statement of good realisation by the primary client".

**Nr:****Categorie** Bewijslast**Betreft** Uniform Europees Aanbestedingsdocument (UEA)

17

**Vraag**

When the prime tenderer relies on internal subcontractors, being a subcontractor within the group company, due to capacity and/or specific expertise, can ProRail confirm that internal subcontractors is not seen as an "other legal entity" and thus do not have to fill out a separate UEA form?

**Antwoord****Vrijgegeven:** 29-08-2019

No, ProRail does not confirm. Based on European Procurement Law as well as European jurisprudence internal subcontractors (such as a - not exhaustive - parentcompany or sistercompany) are qualified as other legal entities. Therefore a separate UEA is needed if the supplier relies on other legal entity in relation to the minimal requirements and selection criteria

**Nr:****Categorie** Eisen en criteria**Betreft** Information about selection criteria 19072019.pdf

18

**Vraag**

"Each reference project must be for different primary clients." Contractor interprets this as follows: "this is only applicable for reference projects submitted under 'volgnummer 4, 5 and 6 and that reference projects submitted under 'volgnummer 1, 2 and 3' can be executed for the same primary client." Could you confirm this interpretation?

**Antwoord****Vrijgegeven:** 29-08-2019

No this is not correct. See the other question(s).

**Nr:****Categorie** Contractvoorwaarden**Betreft** subcontractor blacklist

- 19 **Vraag**  
Does a "blacklists" of companies exist that shall not work as a subcontractor?  
**Antwoord** **Vrijgegeven:** 29-08-2019  
There is no 'blacklist' of companies. However, every company must comply to the tender requirements.
- Nr:**
- 20 **Categorie** Aanbestedingsprocedure  
**Betreft** document language  
**Vraag**  
If we upload documents like Code of conduct for procurement, Extract from the Chamber of Commerce , Statement Tax authorities , Commercial Register Extract or statement of good realisation by the primary client. Do we have to upload a translation or english abstract if the original document is in German or is the German document enough.  
**Antwoord** **Vrijgegeven:** 29-08-2019  
This has to be in English.
- Nr:**
- 21 **Categorie** Bewijslast  
**Betreft** language  
**Vraag**  
Is the signing of the UEA document enough to confirm language skills or do we have to upload some additional files at point 4 on tendernet?  
**Antwoord** **Vrijgegeven:** 29-08-2019  
The signing of the UEA is enough to confirm the language skill.
- Nr:**
- 22 **Categorie** Aanbestedingsprocedure  
**Betreft** Europees Aanbestedingsdocument (UEA)  
**Vraag**  
The Europees Aanbestedingsdocument (UEA) is in dutch. Do we have to use this PDF file provided by prorail to give this information or can we use another European Single Procurement Document (ESPD) which contains the same information in another form of document?  
**Antwoord** **Vrijgegeven:** 29-08-2019  
The 'Uniform Europees Aanbestedingsdocument' is available in English (ESPD) and is published on Tendered.
- Nr:**
- 23 **Categorie** Aanbestedingsprocedure  
**Betreft** Uniform Europees Aanbestedingsdocument  
**Vraag**  
If the Uniform Europees Aanbestedingsdocument document is not available in english; can you provide it in an a file with less formatting that makes it possible to translate it automatically.  
**Antwoord** **Vrijgegeven:** 29-08-2019  
The 'Uniform Europees Aanbestedingsdocument' is available in English (ESPD) and is published on Tendered.
- Nr:**
- 24 **Categorie** Aanbestedingsprocedure  
**Betreft** the Procurement Regulations Utility Sectors 2016 (ARN2016)  
**Vraag**

The selection guideline says „The tendering procedure is subject to the Procurement Regulations Utility Sectors 2016 (ARN2016). By submitting an application candidates confirm that they accept that ARN2016 applies. “ Are these documents available in English?

**Antwoord**

**Vrijgegeven:** 29-08-2019

Yes, these documents are available in English and published on Tendered.

