

Voluntary ex ante transparency notice 'Supplies'

Schiphol Nederland B.V. (SNBV) is currently in need of upgrading its Business Process Modelling (BPM) tool. This tool is used to describe work processes and workflows. Selection of this upgraded BPM tool is based on the following functional minimum requirements:

- (1) One single platform that supports the collaboration of six primary Business and IT management themes within one solution:
 - a. Business Process and Quality Management;
 - b. Strategic Portfolio Management;
 - c. IT Portfolio & Asset Management;
 - d. Application Implementation Management;
 - e. Enterprise Architecture;
 - f. Governance, Risk & Compliance.
- (2) One single platform that has integrated the use of existing Microsoft technologies (i.e.: Visio, MS Office/Office365, SharePoint (through a native app), PowerBI, Yammer, SQL, etc.) into their solution to ensure quick end-user adoption and initiative use by SNBV on a wide-scale, minimizing adoption issues;
- (3) One single platform that supports the ability of users to train themselves using e-learning, besides personal training facilities in the Netherlands;
- (4) One single platform that can visualize the relationships between tasks, roles, responsibilities, positions, organizational structure, used forms/documents, systems, risks, privacy sensitivity, confidentiality, KPI's and components of all business units within one solution;
- (5) One single platform that records both supportive IT and Cyber Security Center Processes and is able to combine and relate them to policies and processes from other business units, in order to provide in depth analysis of the IT and Business impact of proposed changes/improvements;
- (6) One single platform that can enforce a uniform manner of information management, which is easy to consult for internal and external use to ensure a 'one way of working' within SNBV;
- (7) One single platform that enables SNBV to import existing data and documentation, without the loss of context;
- (8) One single platform that has multi-lingual capabilities to record and publish information;
- (9) One single platform that enables the use of industry standard best practice frameworks and process models in order to accelerate the implementation. Specifically for:
 - a. Information Security Management;
 - b. Quality Management;
 - c. Governance, Risk & Compliance;
 - d. Strategic Portfolio Management;
 - e. Application Portfolio Management;
 - f. ITIL / ITSM
- (10) One single platform that can be integrated within the existing infrastructure of SNBV, linking to and optimizing the use of existing data which is already being managed in other solutions. To ensure version control and the use of up-to-date data/information. Specifically linking to the following systems is required:
 - a. Active Directory;
 - b. Office365;
 - c. SharePoint;
 - d. PowerBI;
 - e. ERP-systems.

- (11) One single platform that is not limited to one publication method, but enables the publication of information to multiple media (like intranet, website, O365, SharePoint, Portal, etc.);
- (12) No new technology which makes integration with standards impossible such as own search engines, own database technologies and/or scheme techniques.

However, SNBV's most important requirement is to integrate all abovementioned functional minimum requirements in one multipurpose environment. This environment has to be able to fully integrate with the Microsoft Suite including Visio, Sharepoint online and Dynamics365 and should be able to exchange data with other platforms.

The alternative to cut or divide the assignment in several separated parts is not an option. This would unavoidably bring unacceptable risks to SNBV. The use of several tools within SNBV for the same goal without knowing what the other part of SNBV is working on will be a big threat to the security of SNBV. This vulnerability is an unacceptable risk for SNBV.

As a result of an extensive market survey SNBV has concluded that only one (1) supplier, being Mavim B.V., can comply with the mentioned minimal requirements.

Taking into account the above mentioned facts, the supplies can be provided only by one particular economic operator due to the absence of competition for technical reasons. Therefore, SNBV intends to award a contract without prior publication, and provides voluntary prior transparency by this notice.