

Annex 4 DAMPS Outline Implementation Plan

After completion of a successful Proof of Concept (see Annex 3), the selected system will be implemented at KB.

The deliverables of this implementation stage are, in the opinion of KB, at least:

- 1 Technical design for the definitive KB infrastructure including sizing and integration in the KB application landscape;
- 2 Installed, functioning software in a DTAP street including interfacing with underlying storage by means of the S3 protocol.
- 3 Trained users;
 - by means of training tailored for the various user groups at KB
 - preferably given on-site at KB
- 4 Documentation;
- 5 Support in place.

If in your view there are relevant deliverables that are not included in this list, please add them to the list of deliverables and include them in the further elaboration of this implementation plan.

Describe, in no more than 2500 words (excluding images and CVs) how these deliverables can be realised successfully in a project-based environment. Include in this all the components that are components in standard project methodologies of a project plan, including a description of the intended method for project control. KB uses the Prince2 project methodology. If you use a different methodology, please describe how this methodology can be compatible with Prince2. Include, in any event, in your description:

1. what KB's responsibilities and the supplier's responsibilities are in the implementation phase;
2. what roles KB must provide for and what roles the supplier will provide for. For each role, describe the responsibilities, activities, expertise required and estimated effort. For the roles that you as supplier are providing for: please state CVs with relevant skills and competences of all staff involved, their availability, and how they can work with staff from KB (on site or remotely, weekdays, time zone, etc.).

If you are not able to provide full details on any given component, please explain why.

Note: above-mentioned implementation plan must be executed against the implementation cost submitted by the tenderer on the Price Sheet (Annex 7).