**Nr:**

**Categorie** Eisen en criteria

**Betreft** Information about selection criteria 19072019

25

**Vraag**

The selection guide describes 7 selection criteria based on technical and organizational competence. Selection criteria 4 to 6 require experience in the field of changes and expansions on a GSM-R network. Is it sufficient to have the same experience on a GSM network (as you state in selection criteria 1 to 3)?

**Antwoord**

**Vrijgegeven:** 29-08-2019

No, this has to be on a GSM-R network.

**Nr:**

**Categorie** Eisen en criteria

**Betreft** Information about selection criteria 19072019

26

**Vraag**

Selection criteria 1 to 3 and selection criteria 4 to 6 are the same. Does this mean that the tenderer has to provide 3 different references for this technical and organizational competence each time?

**Antwoord**

**Vrijgegeven:** 29-08-2019

At least 3 different primary customer reference cases are needed to be able to score the maximum weight. However a reference case might combine the selection criteria from ""Technische en organisatorische bekwaamheid, criterium 1.x and 2.x and 3. in one reference case with one primary customer. This means that the minimal number of reference cases with different primary customers is 3.

- One reference case combining the criteria 1.1 and 2.1 and 3;
- One reference case combining criteria 1.2 and 2.2;
- One reference case combining criteria 1.3 and 2.3.

**Nr:**

**Categorie** Aanbestedingsprocedure

**Betreft** "Mijn bedrijfsdossier"

27

**Vraag**

In Tendernet there is a menu to upload "Mijn bedrijfsdossier". Do we have to upload all these files ? Is there a description waht needs to be uploaded when?

**Antwoord**

**Vrijgegeven:** 29-08-2019

- 1) Candidate is only asked to upload the required documents as stated in Tendered and the selection guideline.
- 2) Please see the selection guideline paragraph 2.2 Procedure at step 1 and the checklist.

**Nr:**

**Categorie** Eisen en criteria

**Betreft** define "based on ITIL"

28

**Vraag**

Concerning the following minimum requirement:

4. Supplier shall provide management of the entire GSM-R network based on ITIL;

How do you define "based on ITIL"? Does this require that our company should be certified in some way? P. ex. according to ISO norm 27001, which defines processes based on the ITIL rules?

**Antwoord**

**Vrijgegeven:** 29-08-2019

There is no certification requirement. Please see the other question(s).

Nr:

**Categorie** Eisen en criteria

**Betreft** Eis 5 - minimum requirement: reference

29

**Vraag**

Dear ProRail,

Can you confirm that for the 7 selection criteria 1 reference case can be used if fully compliant for all 7 criteria?

If not allowed, does this mean that every criteria needs to be answered with a separate individual reference case?

**Antwoord**

**Vrijgegeven:** 29-08-2019

No. At least 3 different primary customer reference cases are needed to be able to score the maximum weight. However a reference case might combine the selection criteria from ""Technische en organisatorische bekwaamheid, criterium 1.x and 2.x and 3. in one reference case with one primary customer. This means that the minimal number of reference cases with different primary customers is 3.

- One reference case combining the criteria 1.1 and 2.1 and 3;
- One reference case combining criteria 1.2 and 2.2;
- One reference case combining criteria 1.3 and 2.3.

Nr:

**Categorie** Bestek/beschrijvend document

**Betreft** Selection criteria

30

**Vraag**

In the description of selection criteria 1.1, 1.2, 1.3 and 3.1 it is not stated that a reference project must be for different primary clients. Can you confirm that a reference project that meets the requirements of multiple selection criteria as mentioned (1.1, 1.2, 1.3, 3.1) can be used multiple times if applicable? Can you also confirm that a reference project used for selection criteria 2.x can be re-used for selection criteria 1.1, 1.2, 1.3 or 3.1 if applicable? Please your response by return.

**Antwoord**

**Vrijgegeven:** 29-08-2019

No. At least 3 different primary customer reference cases are needed to be able to score the maximum weight. However a reference case might combine the selection criteria from ""Technische en organisatorische bekwaamheid, criterium 1.x and 2.x and 3. in one reference case with one primary customer. This means that the minimal number of reference cases with different primary customers is 3.

- One reference case combining the criteria 1.1 and 2.1 and 3;
- One reference case combining criteria 1.2 and 2.2;
- One reference case combining criteria 1.3 and 2.3.

Nr:

**Categorie** Bestek/beschrijvend document

**Betreft** Selection guideline

31

**Vraag**

For selection criteria 4, 5 and 6, experience with changes and/or extensions on a GSM-R network is asked for. Since ProRail has made a split in Active and Passive, can ProRail elaborate on what activities in the extensions on a GSM-R network will be included in the Active and which in the Passive part?

**Antwoord**

**Vrijgegeven:** 29-08-2019

Please see the document: ""Description GSM-R NL v10"".

This tender is only for the Active part. Therefore, the activities are changes and extensions related to for example changes to parameters and configuration of the core and radio equipment, changes to transmission links, physical changes to radio sites including site relocation (e.g. when a landlord terminates the site lease). Additional projects may include building additional sites (active part of) and/or improvements of the core and radio network.

Nr:

**Categorie** Bestek/beschrijvend document

- 32 **Betreft** Selection guideline  
**Vraag**  
Selection criteria 1.1 until 1.3 are identical so it is candidates conclusion that there are only 3 unique selection criteria.  
Can ProRail confirm that this interpretation is correct and the sole purpose of the "redundant" selection criteria is to provide candidates with multiple reference projects a higher ranking?  
**Antwoord** **Vrijgegeven:** 29-08-2019  
A candidate with multiple reference projects will have more experience and will therefore be in a better position to perform the required services.
- Nr:**
- 33 **Categorie** Bestek/beschrijvend document  
**Betreft** Selection guideline  
**Vraag**  
Can ProRail confirm that the candidate(s) and nominated third party/parties (if applicable) who will be awarded this contract will not be excluded for the future tender regarding the GSM-R Passive part as mentioned on page 2 in document "Description GSM-R NL v10"?  
**Antwoord** **Vrijgegeven:** 29-08-2019  
ProRail confirms that a candidate(s) and nominated third party/parties (if applicable) who will be awarded this contract will not be excluded for the future tender regarding the GSM-R Passive part as mentioned on page 2 in document "Description GSM-R NL v10".
- Nr:**
- 34 **Categorie** Bestek/beschrijvend document  
**Betreft** Selection guideline Annex 2  
**Vraag**  
For each reference project candidate is required to indicate the requirement for which the project is submitted. Is it for every reference project required to select the "Minimum Requirement Reference" in addition to one or more of the selection criteria in order to be considered a valid reference project?  
**Antwoord** **Vrijgegeven:** 29-08-2019  
"Please rephrase your question if ProRail's reply isn't clear.  
No the Minimum Requirement Reference from the Tendered chapter ""Eisen en criteria"" at ""Eisen (5)"". Number 5 Minimum Requirement Reference is a different requirement than the reference requirements for the selection criteria in Tendered chapter ""Eisen en criteria - Selectiecriteria (7)""."
- Nr:**
- 35 **Categorie** Bestek/beschrijvend document  
**Betreft** Selection guideline Annex 2  
**Vraag**  
For each reference project candidate is required to indicate the requirement for which the project is submitted. Is it correct that when applicable, multiple selection criteria can be indicated for a single (1) reference project?  
**Antwoord** **Vrijgegeven:** 29-08-2019  
"No. At least 3 different primary customer reference cases are needed to be able to score the maximum weight. However a reference case might combine the selection criteria from ""Technische en organisatorische bekwaamheid, criterium 1.x and 2.x and 3. in one reference case with one primary customer. This means that the minimal number of reference cases with different primary customers is 3.  
- One reference case combining the criteria 1.1 and 2.1 and 3;  
- One reference case combining criteria 1.2 and 2.2;  
- One reference case combining criteria 1.3 and 2.3."
- Nr:**
- Categorie** Bestek/beschrijvend document

|     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 36  | <p><b>Betreft</b> Selection guideline Annex 2</p> <p><b>Vraag</b></p> <p>Can ProRail confirm that for the "Minimum Requirement Reference", the requirements as describe under "Bewijsstuk(ken)" for each selection criteria are meant?</p> <p><b>Antwoord</b> <b>Vrijgegeven:</b> 29-08-2019</p> <p>"Yes this is correct. Please see Tendered in the chapter ""Eisen en criteria"" at Eisen (5). Number 5 Minimum Requirement Reference. In this request (""eis"" the ""Bewijsstuk(ken)"" are described and lists the requirements: ""The reference project should have commenced at least three (3) months ago (only for maintenance reference projects) and within the last three (3) years at the moment of ""Uiterlijke ontvangst van deelnemingsaanvragen"" (Closing date for receipt of enrolments). Each reference must come with a statement of good realisation by the primary client (all this must be uploaded via TenderNed)."""</p> |
| Nr: |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 37  | <p><b>Categorie</b> Bestek/beschrijvend document</p> <p><b>Betreft</b> Selection guideline Annex 2</p> <p><b>Vraag</b></p> <p>Is it for reference projects required that the primary client is located within the EU?</p> <p><b>Antwoord</b> <b>Vrijgegeven:</b> 29-08-2019</p> <p>No, this is not required.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Nr: |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 38  | <p><b>Categorie</b> Bestek/beschrijvend document</p> <p><b>Betreft</b> Selection guideline Annex 2</p> <p><b>Vraag</b></p> <p>Each reference must come with a statement of good realization by the primary client. What are the minimum requirements for such statement?</p> <p><b>Antwoord</b> <b>Vrijgegeven:</b> 29-08-2019</p> <p>It should be clear for ProRail to link this primary client statement to the minimum requirement reference or to one or more selection criteria references.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Nr: |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 39  | <p><b>Categorie</b> Bestek/beschrijvend document</p> <p><b>Betreft</b> Selection guideline</p> <p><b>Vraag</b></p> <p>Can ProRail confirm that the overall design authority is part of the scope of the Radio Measurement tender?</p> <p><b>Antwoord</b> <b>Vrijgegeven:</b> 29-08-2019</p> <p>No, this is not correct. ProRail itself will have the overall design authority.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Nr: |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 40  | <p><b>Categorie</b> Bestek/beschrijvend document</p> <p><b>Betreft</b> Selection guideline</p> <p><b>Vraag</b></p> <p>ProRail will tender a separate tender a GSM-R Radio measurement contract. Can you please give a high-level description of the activities covered by this contract, in order to understand how these activities compare to the activities in the Active and the Passive part.</p> <p><b>Antwoord</b> <b>Vrijgegeven:</b> 29-08-2019</p> <p>The GSM-R Radio measurement contract is intended to cover measurements on a scheduled or ad-hoc basis for verification of KPIs such as radio coverage, call drop rates etc, to be performed for e.g. radio site acceptance purposes and annual SLA verification campaigns. The contract volume of this tender will be much larger than the expected contract volume of the GSM-R Radio measurement contract.</p>                                                                 |

- Nr:**
- Categorie** Bestek/beschrijvend document
- Betreft** Description GSM-R NL v10 & Selection Guideline v10
- 41
- Vraag**
- To broaden the overall picture, can ProRail describe how the ITIL v3 processes; Service Strategy, Service Design & Continual Service Improvement will be filled in?
- Antwoord** **Vrijgegeven:** 29-08-2019
- ProRail expects the candidate to provide his view on these ITIL processes in order to give maximum freedom to determine an optimal implementation of the total set of ITIL processes
- Nr:**
- Categorie** Bestek/beschrijvend document
- Betreft** Description GSM-R NL v10 & Selection Guideline v10
- 42
- Vraag**
4. Supplier shall provide management of the entire GSM-R network based on ITIL; Please confirm this tender is limited to ITIL v3 Service Transition and Service Operation processes only.
- Antwoord** **Vrijgegeven:** 29-08-2019
- ProRail expects the candidate to provide his view on the full set of ITIL processes in order to give maximum freedom to determine an optimal implementation of the total set of ITIL processes
- Nr:**
- Categorie** Bestek/beschrijvend document
- Betreft** Selection guideline
- 43
- Vraag**
- The GSM-R industry group has confirmed that it will support GSM-R until 2030, which is before the end date of this contract. Can ProRail please elaborate on how the Candidate should anticipate on this with regards to the scope of services and activities in the GSM-R maintenance and support contract?
- Antwoord** **Vrijgegeven:** 29-08-2019
- ProRail may need its GSM-R network for a longer period than 2030. Therefore, the contract offers the option of extending the services after 2030.
- Nr:**
- Categorie** Aanbestedingsprocedure
- Betreft** Dialogue Sessions
- 44
- Vraag**
- Can ProRail elaborate on the form of the dialogue sessions; whether these will be a public or a closed setting?
- Antwoord** **Vrijgegeven:** 29-08-2019
- The dialogue session will be in a closed setting with the candidate and ProRail.
- Nr:**
- Categorie** Bestek/beschrijvend document
- Betreft** Description GSM-R NL v10 & Selection Guideline v10
- 45
- Vraag**
- The demarcation line ..... , and on the other side the 3rd level maintenance contracts with the vendors. Can you please provide detailed information about the responsibilities from the Candidate with regards to the maintenance contracts. What are the role and responsibilities of the candidate in this, and what is the projected outcome of this?
- Antwoord** **Vrijgegeven:** 29-08-2019
- The main role for the candidate will be to manage the appropriate usage of the applicable third party contracts. Examples are to request 3rd-level support activities for resolving network issues, or interactions for the return and repair part of spares management contract.

- Nr:**
- Categorie** Bestek/beschrijvend document
- Betreft** Aankondiging van een opdracht / Description of GSM-R NL
- 46
- Vraag**
- The "aankondiging van een opdracht"-document mentions the contract period (II.2.7) to be 180 months with an option to extend. However, the Description GSM-R NL document mentions a period of 10 years plus possible extensions of 2x 5 years. Can ProRail confirm the correct contract period?
- Antwoord** **Vrijgegeven:** 29-08-2019
- The duration of the contract is 10 years plus possible extensions of 2x 5 years. An extension period can be ended within the 5 years if the GSM-R network is phased out (in accordance with the agreed cancellation period)
- Nr:**
- Categorie** Bestek/beschrijvend document
- Betreft** Selection guideline
- 47
- Vraag**
- Supplier shall provide the necessary capabilities and functionalities to perform daily management and control of the GSM-R network. Is candidate free to choose the staffing location as long as they are located within the EEC?
- Antwoord** **Vrijgegeven:** 29-08-2019
- The location is not limited as long as it is located within the European Economic Area (EEA) or Switzerland
- Nr:**
- Categorie** Bestek/beschrijvend document
- Betreft** Selection guideline
- 48
- Vraag**
- Supplier shall provide the necessary capabilities and functionalities to perform daily management and control; Can we assume that it is up to the supplier to choose the location and setup of the NOC, as long as this is within the EEC?
- Antwoord** **Vrijgegeven:** 29-08-2019
- The location is not limited as long as it is located within the European Economic Area (EEA) or Switzerland
- Nr:**
- Categorie** Eisen en criteria
- Betreft** references
- 49
- Vraag**

In which way shall we provide 3 times a reference for Experience with 24/7 maintenance of Nokia GSM-R or Nokia GSM network (see TenderNed for the specifications).

and

Experience with changes and/or extensions on a GSM-R network (see TenderNed for the specifications)

?

Do you want different clients or projects as a reference?

Is there a file available that makes your requirements more clear ?

**Antwoord**

**Vrijgegeven:** 29-08-2019

"At least 3 different primary customer reference cases are needed to be able to score the maximum weight. However a reference case might combine the selection criteria from

""Technische en organisatorische bekwaamheid, criterium 1.x and 2.x and 3. in one reference case with one primary customer. This means that the minimal number of reference cases with different primary customers is 3.

- One reference case combining the criteria 1.1 and 2.1 and 3;
- One reference case combining criteria 1.2 and 2.2;
- One reference case combining criteria 1.3 and 2.3."